

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: FW: Follow up to ODI Complaint ----- 11461511-----
Date: Friday, August 5, 2022 3:02:45 PM

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Hi there,

Thanks for sending.

The form looks good, there's just one more insight to note. I'm expecting a third child and need to sell my car and buy a new one before the baby comes in January so I have room for 3 car seats... I've continued to follow up with Hyundai Corporate and the dealer and there is still no update on when the remedy will be made. Now it's going to impact the sale of my car and livelihood. It's already a huge struggle parking my car in the street with [REDACTED] year old and [REDACTED] month old daughters.

Any advice or assistance would be greatly appreciated.

Best wishes,
[REDACTED]

On Thu, Aug 4, 2022 at 8:15 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation