



(no subject)

1 message

To:

Sun, Feb 20, 2022 at 3:57 PM

CL-11461493-4200

Columbus, Indiana

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Honorable Pete Buttigieg
U. S. Department of Transportation

My wife and I ordered a new 2022 Honda Hybrid Touring CR-V in early December 2021; it took six weeks to be built. We made our decision to buy a Honda Hybrid CR-V for it was advertised that we would get 35-38 miles per gallon. We have been averaging between 19-24 MPG. We called the dealership, Indy Honda in Indianapolis, Indiana, and took the vehicle in to make sure the hybrid was functioning properly.

We were told everything checked out on the hybrid and there was nothing they could do; it was our problem. I feel as though we were duped and have been fabricated to. If a vehicle is advertised to get into the 30s MPG, it should. We want Indy Honda to fix the hybrid, give us our money back (\$45,000), or give us another new vehicle. Could you please help us in this matter?

Sincerely,



Columbus, Indiana

INDIANAPOLIS IN 460

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Honorable Pete Buttigieg
U.S. Department of Transportation
1200 New Jersey Ave SE
Washington, DC 20590

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