

<p style="text-align: center;">Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>	FOR AGENCY USE ONLY 100148
U.S. Department of Transportation National Highway Traffic Safety Administration	Date Received: 20-APR-2022 Repository: <input type="checkbox"/> Reference No.: 11461483

OWNER INFORMATION (Type or Print)			
Name	City	State	ZIP Code
Address	Mauston	WI	
Daytime Telephone Number		E-mail Address	
Evening Telephone Number			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2FMFK4K99HE	MAKE FORD	Model EDGE	Model Year 2017
Date Purchased 3-16-2021	Dealer's Name and Telephone Number Rudig Jensen Ford Chrysler 608-557-3087		Engine: No: Cylinders 2, 0 L 4
Original Owner <input type="checkbox"/>	Dealer's City New Lisbon	STATE WI	ZIP Code 53748
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 15-APR-2022

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Components Codes: 160000 STRUCTURE	Failure Mileage 62000.0	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1 9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N

Narrative Description of Incident(s), Crash(es), Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2017 Ford Edge. The contact stated that the panoramic sunroof cracked and shattered. The contact stated the failure was noticed when the vehicle was being cleaned. The vehicle was not diagnosed or repaired. The manufacturer was not notified of the failure. The contact related the failure to NHTSA Campaign Number: 17V205000 (Structure). The approximate failure mileage was 62,000. Ford was contacted multiple times (x5) with no success on talking to anyone. Everytime I called it was an automatic system and got hung up on. I called Rudig's Abra's in New Lisbon where I got the vehicle from. They both said there was nothing on record for a recall. You can search the internet and see there were 84-2017 Ford Edge Recalled for this exact problem due to the welding plate. Vehicle was not driven during or after noticing cracked sunroof. Unsafe to occupants.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When I called I never claimed the window was shattered, as it is not shattered. It has a very goofy squiggly crack along the entire sunroof. I also stated I did contact manufacturer.

ATTACH ADDITIONAL SHEETS IF NECESSARY

MILWAUKEE WI 530

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US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9302

Official Business Penalty for Private Use \$300



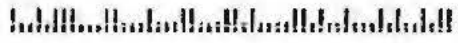
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BUSINESS REPLY MAIL
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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

