

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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National Highway Traffic Safety Administration 1-800-4-A-SAFE (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 20-APR-2022	Repository ☐ Reference No. 11461433
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City Cherry Hill	State NJ	ZIP Code [REDACTED]	Evening Telephone Number
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BK1EB7DUC		MAKE TOYOTA	Model Year 2013
Date Purchased NOV 2019	Dealer's Name and Telephone Number LIBERTY TOYOTA Rt 130 NJ		Engine: No: Cylinders
Original Owner ☒ OWNER	Dealer's City BURLINGTON NJ 08009	STATE NJ	Fuel Type: GAS
Transmission Type	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: 1 TIRE
		Incident Date(s) 16-APR-2022	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 192000 TIRES:SIDEWALL		Failure Mileage 0.0 3000 TO 5000	Failure Speed I NOTICED THE BUBBLE IN TIRE AT HOME
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make GOODYEAR	Tire Model (Name or Number) ASSURANCE		Tire Size (Example P215/65R15) P235/65R17
DOT No. (Example: DOTM1 9ABC036)	☐ Original Requirement ☐ Prior Repair	Failure Location I NOTICED THE BUBBLE AT MY HOUSE	
Tire Component Code 192000 TIRES:SIDEWALL	Tire Failure Description BUBBLE IN SIDEWALL		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). The contact owns a Goodyear Tire. Tire Line: Assurance Max Life, Tire Size: 225/45/VR18. The contact stated that he noticed the front driver's side tire had a big bubble on the sidewall. The vehicle was taken to an independent mechanic. The local dealer was not contacted. The tire was not diagnosed or repaired. The manufacturer was not notified of the failure. The tire mileage was 6,000. The VIN was not available.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

AVIS DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

Mavis Tire Magnolia
201 S. White Horse Pike
Bldg. 2, NJ 08049
Phone: (856) 454-2404

ST:0248 WD:00021770 INV: [REDACTED]

1/0248

SOLD TO:

CHERRY HILL NJ

SEND TO:

E-mail : noemail

CUST. P.O.#	MAKE/MODEL TOYOTA AVALON	TAG [REDACTED]	MILEAGE 68112 NJ Out: [REDACTED]	RTE [REDACTED]	SHIP VIA [REDACTED]	PG.	REMARKS
INVOICE DATE 04/16/2022	INVOICE NUMBER [REDACTED]	PREVIOUS SHIPPED INVOICE NUMBER	TERMS CASH SALE	Opened by Operator # 2482 04/16/22 11:21:13 2482			
STOCK NUMBER 2015	SIZE TOYOTA AVALON	DESCRIPTION 4 Dr Sedan FWD ALE VIN: 4T1BK1E67D [REDACTED]	QUANTITY ORDERED	QUANTITY SHIPPED	REV. SHIP	UNIT PRICE	T F.E.T. EXTENSION
DRT		CUSTOMER STATES CHECK TIRES TEST TPMS SYSTEM & BATTERIES =====	1			0.00	55 0.00 0.00
		FRT PASS BUBBLE NEED TREAD MEASUREMENTS CUST HAS RD HAZZ WARR =====					
110938545	225/45VR18	Gdyr Assurance MaxLife R23	1			0.00	65 0.00 0.00
218	(18" RIM)	COMPUTER BALANCE PACKAGE	1			16.50	65 0.00 16.50
R23		TEST TPMS SYSTEM & BATTERIES	1			17.99	65 0.00 17.99
1100K		EXTENDED WARRANTY BY TREAD DEPTH	1			9.99	65 0.00 9.99
		TPMS - SERVICE PACK WITH LABOR	1				
		Road hazard 9/32 remaining					
1 DOT Numbers: PL-4F-LT1R-3421							
SUPPLIES		Misc. shop supplies	1			0.30	65 0.00 0.30
305		Mavis tire recycling charge	1			3.50	65 0.00 3.50
Method of Payment:							

CONTINUED

WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorqued your lug nuts/bolts.

I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection at my risk. An express Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I hereby waive my rights to a written estimate of the extent, nature & cost of the service to be provided. Liability will not hold you responsible for loss on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims all warranties other expressed or implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered by a limited warranty-labor 30 days or 1,000 miles, whichever comes first by the dealer parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on any parts and/or labor.

X SIGNATURE

PARTS	LABOR	TAX%	TAXABLE AMOUNT	SALES TAX	F.E.T.	STATE WASTE TIRE FEE	INVOICE TOTAL



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NEF-160

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

CHERRY HILL, N.J.



Received 8/24 by EXEC SEC
to NEF

US DEPT. OF TRANSPORTATION
NAT. HWY TRAFFIC SAFETY ADMIN
1200 NEW JERSEY AVE SE.
WASHINGTON, D.C.

20590

POSTNET barcode