

Case # 11461352

CL-11461352-1000

From:



To: vsh@dot.gov

Date: Wednesday, August 31, 2022 at 12:02 PM CDT

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Greetings & thank you for response chief Randy Reid to concern of 2005 Bentley Arnage. I appreciate the acknowledgement & agreement that the vehicle was produced within the date & the VIN's range was affected. I further followed your instruction & advisement of requesting the complete service history of said vehicle to verify recall 05V-546 had NOT BEEN COMPLETED (copy in e-mail provided for your review). Then upon final inquiry, meeting with service mngr. of Bentley-Dallas, I was told & I quote "vehicle had no recalls & theres nothing we can do for you at this time"

Now Im in need of your Federal agency's weight to enforce a PRE-EXISTING recall roll-out of my safety defect and help me prevent loss of directional control which could result in a crash or fatality to myself & family. Please advise again with legal ramifications and/or send a notice swiftly, specific & direct toward Bentley-Dallas as a urgent matter. Thanks in advance.

Sincerely,



Glenn Heights, TX

NORTH TEXAS TX P&DC
DALLAS TX 750
23 SEP 2022 PM 9 L



Office of Defects Investigations (NVS-210)
1200 New Jersey Ave. S.E. West Bldg.
Washington, D.C. - 20590

COMPANY
PRIVATE

20590-

