

3/28/2022

I received a letter regarding safety recall N623: Gasoline Fuel Tank Assembly Cracking back in October 2021. I have still yet to hear back regarding this recall.

My vehicle is SALAG2D45BA [REDACTED]

I had the work done to replace it in August 2019. I have invoice from my mechanic. I would like to be reimbursed for this.

I have included the invoice with this letter. Please contact me with any questions.



[Handwritten mark]



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, SALAG2D45BA [REDACTED]

October 07, 2021

SAFETY RECALL N623: Gasoline Fuel Tank Flange Assembly Cracking

Vehicle Affected:

Land Rover Range Rover Sport,
Model Year: 2010-2013,
Land Rover LR4,
Model Year: 2010-2016

National Highway Traffic Safety Administration (NHTSA) Recall Number: 21V-635

Dear Range Rover Sport or Land Rover LR4 owner:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2010-2013 model year Land Rover Range Rover Sport and 2010-2016 LR4 vehicles.



Your vehicle is included in this Recall action.

What is the reason for this program?

An issue has been identified on certain 2010 - 2013 model year Land Rover Range Rover Sport and 2010-2016 LR4 vehicles. The Fuel outlet flange mounted on the fuel tank may crack, possibly resulting in a fuel leak. Some customers have reported fuel odor, the amber Malfunction Indicator Lamp on the Instrument Cluster illuminating and liquid fuel on the ground.

The driver may also experience fuel odor and in some circumstances, with the vehicle still, there could be liquid fuel underneath the rear of the vehicle, which in the presence of an ignition source could lead to a fire.

What will Land Rover and your authorized Land Rover retailer do?

Land Rover is carrying out a recall of these vehicles to have the fuel outlet flange replaced with a component of revised design. However, we currently do not have an adequate supply of the necessary parts.

There will be no charge to owners for this action under this Program.

What should you do?

Once we have adequate supply of the necessary parts, we will notify you via a second letter requesting that you contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N623'.

What if I have previously paid for this concern?

If you have already paid for this concern Land Rover is offering a refund. The process for administering refunds will be included in the second letter. Please do not contact your retailer or Jaguar Land Rover to request a refund until you receive instructions in the second letter.



SoCal Auto
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San Marcos, CA 92069
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socal-auto.com

Invoice

Created: 8/27/
Invoiced: 8/28/
Service Writer: Christopher Dea

Mobile: [REDACTED]

2011 Land Rover LR4 HSE

VIN: SALAG2D45BA [REDACTED]
Mileage In: 98,847
Mileage Out: 98,847

Customer Comments

Fuel leak

Fuel Pump R&R (With Tank Mounted Electronic Fuel Pump)

Description	Price	QTY	HRS	Subtot
1 Fuel Pump R&R (With Tank Mounted Electronic Fuel Pump)			2.3	\$269.1
2 Fuel Pump Tank Seal	\$7.12	1		\$7.1
3 Fuel Filter Assembly (mounts to top of tank)	\$185.22	1		\$185.2
Tax (8%): \$15.39			Total:	\$476.8

OWNERS WARRANTY. NON-TRANSFERRABLE: PART & LABOR WARRANTY IS 36 MONTHS/36,000 MILES-WHICHEVER COMES FIRST UNLESS SPECIFIED OTHERWISE. WARRANTY WORK HAS TO BE PERFORMED AT OUR SHOP AND CAN NOT EXCEED THE ORIGINAL COST OF REPAIRS. VOIDS ALL SERVICES WARRANTY IF SERVICES DONE ELSEWHERE. SHOP NOT RESPONSIBLE FOR A/C & OIL LEAKS LEFT UNREPAIRED ON YOUR CAR. NO WARRANTY/GUARANTEE AGAINST FUTURE LEAKS, THE SHOP WILL NOT BE HELD RESPONSIBLE FOR AUTO MANUFACTURER & PARTS DEFECTS.

Check us out on Instagram & Facebook @socalauto760

Parts	\$192.34
Labor	\$269.10
Subtotal	\$461.44
Tax	\$15.39
Grand Total	\$476.83
Paid To Date	(\$476.83)

REMAINING BALANCE \$0.00

Signature

Payments

8/28/2019 Visa

\$476.8

Notes

Christopher Deatrick

8/27/2019 11:29 AM PD

Hi [REDACTED]

Below is a link to the estimate you requested from SoCal Auto. Please review and let us know if you have any questions

Christopher Deatrick

8/27/2019 11:30 AM PD

Marcos, CA

SAN DIEGO CA 920

28 MAR 2022 PM 1 L
28 MAR 2022 PM 3 L



Adm.
National Highway Traffic Safety Admin.
1200 New Jersey Ave S.E.
Washington DC 20590

20590-

