

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11460189
Date: Monday, June 13, 2022 8:22:25 PM

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[REDACTED]
Subject: EA 18-003
To: nhtsa.webmaster@dot.gov

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Hi

A couple of months ago I entered a complaint (11460189) about a clockspring failure causing the driver side / steering wheel airbag connection to fail in my car.

I see EA 18-003 is now about 4 years old and literally thousands of the same complaint have been added to an already issued recall FOR THE SAME PART for the same manufacturer.

This seems about as clear as anything can be-- its a product failure resulting in a serious safety defect, already recognized in a prior recall but not for all the vehicles affected by the same issue on the same part in the same manufacturer for cars in the same age range. I mean my car is just a different trim level but the same make and model and year of car for which the recall was issued originally-- it seems obvious it should be included in an expanded recall.

Can someone explain why this investigation is not yet closed and a recall issued expanding the prior recall to all vehicles affected by failure of the same part? It's too long, the cars in question are getting old and people can't wait this long in the real world.

Please please please, this is common sense. Can you guys complete this?

[REDACTED]

[REDACTED]
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