

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11459276
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[REDACTED]
Subject: Complaint - 11459276
To: 4me+nhtsa@telesishq.com

Ford pulled the info on the Technical Service Bulletin and Recall notice. Our chassis was under the recall and was signed off as "inspected and passed" by the El Monte outlet in Santa Fe Springs, CA on March 3rd with 21,471 miles on the odometer. We purchased the unit in Las Vegas on March 13th with 21,477 miles on the odometer and it failed on April 1st, with 22,018 miles on the odometer.

How did it get from Santa Fe Springs to Las Vegas with only 6 miles on it and how did it pass the inspection and fail less than 600 miles later? Was the inspection actually done? If not, El Monte defrauded both Ford and NHTSA and put my wife in a potentially deadly situation when both steering and brakes failed.

[REDACTED]
ASRC Federal Holding Company

[REDACTED]
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
[REDACTED] Purpose Driven. Enduring Commitment.

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