

**From:** [REDACTED]  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** Re: Follow up to ODI Complaint ----- 11459245-----  
**Date:** Wednesday, September 7, 2022 2:56:31 PM

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Here are slight edits:

The contact owns a 2018 BMW X1. The contact stated that while driving at various speeds, the rear liftgate door would erroneously open on its own. During the failure, the lift gate door would open approximately halfway. The vehicle was taken to the local dealer who diagnosed that the key fob needed to be reprogrammed to press twice to open the liftgate. The manufacturer was not notified of the failure. The VIN is . The failure mileage was 16,000.

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**From:** EVOQ (NHTSA) <EVOQ@dot.gov>  
**Sent:** Monday, July 11, 2022 2:16 PM  
**To:** [REDACTED]  
**Subject:** FW: Follow up to ODI Complaint ----- 11459245-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation