



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



August 30, 2022

NEF-109 ela
Ref. No. 11458104

Virginia Beach, VA

Dear [REDACTED]:

We are responding to your letter dated May 11, 2022, regarding crankshaft pulley bolts breaking, causing a loss of steering in model year 2005 Kia Sorento vehicles. We reviewed our database to identify whether a safety defect trend exists with this problem. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. However, we entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf. We encourage you to work with Kia and your local dealer if you require further assistance in this matter.

We hope you find this information helpful. Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement