

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint — 11456839—
Date: Wednesday, June 15, 2022 11:14:34 PM
Attachments: [REDACTED]

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[REDACTED]
President
null


[REDACTED]
[West Palm Beach, Florida](#)
Tel: [REDACTED]
Mob: [REDACTED]

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On Jun 15, 2022, at 10:08 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

[REDACTED] >

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-MAR-2022

Repository Reference No.
11456839**OWNER INFORMATION (Type or Print)**

Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]			Evening Telephone Number			
City Palm Beach Gardens		State FL		ZIP Code [REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SALSF2D45BA [REDACTED]				MAKE LAND ROVER		Model RANGE ROVER SPORT		Model Year 2011	
Date Purchased		Dealer's Name and Telephone Number Land Rover Palm Beach 5612097000				Engine: No: Cylinders		Fuel Type:	
Original Owner <input type="checkbox"/>		Dealer's City West Palm Beach		STATE FL	ZIP Code 33411				
Transmission Type	<input type="checkbox"/> Antilock Brakes	<input type="checkbox"/> Cruise Control	Powertrain		Multiple Failure:		Incident Date(s) 16-MAY-2016		

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 160000 STRUCTURE		Failure Mileage 64611.0		Failure Speed 70	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL 9ABC036)		<input type="checkbox"/> Original Requirement	<input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code				Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			

APPLICABLE INCIDENT INFORMATION*(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)*

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured		Number of Deaths		Reported to Police N	
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2011 Land Rover Range Rover Sport. The contact stated while driving approximately 70 MPH, the rear spoiler detached from the vehicle. The contact stated that the spoiler detached with a loud snapping sound. The contact took the vehicle to the local dealer, where it was diagnosed and the spoiler was replaced. The contact then received notification of NHTSA Safety Campaign: 20V623000 (Structure). The manufacturer had not been informed of the failure. The failure mileage was approximately 64,611.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.