

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

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INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 13-MAR-2022 Repository [

Reference No. 11456491

National Highway Traffic Safety Administration

OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address	
Name				[REDACTED]		[REDACTED]	
Address				[REDACTED]		[REDACTED]	
City		State		ZIP Code		Evening Telephone Number	
Pittsford		NY		[REDACTED]			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4S4B5CN63A [REDACTED]				MAKE SUBARU		Model OUTBACK		Model Year 2018	
Date Purchased 2/18		Dealer's Name and Telephone Number Van Bortel Subaru				Engine No. Cylinders 6		Fuel Type	
<input type="checkbox"/> Original Owner		Dealer's City Victor		STATE NY		ZIP Code 13154			
Transmission Type		<input checked="" type="checkbox"/> Anti-lock Brakes <input checked="" type="checkbox"/> Cruise Control		Powertrain		Multiple Failure		Incident Date(s) 11-MAR-2022	

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 282000 BACK OVER PREVENTION WARNING, 266000 FORWARD COLLISION AVOIDANCE, AUTOMATIC EMERGENCY BRAKING				Failure Mileage 8000		Failure Date 3	
Vehicle accelerated suddenly when trying to go into garage. It was slowly approaching the garage. Broke + went garage door + car left + reverse all happened							

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM4L SABC035)		<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type			

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 1		Number of Deaths		Reported to Police *	
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Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The vehicle, a 2018 Subaru Outback Limited 3.6R, was being pulled into the garage at the owner's home. With brakes applied, and while putting vehicle into park, the vehicle suddenly accelerated forward making contact with a suspended shelf attached to the back wall of the garage. The force of the vehicle was such that the shelf and back wall of the garage were completely separated from the home piece and pushed approximately 10 yards away from the home before the shelf broke away from the wall upon impact with the ground, perpendicular to the back of the house. The vehicle then traveled down two hills in the back yard, across a water saturated easement, over a concrete drainage culvert and came to rest at the base of an incline in an adjacent yard approximately 150 ft from the garage. The vehicle did not deploy and the owner suffered minor contusions causing pain and stiffness, but no significant injuries are noted as of this report. The vehicle was totaled and significant damage was caused to the residence. No collision warnings were displayed prior to collision and emergency braking did not apply upon acceleration. This was the first incidence of sudden acceleration experienced by the car. This issue has never been checked out by a service technician and will not be repaired. The vehicle had less than 8000 miles on the odometer. The vehicle is currently located in a repair lot and the owner's insurance company has been requested to hold the vehicle for inspection prior to disposal. The cause of the sudden acceleration is unknown, but the owner is confident that the brakes were being applied at the time of occurrence, and that they remained cognizant throughout the incident as they were unable to stop the forward progression of the vehicle until it came to rest on the muddy incline.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NEEDED

The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.