

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [REDACTED]
 To: [EVOQ \(NHTSA\)](#); [REDACTED]
 Cc: [NHTSA ODI CRD](#); [REDACTED]
 Subject: ODI-11456328
 Date: Tuesday, March 15, 2022 11:21:43 AM
 Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Subject: SUFFICATION & INJURIES & ACCIDENTS FROM RANDUM AIR BAG DEPLOYMENTS
 To: nhtsa.webmaster@dot.gov, [REDACTED]

ALCON:

Please refer to attached NHTSA registered complaint. I'm sending this email to inform you of a very serious air bag random deployment which Nissans own investigations has lead to the conclusion that such a deployment can result in sever injuries if automobile has an occupant inside the car when this happens. This time the side air bags exploded without the fault of oxidation on contact points nor any form of minor impact such as closing a door very hard or accident. This time it was a totally random incident most likely caused by some sort of electronic sensitivity to Electromagnetic Radiation (EMR) or Electrostatic Discharge (ESD) such as can happen with explosive devices such as sensitive bomb fuses and is known as "HERO SENSITIVE". I feel this situation is very urgent since my wife almost suffocated to death if it were not for a Fire Truck right behind her to cut her out of the air bags which had encapsulated her. Please see attached report. Also, my personal Attorney Victoria Wilson 1125 Noble Street, Anniston, AL 36207 256-237-9586 has already been able to determine the onboard vehicle computer code determined code for roll-over occurrence. There was not roll-over nor collision, nor impact of any sort and not even a door was slammed. This was a totally random occurrence (Malfunction) which might have been caused by short or arch from EMR or ESD such as radio or cell phone or microwave transmissions. Please understand these air bags will cuase suffication with an inability to steer or operate the brakes so at higher speeds someone will most likely die and cause serious accidents. I have sent this email to my attorney and wife [REDACTED]. Please start your investigation immediately. Thanks [REDACTED], Anniston, AL [REDACTED] -

[REDACTED] P.S. our Nissan Versa SR is currently at Benton Nissan Oxford, AL POC: Service Manager Mr. Jordan Carter.

Sent from [Mail](#) for Windows

[REDACTED]
ASRC Federal Holding Company

[REDACTED]
 7000 Muirkirk Meadows Drive, Beltsville, MD 20705
 [REDACTED] Purpose Driven. Enduring Commitment.

received the message in error and destroy the original message and all copies.



Complaint Number: 11456328, submitted electronically to NHTSA on 3/11/2022, 2:04:19 PM.

1. Vehicle Information

Vehicle Identification Number (VIN)

3N1CN8FVOLL
2020 NISSAN VERSA



2. Incident Information

Problem Parts

Which parts of your vehicle were affected?

Air Bags

What happened?

In your own words, tell us what happened.

MY WIFE WAS DRIVING HER 2020 NISSAN VERSA SR BACK FROM A DOCTORS APPOINTMENT AT 3:30 PM ON 14 FEB 2022 TRAVELING ABOUT 25 MPH THRU RESIDENTIAL AREA WHEN BOTH SIDE AIR BAGS EXPLODED AND TOTALLY ENCAPSULATING HER SO SHE COULD NOT BREATH NOR MOVE TO STEER THE VEHICLE AND IT WAS ALL SHE COULD DO TO APPLY THE BRAKES. A FIRE TRUCK WS RIGHT BEHIND SO SO WERE ABLE TO RENDER ASSISTANCE AND CUT HER OUT OF THE AIR BAGS SO SHE COULD BREATH. THE AIR BAG IMPACT SEVERELY HURT AND CAUSED BRUSES AND HEARING LOSS AND SHOCK. THERE WAS NO IMPACT NOR DOOR CLOSURES NOR ANYTHING ELSE OTHER THAN A MALFUNCTION WHICH CAUSED THIS. THIS CAR HAS LESS THAN 15,000 MILES. THE. CARS TROUBLE CODE SHOWED A ROLL-OVER

CAUSE THE AIR BAGS TO DEPLOY; HOWEVER, AGAIN THERE WAS NO IMPACT NOR ROLL-OVER NOR ANY DAMAGE TO THIS VEHICLE WHICH COULD CAUSE AIR BAGS TO ACTIVATE. PLEASE UNDERSTAND THE AIR BAGS WERE ACTIVATED BY WHAT APPEARS TO BE A COMPLETELY RANDOM ELECTRICAL MALFUNCTION. I SUSPECT THE CAUSE MIGHT BE SOMESORT OF SENSITIVITY TO ELECTROMAGNETIC RADIATION SUCH AS THE NEW 5G CELL PHONES OR HIGH POWERED RADIOS SO.... IN THE PAST... Nissan determined the wrong combination of metals was used in the side airbag sensor connector harness, causing oxidation on the pins of the airbag control unit harness connection. The oxidation on the connector pins can cause a short loss of communication from the satellite sensor to the airbag control unit. The Nissan Versa curtain and seat-mounted side airbag system will enter a backup mode when signal loss occurs and this backup mode allows the curtain and seat-mounted side airbags to deploy as intended in a crash. However, the backup mode that kicks in from signal loss changes the requirements that must be met for the airbags to deploy, so simply slamming the doors can activate the airbags. Typically the force needed to activate the airbags can only come from someone slamming a door from the outside, but real hazards exist if occupant is inside the car when airbags deploy

Additional Details

When did this happen?

2/14/2022

Was there a crash?

No

Was there a fire?

No

Was there an injury or fatality?

Yes

Number of fatalities, if any?

0

Number of people injured, if any?

1

Medical attention required?

Yes

How fast were you going?

(in mph) (optional)

25

About how many miles were on the vehicle at the time of the incident? (optional)

15000

3. Personal Information

This information is necessary in case we need to contact you for additional data or to clarify your entries.

Name:

[REDACTED]

Email:

[REDACTED]

Address:

[REDACTED]

ANNISTON, AL

[REDACTED]

Phone:

[REDACTED]

Information Sharing Notice

NHTSA may share your complaint, including your name and contact information, with the vehicle or equipment manufacturer in the interest of safety. You can opt-out of this sharing below. However, NHTSA may still share your complaint with the manufacturer (even if you opt-out) if there is an official safety investigation or safety recall.

DO NOT share my personal information with the manufacturer prior to the start of a safety investigation or recall.

Safety Recall Alerts

NHTSA will use the email address in this form to alert you if your vehicle could be subject to a safety recall.

I DO NOT wish to receive safety recall alerts from NHTSA.

If you have questions regarding your complaint, please contact NHTSA's Vehicle Safety Hotline at 888-327-4236 (TTY: 888-424-9153), Monday-Friday, 8 a.m. to 8 p.m. ET. You can also email us ([hyperlink nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)) – be sure to include your complaint number in the email.

FW: Report Vehicle Safety Problems CarComplaints.com & NHTSA

[REDACTED]

Thu 3/10/2022 10:25 PM

To: [REDACTED]

[REDACTED]

Recalls - scroll down to bottom of page to get ISO or Android Cell Phone Apps - this will give you information about complaints and automatically notify one if there's a recall. Or click on top right box to file a complaint and I think this will start an investigation

-----Original Message-----

From: [REDACTED]

Sent: Thursday, March 10, 2022 3:24 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: Report Vehicle Safety Problems CarComplaints.com & NHTSA

[REDACTED]

This will interest you... [REDACTED]

By David A. Wood, CarComplaints.com Posted in Recalls Nissan Versa Recall: Airbags Deploy From Shutting Doors March 11, 2017 - Nearly 55,000 model year 2012 Nissan Versa cars are recalled following a federal investigation into side airbags that deploy when the car doors are slammed. The National Highway Traffic Safety Administration (NHTSA) opened an investigation in October 2016 after Versa owners complained about driver and passenger curtain and seat-mounted side airbags that deployed when shutting the front doors. "I closed the passenger side door and the air bag from the door exploded. Just that easily."

Nissan determined the wrong combination of metals was used in the side airbag sensor connector harness, causing oxidation on the pins of the airbag control unit harness connection. The oxidation on the connector pins can cause a short loss of communication from the satellite sensor to the airbag control unit. The Nissan Versa curtain and seat-mounted side airbag system will enter a backup mode

when signal loss occurs and this backup mode allows the curtain and seat-mount side airbags to deploy as intended in a crash. However, the backup mode that kicks in from signal loss changes the requirements that must be met for the airbags to deploy, so simply slamming the doors can activate the airbags. Typically the force needed to activate the airbags can only come from someone slamming a door from the outside, but real hazards exist if an occupant is inside the car when the airbags deploy.

Nissan dealers will install new jumper harness kits that contain tin-plated connection terminals on the harnesses, in addition to replacing the satellite sensors with new sensors. However, the automaker doesn't know when the recall will begin.

Concerned owners of 2012 Nissan Versa cars should call Nissan at 800-647-7261.

-----Original Message-----

From: [REDACTED]

Sent: Thursday, March 10, 2022 3:03 PM

To: [REDACTED]

Subject: Report Vehicle Safety Problem



[Online Vehicle Complaint Form](#)



Recalls - scroll down to bottom of page to get ISO or Android Cell Phone Apps - this will give you information about complaints and automatically notify one if there's a recall. Or click on top right box to file a complaint and I think this will start an investigation