

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW:
Date: Tuesday, June 21, 2022 10:19:08 AM
Attachments: [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 20, 2022 12:12 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject:

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U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-MAR-2022

Repository ☐Reference No.
11456003

OWNER INFORMATION (Type or Print)

Name			
Address			
City	Willow Springs	State	NC
ZIP Code			

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPE24AF1G		MAKE HYUNDAI	Model SONATA	Model Year 2016
Date Purchased	Dealer's Name and Telephone Number Johnson Hyundai of Wake Forest 9842355088		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City Wake Forest	STATE NC	ZIP Code 27587	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 23-DEC-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 060000 ENGINE (PWS)	Failure Mileage 93000.0	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1 9ABC036)	☐ Original Requirement ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2016 Hyundai Sonata. The contact stated upon accelerating from a complete stop at a traffic light, the vehicle stalled. The contact attempted to restart the vehicle, but the vehicle failed to restart and emitted an abnormal grinding sound. There was no warning light illuminated. The vehicle was towed to a local dealer, where it was diagnosed that the motor had failed and needed to be replaced. The contact was advised by the dealer that the failure was related to Hyundai Service Campaign Number: 953, regarding the Knock Sensor Detection System (KSDS). The vehicle was not repaired. The manufacturer was notified of the failure. The failure mileage was approximately 93,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.