

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint -----11455569 -----
Date: Tuesday, June 7, 2022 8:02:24 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Monday, June 06, 2022 4:10 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Follow up to ODI Complaint -----11455569 -----

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-MAR-2022

Repository ☐

Reference No.
11455569

OWNER INFORMATION (Type or Print)

Name [REDACTED]		
Address [REDACTED]		
City Magnolia	State TX	ZIP Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side wb1048003dz [REDACTED]		MAKE BMW	Model R 1200 GS	Model Year 2013
Date Purchased	Dealer's Name and Telephone Number Woodlands Premium Motorcycles 9362717600		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City Shenandoah	STATE TX	ZIP Code 77385	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 09-FEB-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 070000 FUEL SYSTEM, GASOLINE	Failure Mileage 33169.0	Failure Speed 60
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL 9ABC036)	☐ Original Requirement ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2013 BMW R 1200. The contact received a notification for NHTSA Campaign Number: 21V060000 (Fuel System, Gasoline) however, the part to do the recall repair was unavailable. The contact stated that while driving at 60 MPH, the fuel pump failed and leaked fuel all over the motorcycle and onto the contact. The contact was able pull the motorcycle off the highway and with the assistance of his son; the motorcycle was loaded onto a trailer and taken to a dealer. The dealer was notified about the failure and confirmed that parts were not yet available. The contact was informed that he would be notified when parts became available. The manufacturer was made aware of the failure. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The failure mileage was 33,169. Parts distribution disconnect.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.