

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: FW: Follow up to ODI Complaint -----11455547 -----
Date: Monday, June 6, 2022 11:30:14 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Monday, June 06, 2022 11:25 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Fwd: FW: Follow up to ODI Complaint -----11455547 -----

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See attached

----- Forwarded message -----

From: **EVOQ (NHTSA)** <EVOQ@dot.gov>
Date: Mon, Jun 6, 2022 at 10:18 AM
Subject: FW: Follow up to ODI Complaint -----11455547 -----
To: [REDACTED]

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
 NHTSA/Office of Defects Investigation

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-MAR-2022

Repository ☐Reference No.
11455547**OWNER INFORMATION (Type or Print)**Name Address

City Nixa

State MO

ZIP Code Daytime Telephone Number E-mail Address Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5telu42n55z MAKE
TOYOTAModel
TACOMAModel Year
2005Date Purchased Dealer's Name and Telephone Number Engine: 4.0
No: Cylinders 6Fuel Type:
GASOriginal Owner
☐Dealer's City STATE ZIP Code Transmission Type
☐ Antilock Brakes
☐ Cruise Control
Powertrain
REAR WHEEL DRIVEMultiple Failure: Incident Date(s)
08-AUG-2015**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 161000 STRUCTURE:FRAME AND MEMBERS

Failure Mileage
170000.0Failure Speed **ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTMAL 9ABC036)
☐ Original Requirement
☐ Prior Repair
Failure Location: Tire Component Code Tire Failure Type: **ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part: **APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ NoNumber of Persons Injured Number of Deaths Reported to Police
N**Narrative Description of Incident(s), Crash(es), Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2005 Toyota Tacoma. The contact stated that while his vehicle was parked, he noticed that the subframe was extremely rusted. The contact noticed a 10-inch crack on the inside driver's side rear of the vehicle. The vehicle was taken to the dealer dealer and the contact was informed that the subframe needed to be repaired. The vehicle was not repaired. The manufacturer was notified of the failure. The failure mileage was approximately 170,000. Consumer stated rust is the worst near the catalytic converters. It is also bad just in front of the rear tires. It's a manufacturer flaw where they designed the double wall to where water could get in but not get out and the frame rots from the inside out. This truck was garage kept.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.