

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

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National Highway
Traffic Safety
Administration1-888-DASH-Z-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-MAR-2022

Repository ☐Reference No.
11455079

OWNER INFORMATION (Type or Print)

Name

Address

City

Valencia

State

CA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield

5FNRL38616

MAKE

HONDA

Model

ODYSSEY

Model Year

2005

Date Purchased

2012 IHMS

Dealer's Name and Telephone Number

New Century Honda 8182448674

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City Glendale

STATE

CA

ZIP Code

91204

Transmission Type

☐

Antilock Brakes

☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

01-JAN-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 111000 ELECTRICAL SYSTEM:12V/24V/48V BATTERY

Failure Mileage
100000.0

Failure Speed

Plus-sliding door behind driver

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2005 Honda Odyssey. The contact stated that the battery would intermittently drain overnight while the vehicle was turned off. The contact had taken the vehicle to several dealers including New Century Honda (1235 S Brand Blvd, Glendale, CA 91204), AutoNation Honda Valencia (23551 Magic Mountain Pkwy, Valencia, CA 91355) and several independent mechanics who replaced the battery; however, the mechanics were unable to determine the cause of the failure. The contact stated that the battery would last for a three to six-month period before the failure would occur again. The manufacturer was not notified of the failure. Upon his own investigation, the contact stated that the failure may be linked to the rear driver sliding door after the door failed to open electronically, and could only be opened manually. The vehicle was not repaired. The failure mileage was approximately 100,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

^{the}
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please, at the very least research ODYSSEY MINIVAN models. The sliding door behind the drivers side has a major defect - which I guess you will see, plus 2 The battery drain is also a defect. These 2 problems affect most people with this car & hard working AMERICANS, don't have the \$ to fix them, And why should they, when we have done nothing to cause it. Just please DO, due diligence Thank you

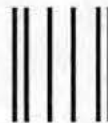
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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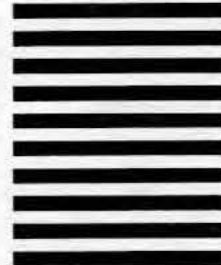
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safecar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safecar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration