

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11454243
Date: Monday, March 21, 2022 3:02:09 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]
Subject: NHTSA Tracking # 11454243, RAM Case [REDACTED]

To: [REDACTED]
Cc: [REDACTED]

To Whom it may concern:

Per The NHTSA Publication-Motor Vehicle Safety Defects and Recalls What Every Owner Should Know Page 9...Recall Management Division (RMD),

I do not believe the scope of Safety Recall Y26 is appropriate, nor is the remedy adequate. The facts of the accident NHTSA Tracking #11454243, indicate there is a problem with the recall adequacy and/or execution. I am requesting a recall investigation of the previously announced Recall Y26 and adjustment of existing recall remedies. I have requested the return of all damaged parts from my vehicle from the dealership that is in possession of my vehicle and performing the Safety Recall repairs for further examination per the NHTSA report request.

NHTSA Publication-Motor Vehicle Safety Defects and Recalls What Every Owner Should Know Page 9...

4. Recall Management The Recall Management Division (RMD) maintains the administrative records for all safety recalls, and monitors these recalls to ensure that the scope is appropriate, and that the recall completion rate and remedy are adequate. NHTSA's monitoring of recall performance may lead to the opening of a recall investigation if the facts appear to indicate a problem with the recall adequacy or execution. A recall investigation can result in expanding the scope of previously announced recalls, or in the adjustment of existing recall remedies.

Best Regards,

[REDACTED]
Creedmoor, NC [REDACTED]

[REDACTED]
ASRC Federal Holding Company

[REDACTED]
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
[REDACTED] Purpose Driven. Enduring Commitment.

The preceding message (including attachments) is covered by the Electronic Communication Privacy Act, 18 U.S.C. sections 2510-2512, is intended only for the person or entity to which it is addressed, and may contain information that is confidential, protected by attorney-client or other privilege, or otherwise protected from disclosure by law. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Please reply to the sender that you have received the message in error and destroy the original message and all copies.