

**From:** [REDACTED]  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** Re: Follow up to ODI Complaint -----11452057 -----  
**Date:** Monday, May 16, 2022 9:12:20 AM

---

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

On Thursday, May 12, 2022, 02:33:24 PM EDT, EVOQ (NHTSA) <evoq@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

To whom it may concern: Thank you so much for responding to my mother's claim. Everything looks correct on the form that I have attached. However the issue with her Ford Focus is still happening when ever it decides to surge. It's like the car has a "mind of its own". Sincerely [REDACTED]