

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11451203
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[REDACTED]

Subject: Possible recall

To: nhtsa.webmaster@dot.gov

Good evening. I am contacting you in regards to a recent claim I submitted. My ODI number is 11451203. My car initially started having issues with the power steering while driving. It completely locked up on me. I took it to the local Thomasville Ford dealership anywhere an inspection was conducted and I was told that the power steering motor went completely out and that there was no recalls indicated for my vehicle. There however is a recall on the power steering motor for 2011-2013 Ford Taurus models. I would like to know what steps to take to ensure my car should have been included on the recall list.

[REDACTED]

ASRC Federal Holding Company
Quality Control Analyst

[REDACTED]

7000 Muirkirk Meadows Drive, Beltsville, MD 20705

[REDACTED] [Purpose Driven. Enduring Commitment.](#)

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