

## OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [REDACTED]  
**To:** [EVOQ \(NHTSA\);](#) [REDACTED]  
**Cc:** [NHTSA ODI CRD;](#) [REDACTED]  
**Subject:** ODI-11451203  
**Date:** Tuesday, February 22, 2022 2:25:52 PM

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[REDACTED]

Subject: Possible recall

To: [nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)

Good evening. I am contacting you in regards to a recent claim I submitted. My ODI number is 11451203. My car initially started having issues with the power steering while driving. It completely locked up on me. I took it to the local Thomasville Ford dealership anywhere an inspection was conducted and I was told that the power steering motor went completely out and that there was no recalls indicated for my vehicle. There however is a recall on the power steering motor for 2011-2013 Ford Taurus models. I would like to know what steps to take to ensure my car should have been included on the recall list.

[REDACTED]

ASRC Federal Holding Company

Quality Control Analyst

[REDACTED]

7000 Muirkirk Meadows Drive, Beltsville, MD 20705

[REDACTED] [Purpose Driven. Enduring Commitment.](#)

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