

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration		1-888-237-4236 (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received		02-FEB-2022		Repository ☐	
Reference No.		11449955			
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		ZIP Code	
Virginia Beach		VA		Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		MAKE		Model	
3HAMMMMLXHL		INTERNATIONAL		DURASTAR	
Model Year		Engine:		Fuel Type:	
2017		No: Cylinders		Diesel	
Date Purchased		Dealer's Name and Telephone Number		Original Owner	
5-20-21		Lester Glenn Auto Group 8882370518		☐	
Dealer's City		STATE		ZIP Code	
Toms River		NJ		08753	
Transmission Type		Antilock Brakes		Powertrain	
☐		☐		Multiple Failure:	
Cruise Control		☐		Incident Date(s)	
☐		☐		27-OCT-2021	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 140000 AIR BAGS		(NONE)		Failure Mileage	
				70000.0	
				Failure Speed	
				35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM1 9ABC036)		☐ Original Requirement		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)					
Crash		Fire		Number of Persons Injured	
☒ Yes ☐ No		☐ Yes ☒ No		1	
				Number of Deaths	
				Reported to Police	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
The contact owns a 2017 International 4300 company trailer. The contact stated that while the driver was driving at 35 MPH, the vehicle crashed into a road barrier and the air bags failed to respond. The contact did not provide further information. The contact did not know whether there was a warning light illuminated. The driver was able to exit the vehicle with the assistance of nearby drivers. The driver was transported to the hospital by emergency services. The driver sustained neck, back, shoulder, and hip injuries. A police report was filed. The vehicle was towed to a tow lot. The dealer and the manufacturer were not notified of the failure. The vehicle was not diagnosed or repaired. The failure mileage was approximately 70,000.					
No Warning light illuminated vehicle was repaired, still no air bags in truck.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

RECEIVED FEB 28 2022

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There was (is) no air bag in the truck.

ATTACH ADDITIONAL SHEETS IF NECESSARY

RICHMOND VA 230

25 JAN 2023 PM 5 L

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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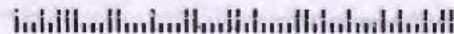
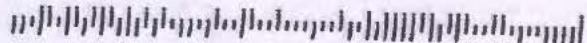
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100

1200 New Jersey Avenue SE.

Washington, DC 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

