

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Reporting a Vehicle Safety Defect
Date: Friday, May 6, 2022 2:05:03 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Friday, May 06, 2022 2:04 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Reporting a Vehicle Safety Defect

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Enclosed is a completed " Vehicle Owners Questionnaire "

Thank You, [REDACTED]



**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received 31-JAN-2022	Repository <input type="checkbox"/>
	Reference No. 11449577

OWNER INFORMATION (Type or Print)

Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]			Evening Telephone Number			
City Safety Harbor	State FL	ZIP Code [REDACTED]				

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WMZYS7C38H3 [REDACTED]		MAKE MINI	Model COUNTRYMAN	Model Year 2017
Date Purchased	Dealer's Name and Telephone Number Ferman MINI of Tampa Bay 7273340325		Engine: 1.5 No: Cylinders 3	Fuel Type: GAS
Original Owner <input type="checkbox"/>	Dealer's City Palm Harbor	STATE FM	ZIP Code 34684	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Multiple Failure:	Incident Date(s) 31-JAN-2022	

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 120000 EXTERIOR LIGHTING	Failure Mileage 36000.0	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL 9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2017 Mini Countryman. The contact stated while driving at various speeds, the vehicle cabin was emitting a smoke odor. The contact stated the rear passenger side taillight malfunction warning message was displayed. The contact mentioned that the socket was melted when he replaced the rear passenger bulb. The contact spoke with a local dealer and they were informed to call the manufacturer. The manufacturer was not informed of the failure. The contact was concerned that his vehicle could potentially catch on fire due to the failure being experienced. The failure mileage was approximately 36,000. Consumer while driving stated rear/ brake and directional light went out.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.