



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



March 17, 2022

NEF-109 tgd
Ref. No. 11449460

[REDACTED]
Bloomington, IL [REDACTED]

Dear [REDACTED]:

Thank you for the follow-up letter about your model year (MY) 2018 Chevrolet Cruze vehicle. I am pleased to respond.

We re-examined our database to identify whether a safety defect trend exists with clutch and transmission problems in MY 2018 Chevrolet Cruze vehicles. At this time, we still have not identified sufficient evidence to open a safety defect investigation or to initiate a recall. However, we added your latest information to your previous report in NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement