

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint ----- 11448322-----
Date: Friday, April 15, 2022 11:04:10 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Friday, April 15, 2022 10:13 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>, [REDACTED]
Subject: RE: Follow up to ODI Complaint ----- 11448322-----

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Please see attached complaint with edits - ty

Sent from [Mail](#) for Windows

From: [EVOQ \(NHTSA\)](#)
Sent: Wednesday, April 13, 2022 9:15 AM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint ----- 11448322-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
 NHTSA/Office of Defects Investigation



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Form Approved: OMB NO. 2127-0000

FOR AGENCY USE ONLY 100148

Date Received

21-JAN-2022

Repository ☐

Reference No.
11448322

OWNER INFORMATION (Type or Print)

Name

Address

City

West Chester

State

PA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
wau6clff3f1

MAKE
AUDI

Model
A3

Model Year
2015

Date Purchased

12/1/2018

Dealer's Name and Telephone Number

SKY MOTORS 610-918-7225

Engine: 1.8
No: Cylinders 4

Fuel Type:
GAS

Original Owner
☐

Dealer's City: Devon

STATE
PA

ZIP Code
19333

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Multiple Failure:

Incident Date(s)
07-DEC-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 116400 ELECTRICAL SYSTEM:IGNITION:INTERLOCK/LOCKOUT

Failure Mileage
49154.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2015 Audi A3. The contact stated that she was able to remove the key from the ignition switch even though the gear selector was not in the PARK position. The vehicle was taken to the dealer, and the dealer installed a microswitch. The vehicle was repaired. The manufacturer was made aware of the failure but informed the contact that there was no recall for the failure because it was not a safety hazard. The failure mileage was 49,154.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.