

BMW of North America, LLC

CL-11448197-1600

300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677-7731

JAN 08 '22 9:21 AM

January 6, 2022

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Re: 2007 BMW 650i

VIN: WBAEK13537C [REDACTED]

I would like your input on an unsolved issue that I have had with my 2007 BMW 650i for some years now. This car is in excellent condition, well maintained and garaged for the last 11 years that I have owned it and has 46,000 miles.

My concern has to do with what appears to be the outline of an air bag container coming thru the dashboard which, I thought might be a slow leak or defect in the passenger side air bag. As you can see from the photo, it is creating moisture and now causing a crack in the dashboard covering. I have brought this to the attention of my local BMW dealer(Germain BMW in Naples Florida) which I have been going to for the past ten years. Both the service rep and the service manager have no idea what is causing this. They indicated that they had never seen anything like it before.

Given that it is getting worse and now creating a 10 inch crack on the dashboard, I want to make certain that the issue does not create a safety concern for me or my family. I have checked the BMW forums and to date, have not been able to find a similar situation. Please let me know what I should do to address this and advise on the safety concern mentioned. Thank you.

Handwritten signature

[REDACTED]
Naples, FL

Cell [REDACTED]

Copy to:

-National Highway Traffic Safety Administration

1200 New Jersey Ave, SE

West Building

Washington, DC 20590

[REDACTED] Hartford Ct.

