

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#) [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11447985
Date: Friday, February 18, 2022 2:49:33 PM

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[REDACTED]

Subject: NHTSA ID Number: 11447985

To: Nhtsa.webmaster@dot.gov

Hi,

We're hoping to get some help. My car has been sitting at the device center for over a year and a half and FCA has known about the issue for over a year as well and haven't been able to resolve the issue. There are known recalls for the 2017 Renegades (that are slightly different). But there are well over a hundred complaints of the same issue by customers who also do not have their vehicle on the recall list. It's not an inconvenient issue, it's a safety and liability issue - the car shuts off and loses control while driving. Can someone please help?

Vehicle Identification Number ZACCJBBB2HP****

Thank you,
[REDACTED]

Work: [REDACTED]
[REDACTED]

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[REDACTED]
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