

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: UPDATE 2018 Ford escape engine replacement  
**Date:** Thursday, March 31, 2022 8:38:33 AM

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**From:** [REDACTED]  
**Sent:** Wednesday, March 30, 2022 7:58 PM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** UPDATE 2018 Ford escape engine replacement

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED], [REDACTED] the complaint says [REDACTED]. The complaint states the incident happened on January 11, I brought the car into Levittown Ford service on December 2, 2021. The complaint continues that the vehicle was not repaired. The vehicle was repaired by Levittown Ford the engine had to be replaced due to the coolant mixing with the oil after 47 days they had it.

Sincerely yours,

[REDACTED]

[REDACTED]