

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint ----- 11447161-----
Date: Friday, April 1, 2022 12:44:12 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Please see updated sheet. If you need any more details please let me know.

Thanks,

[REDACTED]

On Wed, Mar 30, 2022 at 8:50 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-JAN-2022

Repository ☐Reference No.
11447161**OWNER INFORMATION (Type or Print)**

Name

Address

City

Ortonville

State

MI

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
waupn94ex8rMAKE
AUDIModel
S8Model Year
2008

Date Purchased

8/13/2016

Dealer's Name and Telephone Number
Audi of Rochester Hills 2489977400Engine: 5.2
No: Cylinders 10Fuel Type:
GASOriginal Owner
☐

Dealer's City Rochester Hills

STATE
MIZIP Code
48307

Transmission Type

AUTO

☒ Antilock Brakes
☒ Cruise Control
Powertrain
ALL WHEEL DRIVE

Multiple Failure:

Incident Date(s)
11-JAN-2022**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 134000 VISIBILITY:SUN/MOON ROOF ASSEMBLY

Failure Mileage
114000.0Failure Speed
85**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2008 Audi S8. The vehicle had previously been serviced under NHTSA Campaign Number: 16V415000 (Visibility). The contact stated that while driving at 85 MPH, the sunroof glass detached from the sunroof frame. The vehicle was not diagnosed nor repaired by an independent mechanic or the dealer. The manufacturer was made aware of the failure, and the contact was awaiting a callback. The failure mileage was approximately 114,000. Vehicle has been repaired.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.