

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

of Transportation National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 30-DEC-2021	Repository ☐ Reference No. 11445565
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	ZIP Code	Evening Telephone Number
Norcross	GA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		MAKE	Model
zfohrfabum6u		RAM	PROMASTER CITY
Date Purchased	Dealer's Name and Telephone Number		Model Year
	Rick Hendrick Chrysler Dodge J 6783696704		2021
Original Owner	Dealer's City	STATE	Engine:
☐	Duluth	GA	No: Cylinders
Transmission Type	ZIP Code		Fuel Type:
☐ Antilock Brakes ☐ Cruise Control	30096		
Powertrain	Multiple Failure:	Incident Date(s)	
		16-NOV-2021	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 120000 EXTERIOR LIGHTING, 150000 SEAT BELTS		Failure Mileage	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1 9ABC036)	☐ Original Requirement ☐ Prior Repair		Failure Location:
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
			Reported to Police N
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
The contact owns a 2021 Ram Promaster City. The contact had initially received a recall notice for NHTSA Campaign Number: 21V728000 (Exterior Lighting). He then called the dealer and was informed that there was an additional recall on the vehicle for NHTSA Campaign Number: 21V699000 (Seat Belts) however, the parts for the recall repair were not yet available. He was informed that if he were to take possession of the vehicle, he would be held liable for any vehicle failure, including any recalls. The vehicle remained in the possession of the dealer and was not serviced. The manufacturer was also notified of the issue but offered no assistance. The contact stated that the manufacturer had exceeded reasonable amount of time for the recall repair. The contact had not experienced a failure. Parts distribution disconnect.			
PARTS came IN and Repairs Have Been Made. Dealer made arrangements for a loaner at NO CHARGE -			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			