

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Tire Issue 2017 Mustang Complaint 311445264 (Do not rely on narrative - not written correctly)
Date: Tuesday, January 11, 2022 2:31:59 PM

Hi [REDACTED],

Please revise VOQ 11445264 with information below. Contact me if you have any questions.

Thanks

From: [REDACTED]
Sent: Tuesday, January 11, 2022 9:34 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Tire Issue 2017 Mustang Complaint 311445264 (Do not rely on narrative - not written correctly)

Good Morning [REDACTED],

Below is the revised narrative for the complaint. Please have [REDACTED] team update the file.

Thank you
[REDACTED]

The contact owns a 2017 Ford Mustang equipped with 4 recently purchased Goodyear Eagle tires with less than 4,000 miles. The contact stated that while driving at approximately 45mph, without any warning, she heard a loud explosion and felt her tire explode, causing her wheel to forcefully hit the pavement. The contact was startled by the loud explosion and managed to pull over safely to the side of the road to investigate. When the contact got out of her vehicle, she noticed that her rear driver side tire, F1 235/50R18, DOT Number M61PKX1R0719 had completely exploded all around. The inside thread and sidewall were completely blown out and there were wires protruding from the outside of the tire. The contact advised that she will be preserving the exploded tire for additional investigation. The contact has 3 additional Goodyear Eagle tires on her vehicle and is now concerned about their safety. The vehicle was repaired by using a spare tire. The manufacturer was not contacted about the failure. The tire's failure mileage was approximately 4,000 miles. The mileage on the vehicle was approximately 29,040.