From: [redacted]
To: EVOQ (NHTSA)
Subject: Please upload the attached file.
Date: Tuesday, January 11, 2022 4:23:15 PM
Attachments: [redacted]

To: EVOQ:

Please upload the attached to file "new" Artemis VOQ 11444888.

Thank you,

[redacted]

DATAFORM Interview VOQ/Questionnaire Driver/Steering

VOQ ☒ *YES* ☐ *NO;* ODI: [11444888] When Reported [24-DEC-2021 _] First Incident [**01-DEC-2016_**]

Name: [xxxxxxxxxx] Date: [01/11/2022] Time: [1532_] Phone: [xxxxxxxxxxx]

Verify if already contacted ☐ *YES* ☒ *NO;* Apologize for the event, briefly describe investigative process.

Described what happen? Just pause and think back to the first incident, all the conditions, what you were doing, how did you react, how did the car react. Just tell me everything (beyond VOQ Narrative). ☐ N/A CODES: NO CODES AFTER CI NARRATIVE FILL OUT ANYTHING MISSED.
How First Notice: always pulls to left
Able to pull over ☐ *YES* ☐ *NO* ☒ *NA*
Did the vehicle give indication of issues before ☐ *YES* ☒ *NO*
How severe? ☒ *GRADUAL PULLING* ☐ *DIFFICULTY STEERING* ☐ *TURNING BY ITSELF* ☐ *SUDDEN JERKING* ☐ *OTHER* Please Explain:
When: ☒ *TURNING* ☒ *ACCELERATING* ☒ *CRUISING* ☒ *BRAKING* ☐ *STOPPED* ☐ *OTHER* Please Explain: even in driveway
Still Happening? ☒ *YES* ☐ *NO* How often No: __all the time_____];
Does the steering wheel move by itself when stopped ☒ *YES* ☐ *NO* Explain? _____
How Often: ☐ *ONCE* ☐ *OCCASSIONALLY* ☐ *REGULARLY* ☒ *AT ALL TIMES* ☐ *OTHER* Please Explain:
Have any warning lights appeared when this occurs? ☐ *YES* ☒ *NO* *Specify:* _____ Electric Power Steering Light ☐ *YES* ☒ *NO* Stays On? ☐ *YES* ☐ *NO* ☒ *N/A*
Was your vehicle serviced or repaired to address the issue? ☐ *YES* ☒ *NO* If yes: Completed by: ☒ *DEALER* ☐ *3RD PARTY* ☐ *SELF* ☐ *OTHER alignment Problem Fixed:* ☐ *YES* ☐ *NO*
What was replaced? Describe: Codes read and alignment Attach invoice if possible
Are you aware of any injuries, crashes, or damage that resulted from this issue? ☐ *YES* ☒ *NO* Anyone Else in Vehicle ☐ *YES* ☒ *NO* If yes, please explain:
Loss location: [If not in VOQ] ☒ N/A

Car moving? Direction? Speed? ☐ *YES* ☐ *NO* [N/NE/E/SE/S/SW/W/NW] [_____ mph] ☒ N/A
Owner? /Driver? [If not in VOQ] ☒ Same
Address? [If not in VOQ] ☒ Same
Police Report? ☐ *YES* ☒ *NO* Describe:
Tires/Alignment? ☒ *YES* ☐ *NO* Describe:
Hit anything while driving? Driver over something? ☐ *YES* ☒ *NO* Describe:
Engine problems ☐ *YES* ☒ *NO* Describe:
Condition of roads ☒ Good ☐ Fair ☐ Poor; Drive through construction zone? ☒ *YES* ☐ *NO* Describe:
Engine operation up to ☒ *YES* ☐ *NO;* Turn off ☐ *YES* ☒ *NO*
Previous accidents? ☐ *YES* ☒ *NO* Hit large bumps/curbs/pothole: ☐ *YES* ☒ *NO* Describe:
Previous Maintenance (Light) oil, fluids /when ☒ *YES* ☐ *NO* Describe:
Vehicle last serviced? ☐ *Jan* ☐ *Feb* ☐ *Mar* ☐ Apr ☐ *May* ☐ Jun ☐ Jul ☐ Aug ☒ Sept ☐ Oct ☐ *Nov* ☐ *Dec*
Regular service through (OIL CHANGES, ETC.) ☒ DEALER/ ☒ Private Mechanic ☐ *Other*
Previous maintenance other / when ☒ *YES* ☐ *NO* Describe: brken fuel line, minor crash spring 2021
Weather if no photographs VIDEO? ☐ *YES* ☒ *NO* Describe:
Vehicle Accessories OEM ☐ *YES* ☒ *NO* Describe:
Vehicle Accessories Aftermarket (Who installs) Anything unusual? ☐ *YES* ☒ *NO* Describe:
[ASK LATER] MAY WE INSPECT THE VEHICLE (OR HAVE THE VEHICLE INSPECTED)? ☒ *YES* ☐ *NO*
DATE/TIME OF INSPECTION? Date: [___/____/_____] Time: [_____] Describe to Owner ☐ *YES* ☐ *NO*
ADDITIONAL REMARKS: Thank them for interview/Please call me anytime/give email NOTE: Scan/Post in VOQ Right Away so there are no duplicate calls