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From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11444652
Date: Thursday, August 11, 2022 8:43:26 AM
Attachments: [REDACTED]

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[REDACTED]

Subject: NHTSA complaint# 11444652
To: nhtsa.webmaster@dot.gov
Cc: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I am writing to you regarding complaint # 11444652 which I posted on your website on December 22nd. This is regarding the Powertrain of the Honda Fit 2017 which I posted after having some issues described after routine CVT fluid replacement in that complaint and no solution was found. It turned out that the warmer filter in the CVT transmission was installed improperly causing the fluid flow obstructed while deceleration, that's why the CVT was "switching" to neutral due to a lack of pressure to a certain hydraulic circuit. After the issues were found and fixed, the vehicle operation was returned to the original mode. Is it possible to remove my complaint posted, as this was a human factor, not a manufacturer design flaw?

Thank you in advance for your assistance!

Full vehicle VIN: JHMGKH55HS [REDACTED]

[REDACTED], Dallas, OR [REDACTED]

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