

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Tesla malfunction
Date: Thursday, March 10, 2022 2:01:24 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Thursday, March 10, 2022 1:26 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Tesla malfunction

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

Attached is the corrected report for my Tesla Model S accident.

I hope the NHTSA doesn't let Tesla get away with not including my faulty vehicle in the recall they issued recently. My insurance company paid for the repairs and they should be reimbursed.

[REDACTED]
[REDACTED]



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

21-DEC-2021

Repository

Reference No.
11444599

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City Escondido State CA ZIP Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Evening Telephone Number SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
Syjsa1e15Hf [Redacted] MAKE TESLA Model MODEL S Model Year 2017
Date Purchased _____ Dealer's Name and Telephone Number _____ Engine: No: Cylinders _____ Fuel Type: _____
Original Owner Dealer's City carlsband STATE CA ZIP Code 92010
Transmission Type Antilock Brakes Cruise Control _____ Powertrain _____ Multiple Failure: _____ Incident Date(s) 15-MAR-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 030000 BRAKES (PWS), 260000 FORWARD COLLISION AVOIDANCE Failure Mileage 54,504 Failure Speed 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM1AL 9ABC036) Original Requirement Prior Repair _____ Failure Location: _____
Tire Component Code _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2017 Tesla Model S 75. The contact stated that while driving at approximately 70 mph, the brakes were seized while on autopilot. In addition, there was a warning error the contact was unable to remember. The contact mentioned the emergency brake engaged independently and the contact was unable to control the vehicle which caused the vehicle to crash into the guardrail. A police report was not filed. The air bags failed to deploy. The vehicle was towed to a service center where a diagnostic was not attempted but the vehicle was repaired. The manufacturer was notified of the failure. The VIN was not included in NHTSA campaign number: 21v846000 (forward collision avoidance). The approximate failure mileage was ~~81,000~~ 54,504.

TESLA has issued a recall FOR certain vehicles due to the brakes unintentionally engaging. It's exactly what happened to my car. However they didn't list my car on the recall. Tesla knows what happened because it's recorded on the defective chip. It's criminal they aren't required to include my vehicle but tesla knows they would be responsible

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.