

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: ODI Complaint 11444451
Date: Monday, March 14, 2022 8:32:44 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Sunday, March 13, 2022 4:19 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: ODI Complaint 11444451

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Please see the attached in reference to the [REDACTED] Complaint 11444451.

Living in His Presence;

[REDACTED]

[REDACTED]

[REDACTED]

Troy, MT [REDACTED]

Ph: [REDACTED]

Cell: [REDACTED]

E-mail [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

El Cajon, CA [REDACTED]

"No one has seen God at any time. If we love one another, God abides in us, and His love has been perfected in us." I John 4:12

This is what God declares:

"There is none righteous, no, not one." Romans 3:10

"...for all have sinned and fall short of the glory of God." Romans 3:23

"But God demonstrates His own love towards us, in that while we were still sinners, Christ died for us." Romans 5:8

"For the wages of sin is death, but the gift of God is eternal life in Christ Jesus our Lord." Romans 6:23

Then they asked him, "What must we do to do the works God requires?" Jesus answered, "The work of God is this: to

believe in the one he has sent . " John 6:29

....the message concerning faith that we proclaim: If you declare with your mouth "Jesus is Lord." and believe in your heart that God raised him from the dead, you will be saved. For it is with your heart that you believe and are justified, and it is with your mouth that you profess your faith and are saved.....for, "Everyone who calls on the name of the Lord will be saved." Romans 10:8-13

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-DEC-2021

Repository ☐Reference No.
11444451**OWNER INFORMATION (Type or Print)**

Name [REDACTED]		
Address [REDACTED]		
City Troy	State MT	ZIP Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4s4bsafc5h3 [REDACTED]		MAKE SUBARU	Model OUTBACK	Model Year 2017
Date Purchased	Dealer's Name and Telephone Number Turnersville Mazda 8568750200		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City Turnersville	STATE NJ	ZIP Code 08081	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 18-DEC-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 131000 VISIBILITY:WINDSHIELD	Failure Mileage 41500.0	Failure Speed 30
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL 9ABC036)	☐ Original Requirement ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2017 Subaru Outback. The contact stated while driving 30 MPH, a crack started forming on the driver's side windshield and moved towards the center of the windshield. The contact stated that the windshield was not struck by an object to cause the crack to form. The vehicle was not diagnosed or repaired. The manufacturer was not made aware of the failure. The failure mileage was approximately 41,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.