

DEC 17 '21 11:35 AM

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

CL-11444139-7000

To whom it may concern:

December 1, 2021

I have received several notifications regarding recall N212328760 for the air bags in my 2009 Chevrolet Avalanche.

I have contacted Nash Chevrolet in Lawrenceville, GA (630 Scenic Hwy S – zip code 30046 - (678) 369-3889) several times to set up an appointment to have this recall taken care of. They told me they do not have the replacement parts and will put me on a waiting list for when they get the parts. They have never reached out to me to notify me they have the replacement parts. I have also gone to Jim Ellis Chevrolet in Atlanta (5900 Peachtree Industrial Blvd – zip 30341) and they do not have the parts to fix this issue either.

I don't know where to turn with this issue and need to get it resolved. What do I need to do?

Any help you can give me would be appreciated.

[REDACTED]  
Decatur, GA [REDACTED]  
[REDACTED]

Director (A)



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