

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: Response for 08 Ford Taurus X  
**Date:** Friday, March 4, 2022 8:01:48 AM  
**Attachments:** [REDACTED]

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**From:** [REDACTED]  
**Sent:** Thursday, March 03, 2022 11:33 AM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** Response for 08 Ford Taurus X

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

16-DEC-2021

Repository ☐

Reference No.  
11444020

**OWNER INFORMATION (Type or Print)**

Name

Address

City fleetwood Ringtown

State PA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1fmdk02w58g

MAKE  
FORD

Model  
TAURUS X

Model Year  
2008

Date Purchased

Dealer's Name and Telephone Number

Engine: 3.5  
No: Cylinders 6

Fuel Type:  
GAS

Original Owner ☐

Dealer's City

STATE

ZIP Code

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain  
FRONT WHEEL DRIVE

Multiple Failure:

Loss of power, steering, all lights on dash light up, car bucks

Incident Date(s)

13-DEC-2021

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 110000 ELECTRICAL SYSTEM

Failure Mileage  
109000.0

Failure Speed  
40

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make  Tire Model (Name or Number)  Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:  Date Manufactured:  Model No./Name:

Seat Type:  Installation System:

Child Seat Component Code:  Failed Part:

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)*

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), Injury(ies).**

**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).**

The contact owns a 2008 Ford Taurus X. While the contact's daughter was driving approximately 40 MPH, several unknown warning lights illuminated, the steering wheel became difficult to turn, and the vehicle lost motive power. The contact's daughter was able unable to pull over but was able to restart the vehicle and the vehicle returned to normal functionality. The vehicle was taken to a local mechanic where it was diagnosed with needing spark plugs, coolant, and radiator replaced. The failure persisted. The manufacturer was informed of the failure. The contact was informed that the vehicle was not included in a recall. The failure mileage was approximately 109,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.