

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 130148	
Date Received 15-DEC-2021	Repository <input type="checkbox"/>
Reference No. 11441881	
Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	Abingdon	State	VA
ZIP Code	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 52971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3C7WRVGG6E[REDACTED]	MAKE RAM	Model PROMASTER	Model Year 2014
Date Purchased	Dealer's Name and Telephone Number		Engine No. Cylinders
Original Owner <input type="checkbox"/>	Dealer's City/State	STATE OH	ZIP Code 44060
Transmission Type	<input type="checkbox"/> Anti-lock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 26-OCT-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 100000 POWER TRAIN, 060000 ENGINE (PWS)	Failure Mileage 125000.0	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/55R15)
DOT No. (Example DOTYAL 9A3C036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make	Date Manufactured:	Model No./Name
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2014 Ram Promaster 3500. The contact stated while driving at slow speeds, the front-end locked up. The contact noticed that the gear shifter was in reverse. The engine was in the undercarriage. The vehicle was towed to the contact's residence. The local dealer was not contacted. The vehicle was not diagnosed or repaired. The manufacturer was notified, and an engineer inspected the vehicle however, declined to provide a service report. The approximate failure mileage was 125,000.