

GRAND RAPIDS, MI
CELL

DATE : 11-12-21

TO : NHTSA

RE : 2009 Chevrolet Malibu Reliability Issues

FROM :

PAGES : Numerous

FAX COVER SHEET

COMMENTS:

Dear Sir:

I am writing this letter concerning my automobile / 2009 Chevrolet Malibu/ Approx 59,000 miles /Condition Excellent / VIN-1G1Z J57B494. This automobile is very unreliable and in some situations dangerous. I have enclosed the repair bills for the last five years for your inspection. This car needs to be recalled and or the manufacture needs to reimburse the owners for at least some of the repairs.

Major transmission failure 6-28-21 /Mileage 58,165 /\$3673.73 / G.M has had many product coverage adjustments, product bullitins to dealers etc ,G.M. was very well aware of the problems with the 6t-45 and kept making the transmission with faulty parts and designs.

Suspension problems in the thousands of dollars some items having been done twice. Started having problems in 2016 with 43,516 miles on the vehicle / control arms (Ball Joints). We just did another \$2241.28 in suspension work 2021 with approx. 59,000 miles.

I have enclosed a CAR REPAIR LOG 2016 to 2021 that has Date and Cost of repairs along with the R.O's / Invoices.

The reliability and quality issues this vehicle has are a disgrace to the automotive industry.

Thank you for your time and consideration ,if you have questions or need more information please contact me.

CAR REPAIR 2016-2021 / 2009 Chevrolet Malibu / VIN - 1G1ZJ57B49- [REDACTED]

COMPANY	DATE	RO #	COST
Fox Buick / GMC / Front Suspension	8-18-2016	PNCS211336	759.13
Fox Buick / GMC / Brakes	8-19-2016	PNCS211387	589.09
Belle Tire / New Wheels & Tires	8-22-2016	28407893	1062.57
Sparta Chevrolet / Battery/Trans-Service	7-21-2017	76155	264.48
Fox GMC / Buick / LOF-Wipers	7-21-2017	PNCQ226993	18.12
Car Star / Body / Peeling -Chipping paint	7-19-2017	45569	1372.22
Belle Tire / Damage Millennium Car Wash	10-3-2017	30354832	177.93
Belle Tire / Wheel Brg	7-26-2018	31798767	368.48
Belle Tire / Wheels	7-23-2018	316195254	159.00
Car Star /Clean Up	9-20-2018	48269	225.00
Fox Buick/ GMC /LOF	6-03-2019	26029187	30.55
Fox Buick /GMC / LOF	9-14-2018	26017329	31.87
Car Star/Body-Rust	11-4-2019	50648	877.26
Belle Tire Mount new wheels	11-25-2019	Enclosed	151.25
Advance Auto/Harbor Freight/ Cam Work	8-15-2019	N/A	200.00
Detroit Wheel (Wheels)	11-19-2019	169339	932.80
Black Diamond /Clean Up	10-12-2020	Enclosed	200.00
Fox Buick/GMC / LOF	6-4-2020	26044628	35.55
Fox Buick/ GMC / Repair heat shield	6-7-2021	26057130	63.60
West Michigan Transmission/ Overhaul	7-9-2021	58613	3673.73
Betten Baker Buick /Trans Lines	7-19-2021	102238	87.13
Advance Auto/Center brake lite	7-22-2021	N/A	142.03
West Michigan Transmission /Install lines	7-27-2021	58726	0.00
Alpine Tire & Alignment /Suspension	8-9-2021	015250	930.00
Alpine Tire & Alignment / Rpl Wheel	8-17-2021	015442	190.00
Fox Buick/ GMC/LOF	9-14-2021	26060680	60.64
West Michigan Transmission /Exhaust leak	9-13-2021	58895	0.00
Belle Tire /Frt Suspension -Wheel Brg	9-23-2021	37677126	1311.28
Black Diamond / Clean Up	10-11-2021	Enclosed	200.00
TOTAL			14,143.71

Chronologically arranged oldest to newest



CUSTOMER NO. [REDACTED]	ADVISOR ROBIN	TAG NO. 23274	INVOICE DATE 08/18/16
[REDACTED]	LABOR RATE	LICENSE NO.	COLOR BEIGE/
[REDACTED]	YEAR / MAKE / MODEL 09/CHEVROLET/MALIBU/4DR SDN LT	STOCK NO. [REDACTED]	DELIVERY DATE 06/15/12
GRAND RAPIDS, MI [REDACTED]	VEHICLE ID NO. 1G1ZJ57B494	SELLING DEALER NO.	PRODUCTION DATE 33,184
[REDACTED]	F.T.E. NO.	R.O. DATE 08/18/16	
[REDACTED]	BUSINESS PHONE	COMMENTS	MO: [REDACTED]

TOTALS-----

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

ALL GM PARTS ARE WARRANTED BY GENERAL MOTORS FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST SOME PARTS CARRY ADDITIONAL WARRANTIES. SEE YOUR SERVICE CONSULTANT FOR DETAILS. THANK YOU!!!

TOTAL LABOR.... 318.47
 TOTAL PARTS.... 389.88
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 10.55
 TOTAL MISC CHG. 20.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 25.23

TOTAL INVOICE \$ 764.13

75913

FOLLOW UP CALL YES ☐ NO ☐



BY MY SIGNATURE BELOW I ACKNOWLEDGE THAT I HAVE BEEN GIVEN AN ESTIMATE THAT INCLUDES DIAGNOSIS FEES OR REPAIR FEES OR A COMBINATION OF BOTH FEES - INITIAL ESTIMATE \$80.00

CUSTOMER SIGNATURE

[REDACTED SIGNATURE]

YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED, EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE, AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.

NOTICE
 IN THE EVENT THAT YOU, THE CUSTOMER, AUTHORIZE COMMENCEMENT BUT DO NOT AUTHORIZE COMPLETION OF A REPAIR OR SERVICE, A CHARGE WILL BE IMPOSED FOR DISASSEMBLY, REASSEMBLY, OR PARTIALLY COMPLETED WORK. SUCH CHARGE WILL BE DIRECTLY RELATED TO THE ACTUAL AMOUNT OF LABOR OR PARTS INVOLVED IN THE INSPECTION, REPAIR OR SERVICE.

SHOP MATERIALS
 *MISC. SHOP SUPPLIES ARE INCLUDED AS A PROPORTION OF LABOR FOR SUPPLIES USED ON YOUR VEHICLE. APPLICABLE SUPPLY ITEMS ARE TAPE, AEROSPRAY, SOLVENT, RAGS, CLEANERS, ELECTRICAL WIRE AND TERMINALS. CHARGE ALSO INCLUDES HAZARDOUS WASTE DISPOSAL AND/OR RECYCLING COSTS OF OIL, SOLVENTS, AND CLEANERS.

CERTIFICATION: ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 300)

DISCLAIMER OF WARRANTIES
 Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

ALL REPAIRS PROPERLY COMPLETED AND CHECKED BY:

X

ALL PARTS INSTALLED ARE NEW UNLESS NOTED OTHERWISE

The Reynolds and Reynolds Company ERMHSTNVE CC703131 Q (05/15)



CUSTOMER NO.	ADVISOR	TAG	INVOICE DATE
	ROBIN	23274	08/18/16
	LABOR RATE	LICENSE NO.	STOCK NO.
	YEAR / MAKE / MODEL	43,516	COLOR
	09/CHEVROLET/MALIBU/4DR SDN LT		BEIGE/
	VEHICLE I.D. NO.	DELIVERY DATE	DELIVERY MILES
	1 G 1 Z J 5 7 B 4 9 4	06/15/12	33,184
GRAND RAPIDS, MI	F.T.E. NO.	SELLING DEALER NO.	PRODUCTION DATE
	B.O. NO.	R.O. DATE	
		08/18/16	
BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES

LABOR

J# 1 00CVZ01LOFA * LQF TECH(S):17364 11.07

PERFORM LUBE, OIL & FILTER SERVICE AS RECOMMENDED BY MANUFACTURER. SET TIRE PRESSURE AND TOP OFF UNDER HOOD FLUIDS.

Express OEM Oil & Filter Change 2.4L 08/10

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
	1	19260345	FILTER KI 1.836 Y	6.32
TOTAL - PARTS				6.32

G.O.G. & SUPPLIES

5.0 GOODWRENCH BUL OIL @ 2.110 /UNIT 10.55

TOTAL - GOG 10.55

JOB# 1 TOTALS

LABOR 11.07

PARTS 6.32

G.O.G. 10.55

FOLLOW UP CALL YES ☐ NO ☐

MO

FOX MOTORS
ONLY THE BEST

JOB# 2 CHARGES

LABOR

J# 2 40CVZ01 *4 WHL BRK INSPECT TECH(S):17364 0.00

PERFORM 4 WHEEL BRAKE INSPECTION REMOVE ALL 4 WHEELS AND INSPECT CALIPERS, SLIDES RECORD THICKNESS OF BRAKE PADS AND SHOES MEASURE THICKNESS OF ROTORS AND DRUMS AND ENTER INFORMATION INTO STORY TO RECORD RESULTS OF INSPECTION NEEDS PADS AND ROTORS BOTH FRONT AND REAR CUSTOMER ADVISED AND DECLINED REPAIRS AT THIS TIME.

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX PNQS JOB# 2 TOTAL 0.00

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JOB# 3 CHARGES

LABOR

J# 3 45CVZ01 STRG/SUSP INSPECTION TECH(S):17364 247.45

CUSTOMER WOULD LIKE TO HAVE THE STEERING/SUSPENSION INSPECTED BOTH LOWER BALL JOINTS LOOSE DIAGNOSE, REPLACE BOTH LOWER CONTROL ARMS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
	1	19241928	ARM 6.168 Y	191.78
	1	19241927	ARM 6.168 Y	191.78
TOTAL - PARTS				383.56

CERTIFICATION: ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT. (P.A. 300)

DISCLAIMER OF WARRANTIES

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ALL REPAIRS PROPERLY COMPLETED AND CHECKED BY:

X



CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE
	ROBIN	23274	08/18/16
	LABOR RATE	LICENSE NO.	MILEAGE
			43,516
YEAR / MAKE / MODEL	VEHICLE I.D. NO.	DELIVERY DATE	DELIVERY MILES
09/CHEVROLET/MALIBU/4DR	1G1ZJ57849	06/15/12	33,184
GRAND RAPIDS, MI	P.T.E. NO.	SELLING DEALER NO.	PRODUCTION DATE
BUSINESS PHONE	COMMENTS	R.O. DATE	
		08/18/16	
			MO: 43519

JOB# 3 TOTALS-----
LABOR 247.45
PARTS 383.56
JOB# 3 JOURNAL PREFIX PNCS JOB# 3 TOTAL 631.01

JOB# 4 CHARGES-----
LABOR-----
JOB# 4 02CVZMP1 *MULTI POINT INSPECT TECH(S):17364 0.00
PERFORM MULTI-POINT VEHICLE INSPECTION.
THE OVERALL HEALTH OF YOUR VEHICLE. THANK YOU FOR VISITING!
A COURTESY INSPECTION OF YOUR VEHICLE HAS BEEN COMPLETED.
THIS INCLUDES A VISUAL INSPECTION FOR FLUID LEAKS, TIRE WEAR
SUSPENSION AND EXHAUST CONCERNS AND BRAKE LININGS AS
APPLICABLE. (VEHICLES WITH REAR DRUM BRAKES REQUIRE DRUM
REMOVAL) A COMPLETE BRAKE INSPECTION MAY BE RECOMMENDED.
IT IS OUR GOAL TO PROVIDE YOU WITH ACURATE INFORMATION ON
YOUR VEHICLE.

JOB# 4 TOTALS-----
JOB# 4 JOURNAL PREFIX PNCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----
LABOR-----
JOB# 5 45CVZ05 2 WHEEL ALIGNMENT TECH(S):17364 59.95
Added Operation (ROBINK @ 08/18/2016 11:12)
CUSTOMER REQUESTS 2 WHEEL ALIGNMENT
MAINT
Align Front Wheels All

JOB# 5 TOTALS-----
LABOR 59.95
JOB# 5 JOURNAL PREFIX PNCS JOB# 5 TOTAL 59.95

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # A AI SHOP SUPPLIES 20.00
TOTAL - MISC 20.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$118.90 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$764.17 (+TAX) ON 08/18/16 AT 11:12am
BY [REDACTED] COMMENTS AUTHORIZED BALL JOINTS, ALIGNMENT
TECHNICIAN CERTIFICATION [REDACTED]
KEVIN LINN M253548

FOLLOW UP CALL YES ☐ NO ☐



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X

ALL PARTS INSTALLED ARE NEW UNLESS NOTED OTHERWISE

The Reynolds and Reynolds Company ERANTINE C0703131 Q (05/15)

FOX | BUICK GMC *Only the Best.*

5977 Alpine Ave NW
Comstock Park, MI 49321
(616) 784-8400
F-155082



CUSTOMER NO.	ADVISOR	TAG	INVOICE DATE
	ROBIN	23274	08/19/16
	LABOR RATE	LICENSE NO.	COLOR
			43,540
	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
	09/CHEVROLET/MALIBU/4DR SDN LT	06/15/12	33,184
GRAND RAPIDS, MI	VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z J 5 7 8 4 9 4		
	F.T.E. NO.	R.O. DATE	
		08/19/16	
BUSINESS PHONE	COMMENTS		

TOTALS-----

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

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BY MY SIGNATURE BELOW I ACKNOWLEDGE THAT I HAVE BEEN GIVEN AN ESTIMATE THAT INCLUDES DIAGNOSIS FEES OR REPAIR FEES OR A COMBINATION OF BOTH FEES - INITIAL ESTIMATE \$80.00

CUSTOMER SIGNATURE

TOTAL LABOR.... 225.00
 TOTAL PARTS.... 363.86
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 20.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 23.03
TOTAL INVOICE \$ 631.89

589.09

FOLLOW UP CALL YES ☐ NO ☐



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ALL REPAIRS PROPERLY COMPLETED AND CHECKED BY:

X

ALL PARTS INSTALLED ARE NEW UNLESS NOTED OTHERWISE

The Reynolds and Reynolds Company SPANTIME CCT03131 Q (05/15)



CUSTOMER NO.	ADVISOR	TAG #	INVOICE DATE
	ROBIN	23274	08/19/16
	LABOR RATE	LICENSE NO.	MILEAGE
			43,540
	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
	09/CHEVROLET/MALIBU/4DR SDN LT	06/15/12	33,184
	VEHICLE ID NO.	SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z J 5 7 B 4 9 4		
	F.T.E. NO.	R.O. NO.	R.O. DATE
			08/19/16
	BUSINESS PHONE	COMMENTS	MO:

JOB# 1 CHARGES

LABOR

1 40CVZ BRAKES TECH(S):13709 225.00

CUSTOMER WOULD LIKE TO HAVE THE BRAKES REPAIRED AS PREVIOUSLY QUOTED. REPLACED FRONT AND REAR ROTOR AND PADS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	19286002	PAD KIT 5.017 Y	54.95	54.95
	1	19285968	PAD KIT 5.017 Y	54.95	54.95
	2	19241831	ROTOR 5.809 Y	70.99	141.98
	2	19241832	ROTOR 5.809 Y	55.99	111.98
TOTAL - PARTS					363.86

JOB# 1 TOTALS

LABOR 225.00

PARTS 363.86

JOB# 1 JOURNAL PREFIX PNCS JOB# 1 TOTAL 588.86

JOB# 2 CHARGES

LABOR

2 02CVZMPI *MULTI POINT INSPECT TECH(S):13709 0.00

PERFORM MULTI-POINT VEHICLE INSPECTION. THE OVERALL HEALTH OF YOUR VEHICLE. THANK YOU FOR VISITING! A COURTESY INSPECTION OF YOUR VEHICLE HAS BEEN COMPLETED. THIS INCLUDES A VISUAL INSPECTION FOR FLUID LEAKS, TIRE WEAR SUSPENSION AND EXHAUST CONCERNS AND BRAKE LININGS AS APPLICABLE. (VEHICLES WITH REAR DRUM BRAKES REQUIRE DRUM REMOVAL) A COMPLETE BRAKE INSPECTION MAY BE RECOMMENDED. IT IS OUR GOAL TO PROVIDE YOU WITH ACURATE INFORMATION ON YOUR VEHICLE.

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX PNCS JOB# 2 TOTAL 0.00

MISC

A A1 SHOP SUPPLIES CONTROL NO. 20.00

TOTAL - MISC 20.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

APPROVED REVISED ESTIMATE (# 1) OF \$626.85 (+TAX) ON 08/19/16 AT 11:28am

BY COMMENTS AUTHORIZED BRAKES

TECHNICIAN CERTIFICATION JAMES M256007

FOLLOW UP CALL YES ☐ NO ☐



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X

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BELLE TIRE

2950 28th STREET SW - GRANDVILLE MI 49418
(616) 532-2700 - FACILITY REG. NO. F152080

RECEIPT

Store #51

Salesperson TERRY D. SMITH JR.

Customer Information

Customer # [REDACTED]
Home Phone [REDACTED]
Work Phone [REDACTED]
[REDACTED]
GRAND RAPIDS, MI [REDACTED]

Vehicle Information

2009 CHEVROLET MALIBU
Plate # [REDACTED] Vehicle # [REDACTED]
Odometer 43620.0
VIN #: 1G1ZJ57B49 [REDACTED]

Order

[REDACTED]
Date: 8/24/2016
Time: 14:37
Last Prt: 8/24/2016 13:35
Last Usr: [REDACTED]

Comments: 2009 MALIBU INSTALL 2PM WED

Product Descriptions and Notations			Quantity	Unit Price	Amount	Mech Tech
1	I 71 F7188003SM	18X8 5-110/115 FORTE F71 MISTRESS SLVMF +35 TAPE WEIGHTS ONLY	4.00	133.25	533.00	OPP
2	I 70 W55015STO	W55015STO OPEN CHROME 12X1.5 SPLINE KIT (20) INCLUDES 20 LUGS W/KEY 4 STEMS	1.00	18.00	18.00	
3	I 70 736510	736510 (SET) HUB RINGS (4)	1.00	7.99	7.99	
5	I 99 RETORQUE	IMPORTANT! LUG NUTS MUST BE RE-TORQUED AFTER 25 MILES CUST ACKNOWLEDGEMENT.	1.00	0.00	0.00	
6	I GY 706543153	P225/50R18 94T GY EAGLE LS2	4.00	92.00	368.00	OPP OPP
7	I 99 OTD	TIRE INCLUDES WEIGHTS, RUBBER VALVE STEM AND 36 MONTH PRORATED ROAD HAZARD WARRANTY	4.00	0.00	0.00	
8	I 99 WITHMORE	LIFETIME BALANCE, ROTATION AND FLAT REPAIRS. MOUNT, HAND TORQUE AND TIRE DISPOSAL.	4.00	19.99	79.96	OPP
9	I 99 EXCLD	EXCLD: COMM VEHICLES, WINTER TIRES & SEASONAL CHANGEOVERS. WARRANTY IS NON-TRANSFERABLE	1.00	0.00	0.00	
11	I AW CA	CHECK ALIGNMENT	1.00	0.00	0.00	12P
12	M 99 FPA	FREEDOM PLAN ADVANTAGE AGREEMENT *** DECLINED FREEDOM PLAN ADVA	0.00	18.00	0.00	
13	I 16 17-20008	SNAP IN VALVE/FOR SCHRADER 17-20008 31 INC/D&D	4.00	0.00	0.00	
14	I 99 G	GRAY TORQUE WRENCH 100 FT. POUNDS TECH I.D. _____ LUG NUT TORQUE FT/LBS 100	4.00	0.00	0.00	PXK OPP
15	I LB CA	INSPECT & CLEAN WHEEL & HUB ASSEMBLY LUG NUT TORQUE FT/LBS 100	1.00	0.00	0.00	PXK OPP

28407893

Payment Address: BELLE TIRE P.O. BOX 641612 DETROIT, MI 48264-1612 (313) 271-9400

Page 1 of 2

Payment By
DISCOVER CARD
Terms: C.O.D. ONLY

Sls Id

Approval/Check #

Amount

\$1,062.57

Total Labor: 79.96

Total Parts: 926.99

Other: 0.00

Sales Tax: 55.62

Invoice Total: \$1,062.57

Balance Due: \$0.00

Mechanics / Technician

12P - JASON S. PELLETIER

M257971

OPP - AUSTIN L. KROPP

PXK - DAMIAN S. PARKER

Certification: All repairs and parts listed were furnished in compliance with the Michigan Auto Repair Act (P.A. 300).

Merchandise and/or services received by:

8/24/2016

Print Full Name

Date

X

X

ALL PARTS ARE NEW UNLESS OTHERWISE STATED. YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED, EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE, AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.

Relax, We'll Take It From Here
1560 PLAINFIELD AVE NE, GRAND RAPIDS, MI
49505
Phone: (616) 364-6222
FAX: (616) 364-7824

Workfile ID: [REDACTED]
Federal ID: 38-2164758
Resale Number: 38-2164758
License Number: [REDACTED]

Final Bill

RO Number [REDACTED]

Customer:

Insurance:

CUSTOMER PAY

Adjuster:

Phone:

Claim:

Loss Date:

Deductible:

Estimator:

Create Date:

Brad Carlson

7/19/2017

Grand Rapids, MI

2009 CHEV Malibu LTZ 4D SED 4-2.4L Gasoline MFI Pewter

VIN: 1G1ZJ57B49 [REDACTED]

Interior Color:

Mileage In: 50,000

Vehicle Out: 7/31/2017

License:

Exterior Color:

Pewter

Mileage Out:

State: MI

Production Date:

Condition:

Job #:

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Type	Paint
1	E01		FRONT BUMPER & GRILLE						
2	E01	Remove/Install	R&I bumper cover				1.2	Body	
3	E01	Repair	Bumper cover(STRIP COVER FOR STONE CHIPS & REPAIR UNDERSIDE)				6.0	Body	3.4
4	E01		Add for Clear Coat						1.4
5	S01	Remove/Replace	Emblem			OEM	0.1	Body	
6	E01	Remove/Install	Lower vent				0.1	Body	
7	E01	Remove/Install	RT Outer grille w/o fog lamps				0.1	Body	
8	E01	Remove/Install	LT Outer grille w/o fog lamps				0.1	Body	
9	E01	Remove/Install	Upper grille chrome				0.4	Body	
10	E01	Remove/Install	Lower grille chrome				0.2	Body	
11	E01	Remove/Replace	Flex additive	1	5.00T	Other			
12	S01		FRONT LAMPS						
13	S01	Remove/Install	LT Headlamp assy				0.3	Body	
14	S01		FENDER						
15	S01	Blend	LT Fender						0.9
16	E01		FRONT DOOR						
17	S01	Repair	LT Outer panel				1.0	Body	2.0
18	E01		Add for Clear Coat						0.8
19	E01	Remove/Install	LT Belt w/strip				0.2	Body	
20	E01	Remove/Install	LT Body side mldg				0.3	Body	
21	E01	Remove/Replace	Clean & Re-Tape side mldg	1	2.00T	Other	0.3	Body	
22	E01	Remove/Install	LT Mirror assy w/o heated black				0.3	Body	

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LIQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

7/28/2017 11:25:22 AM

Final Bill

RO Number

2009 CHEV Malibu LTZ 4D SED 4-2.4L Gasoline MFI Pewter

23	E01	Remove/Install	LT Handle, outside primed				0.4	Body	
24	E01	Remove/Install	LT R&I trim panel				0.4	Body	
25	E01	Remove/Install	LT Emblem				0.2	Body	
26	E01	Repair	Clean & re-tape emblem				0.1	Body	
27	E01	Sublet	Hazardous waste removal	1	3.00	Other			
28	E01	Remove/Replace	Cover car	1	5.00T	Other			
29	E01		REAR DOOR						
30	E01	Repair	LT Outer panel				0.5	Body	2.0
31	E01		Overlap Major Adj. Panel						(0.4)
32	E01		Add for Clear Coat						0.3
33	E01	Remove/Install	LT Belt w/strip				0.2	Body	
34	E01	Remove/Install	LT Body side mldg				0.3	Body	
35	E01	Remove/Replace	Clean & re-tape mldg(s)	1	2.00T	Other	0.3	Body	
36	E01	Remove/Install	LT Handle, outside primed				0.4	Body	
37	E01	Remove/Install	LT R&I trim panel				0.4	Body	
38	S01	Sublet	Works wash	1	25.00	Other			

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts					14.00
Sublet/Miscellaneous					28.00
Labor, Body			44.00	13.8	607.20
Labor, Refinish			44.00	10.4	457.60
Material, Paint					249.60
Subtotal					1,356.40
Sales Tax					15.82
Grand Total					1,372.22
Net Total					1,372.22

Estimate Version	Total \$
Original	1,249.52
Supplement S01	122.70

Insurance Total \$:	0.00
Received from Insurance \$:	0.00
Balance due from Insurance \$:	0.00
Customer Total \$:	1,372.22
Received from Customer \$:	0.00
Balance due from Customer \$:	1,372.22

I, the undersigned, accept possession of the above repaired vehicle from Star Collision CARSTAR.

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPO = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

7/28/2017 11:25:22 AM



8955 Sparta Avenue
Sparta, MI 49345
Phone (616) 887-1791
www.spartachevy.com

INVOICE ORIGINAL

Work Order

July 21, 2017
Svc. Adv. Murray, Joshua
Cust. Ph. [REDACTED]
Tag# 6155

Page 1 of 2

07/21/2017 11:58:40

To: [REDACTED] Grand Rapids MI	Year: 2009 Veh Id [REDACTED] Unit #: Make: Chevrolet License #: Model: Malibu LT Sedan Odo. In: 45,887 Color: Beige/Tan Odo. Out: V.I.N.#: 1G1ZJ57B49 [REDACTED] Next Service: Date In: 07/21/2017 In Service Date: 03/31/2009 Out: 07/21/2017 Cases: 2 Ext. War: - - (mo/) - D: \$0.00 Promised Time: 00/00/0000 00:00:00 AM Call When Ready:
---------------------------------------	--

Case: 1 Automatic Transmission - Service (Automatic Transmission Service)
140.00

Quantity	Description/Correction	Retail	Price	Total
10.00	88862156 - FLUID, A/TRNS DEXRON VI - BULK USA OPT	\$5.50	\$5.50	\$55.00
			\$59.95	\$59.95

Tech Cause: MAINTENANCE
Tech Comments: NEC TO FLUSH TRANSMISSION--REFILL WITH CORRECT FLUID AND PROPER LEVEL--USED 9 1/2 QTS OF DEXRON6--CK OPERATION OK AT THIS TIME
Completed by Technician number: 8102
Shop Charges - (Extra Item) \$3.00 \$3.00

Misc	\$3.00	Labor	\$59.95	Parts	\$55.00	Prepaid Parts Amt:	\$0.00	Case Total:	\$117.95
------	--------	-------	---------	-------	---------	--------------------	--------	-------------	----------

Case: 2 Battery - Replace
- SILVER BATTERY OK'D.

Quantity	Description/Correction	Retail	Price	Total
1.00	88861750 - 90PS Battery	\$134.95	\$134.95	\$134.95
			\$0.00	\$0.00

Tech Cause: PER CUSTOMER REQUEST
Tech Comments: NEC TO REPLACE BATTERY AS REQUESTED BY CUSTOMER--CK OPERATION OK AT THIS TIME
Completed by Technician number: 8102

Misc	\$0.00	Labor	\$0.00	Parts	\$134.95	Prepaid Parts Amt:	\$0.00	Case Total:	\$134.95
									\$0.00



8955 Sparta Avenue
Sparta, MI 49345
Phone (616) 887-1791
www.spartachevy.com

INVOICE ORIGINAL
Work Order

July 21, 2017
Svc. Adv Murray, Joshua
Cust. Ph. [REDACTED]
Tag# [REDACTED]

Page 2 of 2
07/21/2017 11:58:40

O U T	Indebtedness is hereby acknowledged for the "Total Charges" being all or the balance owing to repairs, parts & accessories described in this work order.		Currency:	Labor:	\$59.95
	Facility #F152785		Payment Ref:	Parts:	\$189.95
			Expiry Date:	Misc:	\$3.00
			P/O#:	Sub Total:	\$252.90
07/21/2017				Tax:	\$11.58
Date		Signature		Tax Adjustment:	\$0.00
			Payment Type	DISC.	Total: \$264.48



FOX BUICK GMC
5977 ALPINE AVE NW
COMSTOCK PARK, MI 49321

Only the Best.

5977 Alpine Ave NW
Comstock Park, MI 49321
(616) 784-8400
F-155082



07/21/2017

CREDIT CARD
DISCVR SALE

Card #
Chip Card:
AID:
ATC:
TC:
SEQ #:
Batch #:
INVOICE
Approval Code:
Entry Method:
Mode:

XXXXXXXXXX
Discover Credit
A0000001523010
0004
F66AF0C6D16CAE11
2



ROUSH

SAAB



CUSTOMER NO.

GRAND RAPIDS, MI

BUSINESS PHONE

JOB# 3 TOTALS

SALE AMOUNT

\$18.12

3.00
39.98

JOB#

IL

42.98

CUSTOMER COPY

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$300.00 (+TA.
COMMENTS
DELETED OPERATION(S)
50CVZZ1 REPLACE BATTERY

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [X] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

2830
2830

TOTAL LABOR... 14.07
TOTAL PARTS... 46.30
TOTAL SUBLET... 0.00
TOTAL G.O.G... 10.95
TOTAL MISC CHG... 0.00
TOTAL MISC DISC... 0.00
TOTAL TAX... 3.44

TOTAL INVOICE \$ 74.76

ALL GM PARTS ARE WARRANTED BY GENERAL MOTORS FOR
12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST
SOME PARTS CARRY ADDITIONAL WARRANTIES. SEE
YOUR SERVICE CONSULTANT FOR DETAILS.
THANK YOU!!!

CUSTOMER SIGNATURE

PAID
PAID
JUL 21 2017
PAID



YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL
PARTS REPLACED, EXCEPT THOSE WHICH ARE TOO
HEAVY OR LARGE, AND THOSE REQUIRED TO BE SENT
BACK TO THE MANUFACTURER OR DISTRIBUTOR
BECAUSE OF WARRANTY WORK OR AN EXCHANGE
AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS
WHICH CANNOT BE RETURNED TO YOU.

NOTICE
IN THE EVENT THAT YOU, THE CUSTOMER, AUTHORIZE
COMMENCEMENT BUT DO NOT AUTHORIZE COMPLETION
OF A REPAIR OR SERVICE, A CHARGE WILL BE IMPOSED
FOR DISASSEMBLY, REASSEMBLY, OR PARTIALLY
COMPLETED WORK. SUCH CHARGE WILL BE DIRECTLY
RELATED TO THE ACTUAL AMOUNT OF LABOR OR PARTS
INVOLVED IN THE INSPECTION, REPAIR OR SERVICE.

SHOP MATERIALS
MISC SHOP SUPPLIES ARE INCLUDED AS A PROPORTION
OF LABOR FOR SUPPLIES USED ON YOUR VEHICLE.
APPLICABLE SUPPLY ITEMS ARE TAPE, AEROSPRAY,
SOLVENT, RAGS, CLEANERS, ELECTRICAL WIRE AND
TERMINALS. CHARGE ALSO INCLUDES HAZARDOUS
WASTE DISPOSAL AND/OR RECYCLING COSTS OF
OIL, SOLVENTS, AND CLEANERS.

CERTIFICATION: ALL REPAIRS AND PARTS LISTED
WERE FURNISHED IN COMPLIANCE WITH MICHIGAN
AUTO REPAIR ACT (PA 300)

DISCLAIMER OF WARRANTIES
Any warranties on the product sold hereby are those
made by the manufacturer. The seller hereby expressly
disclaims all warranties, either express or implied,
including any implied warranty of merchantability or
fitness for a particular purpose, and the seller neither
assumes nor authorizes any other person to assume
for it any liability in connection with the sale of said
products. Any limitation contained herein does not
apply where prohibited by law.

ALL REPAIRS PROPERLY COMPLETED
AND CHECKED BY:

X

ALL PARTS INSTALLED ARE NEW UNLESS
NOTED OTHERWISE

The Reynolds and Reynolds Company EBANTINE CC703131 Q (09/16)

PAGE 2 OF 2

CUSTOMER COPY

[END OF INVOICE] 08:46am

280425 Q 09/16



BELLE TIRE WORK ORDER

Store #16

3568 ALPINE N.W. - GRAND RAPIDS MI 49504
(616) 784-6260 - FACILITY REG. NO. F136578

Salesperson AARON W NGUYEN

GRAND RAPIDS, MI

Vehicle #
2009 CHEVROLET MALIBU
Plate #:
VIN #: 1G1ZJ57B494

Order #
Date: 10/3/2017
Time 14:11
Last Pnt: 1/1/0001
Last Usr

Customer #:
Home Phone
Work Phone:

Appt. 3:00 Wednesday

THIS IS NOT YOUR FINAL INVOICE. PLEASE CALL (800) 879-4440 IF THIS IS PRESENTED AS AN INVOICE.
You are entitled to a copy of this order at the time of your signature.

Product Descriptions and Notations

	Quantity	Unit Price	Amount
1 71 F7188003SM 18X8 5-110/115 FORTE F71 MISTRESS SLVMF +35 DRIVER FRT. SAVE OLD WHEEL FOR CUSTOMER	1.00	148.99	148.99
2 LB MB MOUNT & BALANCE	1.00	20.00	20.00
3 99 G GRAY TORQUE WRENCH 100 FT. POUNDS TECH I.D. LUG NUT TORQUE FT/LBS 100	0.00	0.00	0.00
4 LB CA INSPECT & CLEAN WHEEL & HUB ASSEMBLY LUG NUT TORQUE FT/LBS 100	1.00	0.00	0.00
5 LB TREADDEPTH MEASURED IN 32NDS LF RF LR RR	1.00	0.00	0.00

I hereby authorize the repair work above to be done along with necessary material, and hereby grant you and your employees permission to operate the vehicle here described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car, truck, or vehicle to secure the amount of repairs thereto.

X

Total Labor 20.00
Total Parts: 148.99
Other: 0.00
Sales Tax: 8.94
Workorder Total: \$177.93

Date

Print Name

YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED, EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE, AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.



BELLE TIRE

Invoice / Receipt

Store #16

(616) 784-6260 - FACILITY REG NO. F136578

3568 ALPINE N.W. - GRAND RAPIDS MI 49504

Order # [REDACTED] Date: 7/23/2018
Last Usr: OSJ Time: 13:13
Last Prt: 7/23/2018 11:44

Salesperson JESSE A. SIMOES

Customer # [REDACTED]

GRAND RAPIDS, MI [REDACTED]

Home Phone: [REDACTED]

Work Phone: [REDACTED]

2009 CHEVROLET MALIBU

Plate #: [REDACTED] Vehicle # [REDACTED]

Odometer: 48237.0

VIN #: 1G1ZJ57B494 [REDACTED]

Comments: CWD616-228-5393 2 REAR
WHEELS??? JesseN@tireco.com

Product	Quantity	Unit	Price	Amount
1 1 71 F7188003SM			250	
	2.00 @		75.00	150.00
18X8 5-110/115 FORTE F71 MISTRESS SLVMF+35 REARS ROTATE TIRES TOO				
2 1 LB TREADDEPTH			250	
	1.00 @		0.00	0.00
MEASURED IN 32NDS LF _____ RF _____ RR _____ LR _____ LF 7/32NDS RF 7/32NDS LR _____ 7/32NDS RF 7/32NDS				
3 1 99 M			250	
	1.00 @		0.00 YB	0.00
MICRO ADJUST TORQUE WRENCH _____ FT. POUNDS TECH I.D. _____ Lug Nut Torque Ft/Lbs 100				
4 1 LB CA			250	
	1.00 @		0.00	0.00
INSPECT & CLEAN WHEEL &				



BELLE TIRE

07/23/2018

13:13

GRAND RAPIDS N.W. #16
FACILITY REG. NO. F136578
3568 ALPINE N.W.
GRAND RAPIDS, MI 49504
(616) 784-6260

TID: [REDACTED]

CREDIT CARD SALE

DISCOVER
CHIP READ

CONTACT [REDACTED]

Card Number [REDACTED] (C)

Rec Number [REDACTED]

Clerk: 1744841

Auth Code: 02377R

Terminal ID [REDACTED]

Trn Ref # [REDACTED]

Value Code: 5000

Rewards Prg: N/A

AID: A0000001523010

AID Name: Discover Credit

ATC: 001F

AC: ARQC-A8B16F8E2DB09A2

Description: For Products and/or Services
for Customer [REDACTED]
Workorder/Invoice [REDACTED]

TOTAL: USD \$159.00

I AGREE TO PAY ABOVE
TOTAL AMOUNT ACCORDING
TO CARD ISSUER AGREEMENT

Keep your receipt! Return
policies vary by product type.
Contact store for details.

THANK YOU!
PLEASE COME AGAIN.

CUSTOMER COPY



BELLE TIRE RECEIPT

Store #16

3568 ALPINE N.W. • GRAND RAPIDS MI 49504
(616) 784-6260 - FACILITY REG. NO. F136578

Salesperson JESSE A. SMOES

Customer Information

Customer #

Home Phone

Work Phone

Vehicle Information

2009 CHEVROLET MALIBU

Plate #

Vehicle #

Odometer 98226.0

VIN #: 1G1ZJ57B49

Order #:

Date: 7/26/2018

Time: 12:01

Last Pnt: 7/26/2018 10:43

Last Utr: 0SJ

GRAND RAPIDS, MI

Comments: WED WHEEL SHOULD BE HERE

Product Descriptions and Notations			Quantity	Unit Price	Amount	Mech Tech
1	I 71 F7188003SM	18X8 5-110/115 FORTE F71 MISTRESS SLVMF +35 ALREADY PAID FOR NEED TO INSTALL ON DRIVER FRONT	0.00	148.99	0.00	0SJ
2	I 99 M	MICRO ADJUST TORQUE WRENCH _____ FT. POUNDS TECH I.D. _____ Lug Nut Torque Ft/Lbs 100	1.00	0.00	0.00	0AV KBY
3	I LB CA	INSPECT & CLEAN WHEEL & HUB ASSEMBLY LUG NUT TORQUE FT/LBS 100	1.00	0.00	0.00	0AV
4	I LB TREADDEPTH	MEASURED IN 32NDS LF _____ RF _____ RR _____ LR _____ LF 7/32NDS RF 7/32NDS LR 7/32NDS RR 7/32NDS	1.00	0.00	0.00	0SJ
5	I 14 513214	HUB ASSEMBLY 513214 MOOG LF HUB COARSE, GROWLING	1.00	249.99	249.99	BXS
6	I AW R&R	REMOVE & REPLACE	1.10	85.00	93.50	BXS
7	I 23 SHOPSUPPLY	MISC SHOP SUPPLIES USED DURING INSTALLATION OF PARTS	1.00	9.99	9.99	BXS

Payment By	Sls Id	Approval/Check #	Amount
DISCOVER CARD	0SJ		\$368.48

Terms: C.O.D. ONLY

Total Labor:	93.50
Total Parts:	249.99
Other:	9.99
Sales Tax:	15.00
Invoice Total:	\$368.48
Balance Due:	\$0.00

Mechanics / Technician

0AV - CAMERON W. NOEL

BXS - BRANDON E STOUTMEYER

M255785

KBY - CORY KENNEBREW-JACKSON

31798767

Payment Address: BELLE TIRE P.O. BOX 641612 DETROIT, MI 48264-1612 (313) 271-9400

Page 1 of 2



5977 Alpine Avenue NW - Comstock Park, MI 49321
(616) 784-8400 | foxgm.com
Repair Facility # F151180

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m. Mon, Tues, Thurs & Fri
7:30 a.m. to 8:00 p.m. Wed
8:00 a.m. to 3:00 p.m. Sat

R/O Open Date	R/O Number
9/14/18	
R/O Close Date	Status
9/14/18	Final
Mileage In	Mileage Out
48621	48621
Service Advisor / Tag #	
NICK CLARK/*W*	
Vehicle Identification Number	
1G1ZJ57B494	
Delivery Date	In-Service Date
6/15/12	6/15/12
Color	License Number
BEIGE	

GRAND RAPIDS, MI

Year	Make	Model
2009	CHEVROLET	MALIBU

Work Phone

Vehicle Identification Number

1G1ZJ57B494

Delivery Date

6/15/12

In-Service Date

6/15/12

Color

BEIGE

License Number

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Cell:

#1 - QLGML0F-C: OIL CHANGE CONVENTIONAL

Tech: KYLE D. (481)

Installed 19260345 :SL-N-FILTER KIT (01836-BPCKT)

1@6.32

11.07

Installed 88865639 :N-OIL (08800-BOPCK)

5@3.82

6.32

Sub Total: 36.49

19.10

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NO RETURNS.
1. ON PARTS ORDERED SPECIAL 2. NO RETURN ON ELECTRICAL PARTS
NO RETURN AFTER 30 DAYS ON ALL OTHER PARTS
35% HANDLING CHARGE ON ALL RETURNS
NO CASH REFUNDS

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

© 2016 DEALERTRACK TECHNOLOGIES - DealerShip Application Group

LABOR	11.07
PARTS	25.42
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	1.11
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	1.59
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	39.19
PREFERRED OWNER	7.32
CREDIT CARD	31.87



**CARSTAR STAR COLLISION**

Relax, We'll Take It From Here
1560 PLAINFIELD AVE NE, GRAND RAPIDS, MI
49505

Phone: (616) 364-6222
FAX: (616) 364-7824

Workfile ID:
Federal ID:
Resale Number:
License Number:

Final Bill**RO Number**

Customer:

Insurance:

CUSTOMER PAY

Adjuster:

Phone:

Claim:

Loss Date:

Deductible:

Estimator:

Create Date:

Detail Estimate

9/17/2018

GRAND RAPIDS, MI

2009 CHEV Malibu PEWTER

VIN:

Interior Color:

Mileage In:

Vehicle Out: 9/20/2018

License:

Exterior Color:

PEWTER

Mileage Out:

State:

Production Date:

Condition:

Job #:

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Type	Paint
1	E01		APPEARANCE PACKAGE						
2	E01	Repair	Interior & Exterior with Buff & Wax				4.5	Body	

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Labor, Body			50.00	4.5	225.00
Subtotal					225.00
Sales Tax					0.00
Grand Total					225.00
Net Total					225.00

Estimate Version	Total \$
Original	225.00

Insurance Total \$:	0.00
Received from Insurance \$:	0.00
Balance due from Insurance \$:	0.00
Customer Total \$:	225.00
Received from Customer \$:	0.00
Balance due from Customer \$:	225.00

I, the undersigned, accept possession of the above repaired vehicle from Star Collision CARSTAR.

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

9/21/2018 10:32:33 AM

Page 1



BUICK
GMC

5977 Alpine Avenue NW - Comstock Park, MI 49321
(616) 784-8400 | foxgm.com

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m. Mon, Tues, Thurs & Fri
7:30 a.m. to 8:00 p.m. Wed
8:00 a.m. to 3:00 p.m. Sat

R/O Open Date	R/O Number
6/03/19	
R/O Close Date	Status
6/03/19	Final
Mileage In	Mileage Out
51445	51445
Service Advisor / Tag #	
ALEXIA HAMMAR/**	
Vehicle Identification Number	
1G1ZJ57B494	
Delivery Date	In-Service Date
6/15/12	6/15/12
Color	License Number
BEIGE	

GRAND RAPIDS, MI

Year	Make	Model
2009	CHEVROLET	MALIBU

Work Phone

Home Phone

Body

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Cell:

#1 - QLGMLOF: OIL CHANGE SERVICE

Tech: QLT2 (536)

Installed 19260345 :SL-N-FILTER KIT (01836-BPCKT)

1@6.32

13.00

Installed 19417039 :N-OIL (08800-BOPCK)

5@2.99

6.32

14.95

Sub Total: 34.27

PAID

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

ALL PARTS ARE NEW UNLESS OTHERWISE STATED

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CERTIFICATION:
All repairs and parts listed were furnished in compliance with
Michigan Auto Repair Act (P.A. 300)
Company
Authorized
Representative

Michigan Repair Facility
Registration Number

(Full Signature Required)

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	13.00
PARTS	21.27
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	1.28
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	35.55
PREFERRED OWNER	5.00
CREDIT CARD	30.55





STAR COLLISION

www.starcollision.com
1560 PLAINFIELD AVE NE, GRAND RAPIDS, MI 49505
Phone: (616) 364-6222
FAX: (616) 364-7824

Workfile ID:
PartsShare:
Federal ID:
Resale Number:
License Number:

Final Bill

RO Number

Customer:

Insurance:

CUSTOMER PAY

Adjuster:

Phone:

Claim:

Loss Date:

Deductible:

Estimator:

Antonio Perales

Create Date:

10/8/2019

Grand Rapids, MI

2009 CHEV Malibu LT2 4D SED 4-2.4L Gasoline MFI Pewter

VIN: 1G1ZJ57B49

Interior Color:

Mileage In: 53,238

Vehicle Out: 11/7/2019

License:

Exterior Color:

Pewter

Mileage Out:

State:

Production Date:

Condition:

Job #:

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Type	Paint
1	E01		FRONT BUMPER & GRILLE						
2	E01	Remove/Install	R&I bumper cover(drop)				0.6	Body	
3	E01		FRONT LAMPS						
4	E01	Remove/Install	RT Headlamp assy				0.3	Body	
5	E01		FENDER						
6	S01	Repair	RT Fender				1.0	Body	1.0
7	E01		Add for Clear Coat						0.4
8	E01	Remove/Install	RT Fender liner				0.4	Body	
9	E01	Remove/Install	RT Lower deflector				0.0	Body	
10	E01		ROOF						
11	E01	Repair	RT Roof molding(backtape)				0.2	Body	
12	E01		PILLARS, ROCKER & FLOOR						
13	E01	Repair	RT Uniside assy				4.0	Body	2.8
14	E01		Overlap Major Non-Adj. Panel						(0.2)
15	E01		Add for Clear Coat						0.5
16	E01		REAR DOOR						
17	E01	Blend	RT Door shell						1.0
18	E01	Remove/Install	LT Belt w'strip				0.2	Body	
19	E01	Remove/Install	LT Body side mldg				0.3	Body	
20	E01	Remove/Install	LT Handle, outside primed				0.4	Body	
21	E01	Remove/Install	LT R&I trim panel				0.4	Body	
22	E01		BACK GLASS						
23	E01	Repair	Back glass GM(backtape)				0.3	Body	

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

11/6/2019 10:47:19 AM

Page 1

Final Bill

RO Number: [REDACTED]

2009 CHEV Malibu LT2 4D SED 4-2.4L Gasoline MFI Pewter

24	E01		QUARTER PANEL		
25	E01	Blend	Fuel door		0.2
26	E01		REAR LAMPS		
27	E01	Remove/Install	RT Tail lamp assy	0.3	Body
28	E01		REAR BUMPER		
29	E01	Remove/Install	R&I bumper cover(drop)	0.4	Body

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Labor, Body			48.00	8.8	422.40
Labor, Refinish			48.00	5.7	273.60
Material, Paint					171.00
Subtotal					867.00
Sales Tax					10.26
Grand Total					877.26
Net Total					877.26

Estimate Version	Total \$
Original	877.26
Supplement S01	0.00

Insurance Total \$:	877.26
Received from Insurance \$:	0.00
Balance due from Insurance \$:	877.26

Customer Total \$:	0.00
Received from Customer \$:	0.00
Balance due from Customer \$:	0.00

I, the undersigned, accept possession of the above repaired vehicle from Star Collision CARSTAR.

Signature

Date

This vehicle was repaired by:

Technician Name

Mechanic's Number

Terry VandenToorn Michigan Mechanic Certificate Number M 259609

William Dixon Michigan Mechanic Certificate Number M 233066

Brad Carlson Michigan Mechanic Certificate Number M278306

One or more of the following state certified technicians worked on your vehicle

____ David Klaasen M207706
 ____ Randall Pierson M222058 ____ Andrew Wojtas M282939 ____ Brad Wilson M281856 ____

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

11/6/2019 10:47:19 AM

Page 2

GRAND RAPIDS, MI
CEL

DATE: 11-25-19

TO: Belle Tire/Jesse Smoes

CAR: 2009 Malibu/Color Pewter/ License

RE: Tire and Wheel changes

FROM

PAGES: One

FAX COVER SHEET

COMMENTS:

Hi Jesse:

I am here to have my tires and wheels changed out and would like the following:

- 1) Dismount the tires on the vehicle as needed – remount the tires on the supplied 18x7 OEM /5 double spoke wheels using the following criteria:
Use standard valve stems and use tape a weight only – no clip weights.
I need to purchase new S.S. or chrome lug nuts.
If the tires show 25% to 30% wear replace the two tires on the front with new ones/put the best of the older ones on the rear.
- 2) I will decide if I would like the old tires back at sign in as I have very little space where I live- I would like the 4 wheels returned to me as I plan to have them sand blasted and I will refinish them this summer.(I might have Belle store the wheels \$)



**BELLE
TIRE**

11/25/2019

12:21

GRAND RAPIDS N.W. #18
FACILITY REG. NO. F136578
3568 ALPINE AVENUE N.W.
GRAND RAPIDS, MI 49544-1659
(616) 784-6260

TID: *****305

**CREDIT CARD
SALE**

DISCOVER
CHIP READ
CONTACT

Card Number
Rec Number
(C)

Clerk: 1903059

Auth Code: 02592R

Terminal ID: 61147135

Trn Ref #:

Value Code: 5000

Rewards Prg: N/A

AID: A0000001523010

AID Name: Discover Credit

ATC: 0087

AC: ARQC-262C69A7388B1407

Description: For Products and/or Services
for Customer
Workorder/Invoice

TOTAL: USD **\$151.80**

I AGREE TO PAY ABOVE TOTAL
AMOUNT ACCORDING TO CARD ISSUER
AGREEMENT

Keep your receipt! Return policies vary by
product type. Contact store for details.

THANK YOU! PLEASE COME AGAIN.

CUSTOMER COPY

Detroit Wheel & Tire

1027 E 14 Mile Road
Troy, MI 48083-4527
Phone: 248-545-8862
Fax: 248-585-9067
Email: sales@DetroitWheelandTire.com

**Invoice**

Date	S.O. No.
11/19/2019	

**Bill To:****Ship To:**

Grand Rapids, MI

Grand Rapids, MI

Terms	P.O. Number	S.O. Number	Rep	Carrier	Via
Credit Card (Website)			Mark	Drop Ship	

Item Code	Description	Qty.	Price Each	Amount
HOL-5361-MSM-A	2006-2012 CHEVROLET MALIBU 18x7 5-110 5 DOUBLE-SPOKE OEM	4 ea	\$ 175.00	\$ 700.00
Shipping/Delivery Charge	Shipping & Delivery Charges	1 ea	\$ 120.00	\$ 120.00
Cap (Center Cap) (oe chevy)	Wheel Center Cap	4 ea	\$ 15.00	\$ 60.00

Date	Payment	Amount
11/19/2019	Discover	\$ 932.80

Terms & Conditions: Returns accepted within 30 days of invoice date. Items must be in original condition. Returns after 30 days are subject to a 15% restocking fee. No returns after 90 days. No returns on any items that have been mounted on a vehicle. All late payments are subject to a finance charge of 1.5% per month.

All items have been received.

Customer Signature: _____

Date: _____ Time: _____

Subtotal:	\$ 880.00
Sales Tax:	\$ 52.80
Total:	\$ 932.80
Paid:	\$ 932.80
Balance Due:	\$ 0.00

November 19, 2019 10:09:00 AM EST

Page 1 of 1



5977 Alpine Avenue NW - Comstock Park, MI 49321
(616) 784-8400 | foxgm.com

FOX BUICK GMC
5977 ALPINE AVE NW
COMSTOCK PARK, MI 49321

06/04/2020

10:04:21

DEBIT CARD

DEBIT SALE

XXXXXXXXXX

STAR

Debit

A0000000042203

6

Card #

Network:

Chip Card:

AID:

SEQ #:

Batch #:

INVOICE

Approval Code:

Entry Method:

Mode:

GRAND RAPIDS, MI

Year	Make	Model
2009	CHEVROLET	MALIBU

DESCRIPTION OF SERVICE AND PARTS

Cell:

#1 - QLGMLOF: OIL CHANGE SER'
Customer Request: GM Oil
Caused by
Factory Recommended M
Tech: QLT2
Installed 19417039 :N-C
Installed 19260345 :SL-
Completed GM Oil Change
Multi-Point Inspection.
Sub Total: 34.27

SALE AMOUNT

\$35.55

CUSTOMER COPY

CKT)

5@2.99

1@6.32

13.00

14.95

6.32

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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Company
Authorized
Representative

Michigan Repair Facility

Registration Number

(Full Signature Required)

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

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R/O Open Date	6/04/20	Status	Pre-Invoice
R/O Close Date	6/04/20	Mileage In	55512
Mileage Out	55512	Service Advisor / Tag #	MICHAEL HAMILTON
Vehicle Identification Number	1G1ZJ57B494	Delivery Date	6/15/12
License Number	BEIGE	Color	6/15/12

280395
Chip Read
Issuer - PIN Verified

AP
AID

LABOR	13.00
PARTS	21.27
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	1.28
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	35.55





**BUICK
GMC**5977 Alpine Avenue NW - Cornstock Park, MI 49321
(616) 784-8400 | foxgm.comSERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m. Mon. Tues, Thurs & Fri
7:30 a.m. to 8:00 p.m. Wed
8:00 a.m. to 3:00 p.m. Sat

R/O Open Date	R/O Number
6/07/21	
R/O Close Date	Status
6/07/21	Final
Mileage In	Mileage Out
58024	58025
Service Advisor / Tag #	
KYLE KRAMLICH/641*W*	
Vehicle Identification	
1G1ZJ57B494	
Delivery Date	In-Service Date
6/15/12	6/15/12
Color	License Number
BEIGE	

Year	Make	Model
2009	CHEVROLET	MALIBU

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - 82GMOTHERD: Other Diagnosis C/S: CUSTOMER STATES THE EXHAUST SHIELD IS LOOSE A ND RATTILING. Caused by exhaust heat shield corroded around mounting Tech: CHRISTOPHER R. (447) M199177 installed large fender washers to reattach heat shield .5 Sub Total: 57.50	57.50

Please Note: #641 WAIT CREATED 2021-06-06 03:32:02PM TAKEN BY

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Company
Authorized
Representative

Michigan Repair Facility
Registration Number
F155082

(Full Signature Required)

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

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LABOR	57.50
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	5.75
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.35
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	63.60
CREDIT CARD	63.60



GRAND RAPIDS MI
TEL

DATE : 6-28-21

TO : West Michigan Transmission

RE : Transmission Problem/ Malibu 2009

FROM [REDACTED]

PAGES :

FAX COVER SHEET

COMMENTS:

Hi Mike and Craig:

I am having transmission problems and Lanny Hassell from Accurate engines recommended your shop. Problems started several weeks ago with hard shifts or hesitation at times.

1) I went to lunch on 6-27-21 and had problems accelerating away from the stop light when the transmission went to shift into 3rd or 4th gear it started to slip / I let up on the accelerator and the transmission hooked back up.

2) I had lunch and went to back my car out of the parking spot and it would not go into reverse / it would not engage -- like it was in neutral.

3) We got the car pushed out of the parking spot and I noticed that the car would go forward but only in first or second gear when it tried to up shift the transmission would start to slip.

4) When I got back to my apartment I noticed that the engine seemed to lack power even though the transmission was in gear.

5) I have noticed a whine type sound that the car did not have before the problems started.

West Michigan Transmission has my permission to inspect and diagnosis the problems/road test if needed etc/ standard fees will apply.

Thank you for your time and consideration, have a great day.

Sincerely:

[REDACTED]

I wanted Fox Buick-GMC to repair the vehicle but
could not take it in until the end of July / Kyle



WEST MICHIGAN TRANSMISSIONS

INCORPORATED
2143 28TH ST SW
WYOMING, MI 49519
(616) 534-7767 FAX (616) 534-5198
www.westmichigantransmission.com

FACILITY #F129971

Customer	R Acct: 10674	VIN	1G1ZJ57B49	Year	2009
Make	CHEVROLET	Model	MALIBU		
Engine	2.4	Transmission	6T45		
In Mileage	58165	Out		Fleet #	
P.O. Number					
Fax #	Prod Date	Color	PEWTER	RW/AW-ABS	AC/PS
					Written By:

Problem Statements

TOW IN-VEHICLE IS LOCATED AT CUSTOMER ADDRESS IN THE CAR PORT, MARSH RIDGE
SLIPS BADLY IN REVERSE AND APPEARS TO ONLY HAVE 2 FORWARD GEARS

Recommended Services

CENTER HIGH MOUNT STOP LIGHT INOPERATIVE
HAD CODES U2125, C0750, C0760 B1325, U0140, U0194 AND U0198 STORED IN MEMORY UPON ARRIVAL

Labor Operations

Tech	Type	Description	Price
SL	Lab	TOW SERVICE=\$80.00	\$0.00
12	Lab	TEST DRIVE AND SCAN ELECTRICAL SYSTEMS FOR FAULT CODES=\$49.90	\$0.00
	Lab	REMOVE, DISMANTLE AND INSPECT TRANSAXLE FOR PURPOSE OF ESTIMATING COMPLETE REPAIR COST=\$1000	\$0.00
21	Lab	TRANSAXLE REMOVAL	\$179.52
25	Lab	DISASSEMBLE AND INSPECT	\$74.80
25	Lab	REBUILD TRANSAXLE	\$478.72
21	Lab	TRANSAXLE INSTALLATION AND FUSH TRANSMISSION FLUID COOLING SYSTEM	\$269.28
21	Lab	REPLACE BOTH HIGH PRESSURE RUBBER TRANSMISSION COOLER LINE SECTIONS WITH HIGH PRESSURE BRAIDED RUBBER COOLER LINE	\$74.80
	Lab	COMPLETE WITH A 1 YEAR, UNLIMITED MILE, LIMITED IN SHOP WARRANTY COVERING REPAIRS PERFORMED	\$0.00
SL	Lab	SUBLET LABOR TO PROGRAM ENGINE CONTROL MODULE TO ACCEPT REPLACEMENT SOLENOID BODY/CONTROL VALVE ASSEMBLY	\$155.00
12	Lab		\$0.00
	Lab		\$0.00
	Lab		\$0.00
	Lab		\$0.00
	Lab		\$0.00
	Lab	M. CAVERLY-M200071	\$0.00
	Lab	C.HEY-M199950	\$0.00
	Lab	WARRANTY DOES NOT COVER TOWING OR DAMAGE CAUSED BY ABUSE OR NEGLECT OR ANY COSTS INCURRED DUE TO LOSS OF VEHICLE USE. VEHICLE MUST BE RETURNED TO 2143 28TH ST SW WYOMING, MI AT THE CUSTOMERS EXPENSE FOR ANY WARRANTED REPAIR. X	\$0.00
	Lab		\$0.00
Labor Total			\$1,232.12

Parts

Part Number	Part Description	Status	Qty	Price Ea.	Total
TSRECGM1441	TORQUE CONVERTER	R	1.00	\$200.90	\$200.90
WIT46002AW	OVERHAUL AND RING KIT	N	1.00	\$265.17	\$265.17
WITA46960AK	BONDED PISTON KIT	N	1.00	\$189.94	\$189.94
WITA46010A	FILTER	N	1.00	\$15.38	\$15.38
WIT46100A	2-6 FRICTION DISC	N	2.00	\$10.36	\$20.72
WIT46120A	2-6 STEEL PLATE	N	2.00	\$14.29	\$28.58
TS144856	3-5-REVERSE WAVE PLATE	N	1.00	\$19.03	\$19.03
WIT46644A	SPRAG(DIODE) PLATE	N	1.00	\$157.66	\$157.66
TSA144550	3-5-REVERSE & 4-5-6 CLUTCH DRUM	N	1.00	\$152.11	\$152.11
WITD46878A	3-5-REVERSE SNAP RING	N	1.00	\$5.56	\$5.56
TA46583AB	REAR PLANETARY GEAR TRAIN	U	1.00	\$170.00	\$170.00
TA144760	MAIN CASE	U	1.00	\$190.00	\$190.00
24276627	INPUT SPEED SENSOR	N	1.00	\$39.46	\$39.46
24276628	OUTPUT SPEED SENSOR	N	1.00	\$32.59	\$32.59
24230719	TRANSMISSION RANGE SENSOR	N	1.00	\$66.29	\$66.29
24287419	TRANSMISSION CONTROL VALVE ASSEMBLY	N	1.00	\$601.75	\$601.75
TSM465MVLV-2.5	FULL SYNTHETIC AUTOMATIC TRANSMISSION	N	1.10	\$86.16	\$94.78

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INCORPORATED
2143 28TH ST SW
WYOMING, MI 49519
(616) 534-7767 FAX (616) 534-5198
www.westmichigantransmission.com

FACILITY #F129971

Customer	R	Acct: 10674	VIN	1G1ZJ57B49	Year	2009
Make	CHEVROLET		Model	MALIBU		
Engine	2.4		Transmission	6T45		
In Mileage	58165	Out	Fleet #	P.O. Number		
Prod Date		Color	PEWTER	RW/AW-ABS	AC/PS	Written By:

Part Number	Part Description	Status	Qty	Price Ea.	Total
SOL	FLUID-2.5 GALLON	N	1.00	\$14.33	\$14.33
TSM460CA	SOLVENT	N	2.00	\$2.67	\$5.34
ACI5203	HIGH PRESSURE BRAIDED RUBBER COOLER LINE-FOOT	N	4.00	\$0.98	\$3.92
MB	MINI HOSE CLAMP	N	2.00	\$1.25	\$2.50
MN	MISC BOLT	N	2.00	\$0.53	\$1.06
ACI8762	MISC NUT	N	1.00	\$15.49	\$15.49
ACI9284	EXHAUST FLANGE METALIC "O" RING	N	1.00	\$10.51	\$10.51
Parts Total					\$2,303.07

Date/ Time	Spoke to/ Phone	Amount/ Emp.	Comment/ Reason
7/6/2021 12:58pm		\$3,691.64	PLUS SHIPPING AND HIGH MOUNT BRAKE LIGHT REPAIR

WEST MICHIGAN TRANSMISSIONS
2143 28TH ST SW
WYOMING MI 49519

DATE: 07/09/21
MERCHANT ID: J426050211001
TIME: 17:36
CREDIT CARD
DISCOVER SALE

CARD#
EXPIRATION DATE
SEQ: 373004
APPROVAL CODE: 00916R
ENTRY METHOD: SWIPED

PRODUCT
GEN MERCHANT
QTY PRICE AMOUNT
3673.73

TOTAL AMOUNT: \$3673.73

APPROVED 00916R

THANKS FOR YOUR BUSINESS

CUSTOMER COPY

Pre-Pay	Payment	Total Tax	Taxable Parts	NonTax Parts	Total Parts	Labor	Sublet	NonTax Labor	NonTax Sublet	Total Labor	Signature or Initial	Date	RO #	RO Total	Balance Due
\$0.00	Cash	\$138.18	\$2,303.07	\$0.00	\$2,303.07	\$1,232.12	\$0.00	\$0.00	\$0.00	\$1,232.12				\$3,673.37	\$0.00
\$0.00	Check														
\$0.00	Chk #														
\$0.00	Credit	\$3,673.37													
\$0.00	Type	M/C													
\$0.00	Expires														
\$0.00	Paid	\$3,673.37													

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Page 2 of 2



Grandville Pre-Owned Sales and Service
2901 28th Street
Grandville, MI 49418
(616) 530-9191

DATE ENTERED 19 JUL 21	YOUR ORDER NO.	DATE SHIPPED 19 JUL 21	INVOICE DATE	INVOICE NUMBER
---------------------------	----------------	---------------------------	--------------	----------------

S
O
L
D
T
O

ACCOUNT NO. [REDACTED]
CASH

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PAGE 1 OF 1

SHIP VIA			SLSM.	B/L NO.	TERMS	F.O.B.		
			9005		CASH	HUDSONVILLE MT		
ORD	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT	
1	1	1	20793280	SPORD	(S) HOSE	36.42	36.42	36.42
1	1	1	20793279	SPORD	(S) HOSE	45.78	45.78	45.78
OUR COMMITMENT:								
-Lines for the transmission overhaul								
TRUST AND ENTHUSIASM								
NO REFUNDS ON SPECIAL ORDERS, ELECTRICAL OR UNWRAPPED PARTS OR WITHOUT THIS INVOICE. 35% RESTOCKING FEE ON RETURNS NO REFUND AFTER 10 DAYS.						PARTS		82.20
						SUBLET		
						FREIGHT		0.00
						SALES TAX		4.93
						TOTAL		\$87.13

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CUSTOMER COPY

WEST MICHIGAN TRANSMISSIONS

INCORPORATED
2143 28TH ST SW
WYOMING, MI 49519
(616) 534-7767 FAX (616) 534-5198
www.westmichigantransmission.com

FACILITY #F129971

R Acct: [REDACTED]	VIN 1G1ZJ57B49 [REDACTED]	Year 2009
Make CHEVROLET	Model MALIBU	
Engine 2.4	Transmission 6T45	
In Mileage 58493	Out	Fleet #
Color PEWTER	RW/AW-ABS	AC/PS
Fax #	Prod Date	Written By:

Problem Statements

INSTALL CUSTOMER SUPPLIED TRANSMISSION FLUID COOLER LINES

Recommended Services

CENTER HIGH MOUNT STOP LIGHT INOPERATIVE

HAD CODES U2125, C0750, C0760 B1325, U0140, U0198 STORED IN MEMORY UPON ARRIVAL

Labor Operations

Tech	Type	Description	Price
12	Lab	INSTALL CUSTOMER SUPPLIED TRANSMISSION FLUID COOLER LINES AS A CUSTOMER COURTESY	\$0.00
	Lab	WITH NO WARRANTY IMPLIED OR EXPRESSED DUE TO THE INSTALLATION OF CUSTOMER SUPPLIED	\$0.00
12	Lab	[REDACTED]	\$0.00
	Lab		\$0.00
	Lab		\$0.00
	Lab		\$0.00
	Lab		\$0.00
Labor Total			\$0.00

Pre-Pay	Cash	Payment	Total Tax	Taxable Parts	\$0.00	I hereby authorize the repair work listed, including sublet work, to be done along with necessary materials. You & your employees may use the described vehicle for purposes of testing inspection or for repair at my risk. An express term is understood: on said vehicle to return the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. Customer agrees to pay all collection costs and/or any attorney fees in the event default is made in any payment due. If automobile is removed to another location for repair service being performed, a diagnostic & handling charge (including reassembly) will be made. A 15% monthly interest charge, plus \$25 per day storage charge will be applied to all jobs, beginning one week after completion.	Date	7/27/2021
\$0.00	Check		\$0.00	NonTax Parts	\$0.00		RO #	[REDACTED]
\$0.00	Chk #			Total Parts	\$0.00		RO Total	\$0.00
\$0.00	Credit			Labor	\$0.00		Balance Due	\$0.00
	Type			Sublet	\$0.00			
	Expires			NonTax Sublet	\$0.00			
\$0.00	Paid	\$0.00		Total Labor	\$0.00		Signature or Initial	

ALPINE TIRE & ALIGNMENT
2224 ALPINE AVE
GRAND RAPIDS, MI 49544
(616) 889-6674

IRE & ALIGNMENT
pine Avenue NW
Rapids, MI 49544

Phone:
616.419.3638
FAX 616-419-3934

Merch ID: 9336
Term # 7263
Store # 0001
Ref

Sale

DESCRIPTION AMOUNT

ENGINE TYPE ☒ 4 CYL ☐ 6 CYL ☐ 8 CYL

☐ CASH ☐ CHECK ☒ CREDIT CARD ☐ CHARGE

ORDER TAKEN BY

☐ QUOTE

AS REQUIRED BY
LAW, AN ESTIMATE
FOR PARTS, LABOR
AND TIME CAN BE
WRITTEN ON THIS
FORM.

XX Alpine Tire & Alignment
DI 2221 Aline Ave NW
Grand Rapids, MI 49544 / Phone 616 419 3638

Total: \$ 930.00

08/09/21 14:55:01
Inv #: Appr Code: 00923R
Transaction ID
Apprvd: Online Batch#

Discover Credit
AID: A0000001523010
TSI: E800
TVR: 0000008000

Customer Copy
THANK YOU

DATE 8/9/21 TIME IN AM ☐ PM ☐ PO #
CITY STATE MILEAGE
MAKE & YEAR 2009 Malibu 58,600
VEHICLE I.D. NO.

MECHANIC AND TIRE TECH NOTES
LE OUTER TIE ROD + DISCERNED RF
RR-ROLL SPRING SYSTEM
RE-LOWER CONTROL ARMS (BOTH SIDES)
ALIGNMENT
COT. SPRING L&R RR
\$930.00

DISMOUNT
TIRE DISPOSAL
MOUNT AND BALANCE
TIRE ROTATION
FLAT REPAIR PATCH
FLAT REPAIR PLUG
VALVES
ALIGNMENT

TIRES
QUANTITY
UNITS
AMOUNT

FOR YOUR SAFETY, LUG NUTS MUST BE RETORQUED BY
ALPINE TIRE WITHIN 50 MILES THANK YOU

TIRE THREAD DEPTH
RF LF RR LR
32 32 32 32

MICHIGAN REPAIR FACILITY REGISTRATION NUMBER F164574

ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 300)

HOW CONTACTED
☐ PHONE
☐ IN PERSON

NOTE: IF THIS BOX IS CHECKED SEE YOUR SERVICE SUPERVISOR FOR ADDITIONAL SAFETY / SERVICE RECOMMENDATIONS

SUB TOTAL

TAX

PLEASE PAY THIS AMOUNT 930.00

YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS. YOU AND YOUR EMPLOYEES MAY OPERATE ABOVE VEHICLE FOR PURPOSES OF TESTING, INSPECTING OR DELIVERING AT MY RISK. I UNDERSTAND IF I DO NOT PICK UP THE VEHICLE WITHIN 3 WORKING DAYS AFTER YOU NOTIFY ME OF WORK COMPLETION, THAT I WILL BE HENCEFORTH SUBJECT TO A DAILY STORAGE CHARGE. I AGREE TO PAY STORAGE COSTS. I HAVE READ AND UNDERSTOOD THE ABOVE TERMS.

☐ Return all replaced parts
☐ I do not want returned parts
☐ Return replaced parts excluding exchange for store credit

AUTHORIZED BY / CUSTOMER SIGNATURE

ALPINE TIRE & ALIGNMENT
2224 ALPINE AVE
GRAND RAPIDS, MI 49544
(616) 889-6674

TIRE & ALIGNMENT
pine Avenue NW
Rapid, MI 49544

Phone:
616.419.3638
FAX 616-419-3934

Merchant ID: 9336
Term #: 7263
Store #: 0001
Ref #:

Sale

XXXXXXXXXX
DISCOVER Entry Method: Chip

Total: \$ 930.00

3/09/21 14:55:01

iv #: [REDACTED] Appr Code: 000220

Transaction ID: [REDACTED]

prvd: Online Batch#: [REDACTED]

Discover Credit

D: A0000001523010

I: E000

I: 0000000000

Customer Copy

THANK YOU

DATE: 3/9/21	TIME IN: [REDACTED]	AM: [REDACTED]	PO #:
No. [REDACTED]			
CITY: [REDACTED]	STATE: [REDACTED]	VEHICLE ID NO: [REDACTED]	
MAKE & YEAR: [REDACTED]	[REDACTED]		
DESCRIPTION: [REDACTED]	ENGINE TYPE: ☒ 4 CYL ☐ 6 CYL ☐ 8 CYL	ORDER TAKEN BY: [REDACTED]	
W=WARRANTY	☐ CASH ☐ CHECK ☒ CREDIT CARD ☐ CHARGE		
	☐ QUOTE		
This is the invoice provided after several requests for a more complete invoice.			
MECHANIC AND TIRE TECHNIQUES		DISMOUNT	
L. Fournier, T. Robt. & D. [REDACTED] 872.00		TIRE DISPOSAL	
[REDACTED] 4/48		MOUNT AND BALANCE	
[REDACTED] 8/84		TIRE ROTATION	
[REDACTED] 70		FLAT REPAIR PATCH	
[REDACTED] 1612 8 376		FLAT REPAIR PLUG	
[REDACTED] 554		VALVES	
		ALIGNMENT	
FOR YOUR SAFETY, LUG NUTS MUST BE RETORQUED BY ALPINE TIRE WITHIN 50 MILES. THANK YOU		TIRE THREAD DEPTH: RF 32, LF 32, RR 32, LR 32	
MICHIGAN REPAIR FACILITY REGISTRATION NUMBER F164574		TOTAL TIRES	
ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (PA 300)		TOTAL LABOR 376	
HOW CONTACTED: ☐ PHONE ☐ IN PERSON		TOTAL OILS AND FLUIDS	
X [REDACTED] MECHANIC'S NAME / NUMBER		TOTAL PARTS 554	
X [REDACTED] MECHANIC'S NAME / NUMBER		SHOP SUPPLIES	
		SUB TOTAL	
		TAX	
		PLEASE PAY THIS AMOUNT 930.00	

NOTE: IF THIS BOX IS CHECKED SEE YOUR SERVICE SUPERVISOR FOR ADDITIONAL SAFETY / SERVICE RECOMMENDATIONS

AS REQUIRED BY
LAW, AN ESTIMATE
FOR PARTS, LABOR
AND TIME CAN BE
WRITTEN ON THIS
FORM.

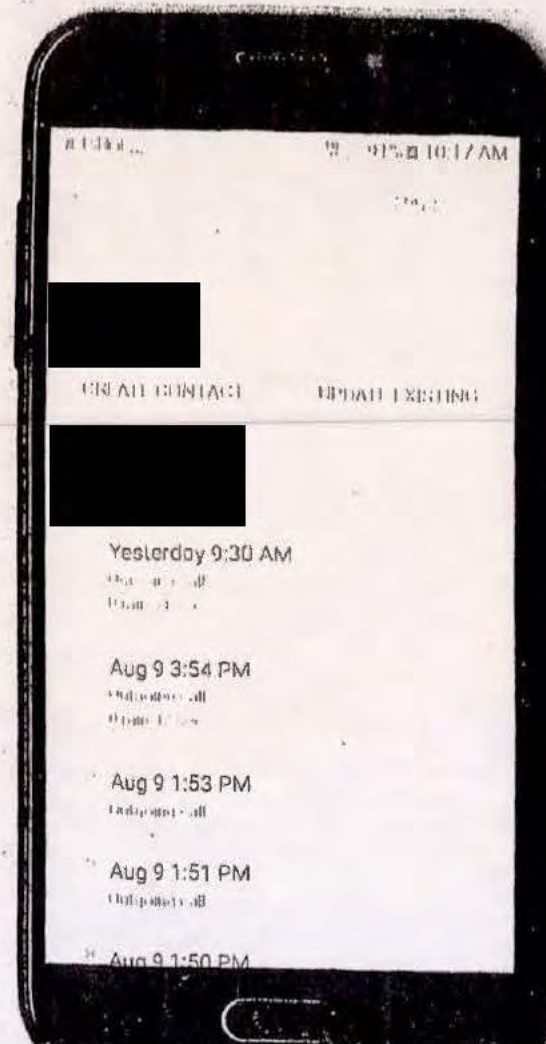
YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS. YOU AND YOUR EMPLOYEES MAY OPERATE ABOVE VEHICLE FOR PURPOSES OF TESTING, INSPECTING OR DELIVERING AT MY RISK. I UNDERSTAND IF I DO NOT PICK UP THE VEHICLE WITHIN 3 WORKING DAYS AFTER YOU NOTIFY ME OF WORK COMPLETION, THAT I WILL BE HENCEFORTH SUBJECT TO A DAILY STORAGE CHARGE. I AGREE TO PAY STORAGE COSTS. I HAVE READ AND UNDERSTOOD THE ABOVE TERMS.

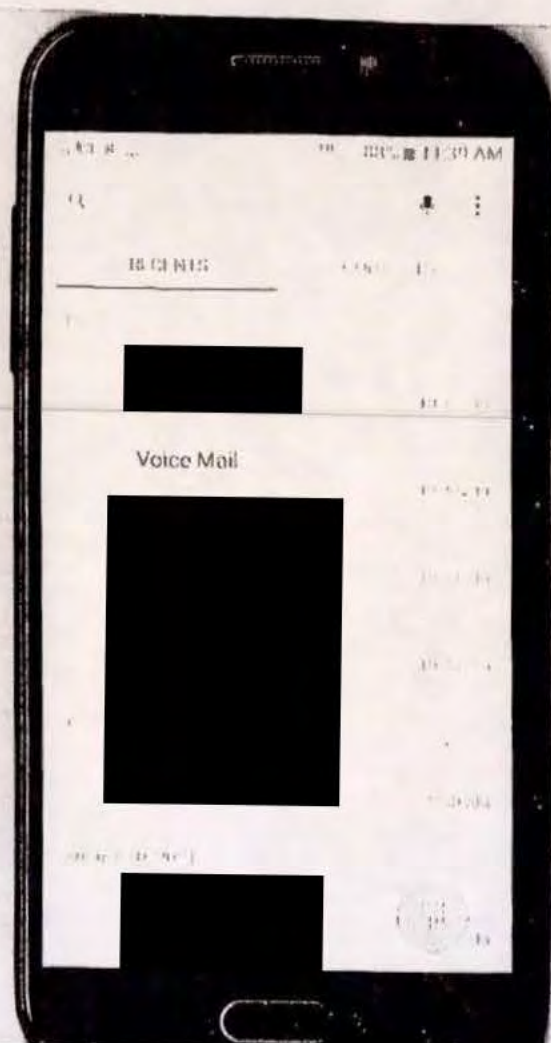
☐ Return all replaced parts
☐ I do not want replaced parts
☐ Return replaced parts excluding exchange for store credit

—Request for a more complete invoice 15250—

I spoke with I believe it was Paul 8-11-21 about a more complete receipt and I asked about the LF wheel — he said that James was calling on the wheel Tuesday 8-10-21 and he did not have an answer. He would forward the request to James.



James called 8-12-21 am /has the wheel coming will
call when he gets it / will also redo receipt /wheel
\$280.00 I will go 50% \$140.00



ALPINE TIRE & ALIGNMENT
2221 ALPINE AVE
GRAND RAPIDS, MI 49544
(616) 889-6674

Merchant ID: 9336
Term #: 7263

Store #: 0001
Ref #

TIRE & ALIGNMENT
pine Avenue NW
Rapid, MI 49544

Phone:
616.419.3638
FAX 616-419-3934

Sale

Alpine Tire & Alignment
2221 Aline Ave NW
Grand Rapids, MI 49544 / Phone 616 419 3638

Total: \$ 190.00

08/17/21 13:40:13

Inv #: Appr Code: 01736R

Transaction ID:

Apprvd: Online Batch#

Discover Credit

AID: A0000001523010

TSI: E800

TVR: 0000000000

Customer Copy

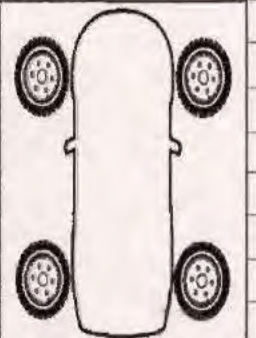
THANK YOU

CTIONS

DATE: 8/17/21 TIME: PM
NAME: ADDRESS: CITY: STATE: MAKE & YEAR: VEHICLE I.D. NO.:
AS REQUIRED BY LAW, AN ESTIMATE FOR PARTS, LABOR AND TIME CAN BE WRITTEN ON THIS FORM.

ENGINE TYPE ☐ 4 CYL ☐ 6 CYL ☐ 8 CYL
☐ CASH ☐ CHECK ☐ CREDIT CARD ☐ CHARGE ORDER TAKEN BY: James W
☐ QUOTE

QUAN	TIRES	UNITS	AMOUNT
1	06 18" malibu plus (P1) 5000		16.50
1	1 used tire 225/60R16		5.00

MECHANIC AND TIRE TECH NOTES	DISMOUNT	
	TIRE DISPOSAL	
	MOUNT AND BALANCE	
	TIRE ROTATION	
	FLAT REPAIR PATCH	
	FLAT REPAIR PLUG	
	VALVES	
	ALIGNMENT	

FOR YOUR SAFETY, LUG NUTS MUST BE RETORQUED BY
ALPINE TIRE WITHIN 50 MILES THANK YOU

TIRE THREAD DEPTH	RF	LF	RR	LR
	32	32	32	32

TOTAL LABOR	MICHIGAN REPAIR FACILITY REGISTRATION NUMBER F164574	TOTAL TIRES
YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.	ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 300)	TOTAL LABOR
	HOW CONTACTED: ☐ PHONE ☐ IN PERSON	TOTAL OILS AND FLUIDS
I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS. YOU AND YOUR EMPLOYEES MAY OPERATE ABOVE VEHICLE FOR PURPOSES OF TESTING, INSPECTING OR DELIVERING AT MY RISK. I UNDERSTAND IF I DO NOT PICK UP THE VEHICLE WITHIN 3 WORKING DAYS AFTER YOU NOTIFY ME OF WORK COMPLETION, THAT I WILL BE HENCEFORTH SUBJECT TO A DAILY STORAGE CHARGE.	MECHANIC'S NAME / NUMBER	TOTAL PARTS
I AGREE TO PAY STORAGE COSTS.		SHOP SUPPLIES
I HAVE READ AND UNDERSTOOD THE ABOVE TERMS.	MECHANIC'S NAME / NUMBER	SUB TOTAL
☐ Return all replaced parts ☐ I do not want replacement parts ☐ Return replaced parts excluding exchange for store credit	☐ NOTE: IF THIS BOX IS CHECKED SEE YOUR SERVICE SUPERVISOR FOR ADDITIONAL SAFETY / SERVICE RECOMMENDATIONS	TAX
		PLEASE PAY THIS AMOUNT 190.00

WEST MICHIGAN TRANSMISSIONS

INCORPORATED

2143 28TH ST SW

WYOMING, MI 49519

(616) 534-7767

FAX (616) 534-5198

www.westmichigantransmission.com

FACILITY #F129971

Customer	R	Acct: 10674	License	VIN	1G1ZJ57B494	Year	2009
			Make	CHEVROLET	Model	MALIBU	
			Engine	2.4	Transmission	6T45	
In Mileage			Out	Fleet #	P.O. Number		
59061							
Prod Date	Color	PEWTER	RW/AW-ABS	AC/PS	Written By:		

Problem Statements

CHECK EXHAUST LEAK

Recommended Services

CENTER HIGH MOUNT STOP LIGHT INOPERATIVE

HAD CODES U2125, C0750, C0760 B1325, U0140, U0194 AND U0198 STORED IN MEMORY UPON ARRIVAL

EXHAUST FLANGES WHERE THE CATALYTIC CONVERTER AND FLEXPIPE ARE GETTING ROTTED-MAY NOT STAY SEALED, IF THE GASKET FAILD AGAIN FLANGES MAY HAVE TO BE REPLACED

Labor Operations

Tech	Type	Description	Price
12	Lab	TEST DRIVE	\$0.00
4	Lab	PERFORM HOIST INSPECTION	\$0.00
4	Lab	REPLACE THE EXHAUST FLANGE GASKET BETWEEN THE CATALYTIC CONVERTER AND FLEXPIPE AS A CUSTOMER COURTESY	\$0.00
	Lab		\$0.00
	Lab		\$0.00
	Lab		\$0.00
	Lab		\$0.00
	Lab	J. OOSTVEEN-M274014	\$0.00
	Lab	WARRANTY DOES NOT COVER TOWING OR DAMAGE CAUSED BY ABUSE OR NEGLECT OR ANY COSTS INCURRED DUE TO LOSS OF VEHICLE USE. VEHICLE MUST BE RETURNED TO 2143 28TH ST SW WYOMING, MI AT THE CUSTOMERS EXPENSE FOR ANY WARRANTED REPAIR. X	\$0.00
	Lab		\$0.00
Labor Total			\$0.00

Parts

Part Number	Part Description	Status	Qty	Price Ea.	Total
ACI61625	EXHAUST FLANGE GASKET	N	1.00		\$0.00
OAP35959	ACOUSTI SEAL EXHAUST SYSTEM SEALING COMPOUND	N	1.00		\$0.00
Parts Total					\$0.00

Pre-Pay	Payment	Total Tax	Taxable Parts	NonTax Parts	Total Parts	Labor	Sublet	NonTax Labor	NonTax Sublet	Total Labor	Signature or Initial	Date	Date	RO #	RO Total	Balance Due
\$0.00	Cash	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00			9/13/2021		\$0.00	\$0.00
\$0.00	Check															
\$0.00	Chk #															
\$0.00	Credit															
\$0.00	Type															
\$0.00	Expires															
\$0.00	Paid	\$0.00														

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Page 1 of 1



BUICK
GMC

5977 Alpine Avenue NW - Comstock Park, MI 4932
(616) 784-8400 | foxgm.com

FOX BUICK GMC
5977 ALPINE AVE NW
COMSTOCK PARK, MI 49321

09/14/2021

08:46:01

CREDIT CARD
DISCVR SALE

Card #
Network:
Chip Card:
AID:
SEQ #:
Batch #:
INVOICE
Approval Code:
Entry Method:
Mode:

XXXXXXXXXX

DISCOVER

Discover

AD000001523010

3

01468R

Chip Read

Issuer

R/O Open Date	09/14/21	Status	Pre-Invoice
R/O Close Date	09/14/21	Mileage In	59081
Mileage Out	59081	Service Advisor / Tag #	AUDREY JOHNSON
Vehicle Identification	1G1ZJ57B49	Delivery Date	06/15/12
Color	BEIGE	License Number	

Year	Make	Model
2009	CHEVROLET	MALIBU

DESCRIPTION OF SERVICE AND PARTS

Email:

#1 - QLGML0F: OIL CHANGE SERVICE
Customer Request: GM Oil C
Caused by
Factory Recommended Main
Tech: QLT1
Installed 19260345 :SL-N-F
Installed 19420080 :N-OIL
Completed GM Oil Change, in
Multi-Point Inspection.
Sub Total: 55.96

SALE AMOUNT

\$60.64

CUSTOMER COPY

1@7.32
5@3.99

28.69
7.32
19.95

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

ALL PARTS ARE NEW UNLESS OTHERWISE STATED

You are entitled by law to the return of all parts replaced except those which are too heavy or large, and those required to be sent back to the manufacturer or distributor because of warranty work of an exchange agreement. You are entitled to inspect the parts which cannot be returned to you.

-CERTIFICATION-
All repairs and parts listed were furnished in compliance with
Michigan Auto Repair Act (P.A. 300)
Company
Authorized
Representative

Michigan Repair Facility
Registration Number

(Full Signature Required)

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

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LABOR	28.69
PARTS	27.27
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	2.87
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	1.81
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	60.64





BELLE TIRE RECEIPT

3568 ALPINE AVENUE N.W. - GRAND RAPIDS MI 49544-1659
(616) 784-6260 - FACILITY REG. NO. F136578

Store 016

Salesperson DANIEL C. HERRIGAN

Customer Information

Customer # [REDACTED]
Home Phone [REDACTED]
Work Phone [REDACTED]

Vehicle Information

2009 CHEVROLET MALIBU
Plate # [REDACTED]
Odometer 59149.0
VIN # 1G1ZJ57B49 [REDACTED]

Order

Date : 09-23-2021
Time : 10:26
Last Prt : 09-23-2021 10:26
Last Upr : 9C1

Comments: MIGHT NEED WHEEL BEARING ALSO!!!! HAD OTHER WORK DONE

GRAND RAPIDS, MI [REDACTED]

Product Descriptions and Notations			Quantity	UnitPrice	Amount	Mech Tech
1	I 17 172199	QUICK-STRUT ASSEMBLY 172199 MONROE FRONT STRUTS, AGE	1.00	205.99	205.99	DZT SW6
2	I AW INST ST	STRUT INSTALLATION REAR SHOCKS	1.00	110.00	110.00	DZT SW6
3	I 17 172200	QUICK-STRUT ASSEMBLY 172200 MONROE FRONT STRUTS, AGE AND MILEAGE	1.00	205.99	205.99	DZT SW6
4	I AW INST ST	STRUT INSTALLATION FRONT STRUTS, AGE AND MILEAGE	1.00	110.00	110.00	DZT SW6
5	I AW FOUR	FOUR WHEEL ALIGNMENT	1.00	89.99	89.99	DZT SW6
6	I 99 APP	ALIGNMENT PROTECTION PLAN 1 YEAR OF UNLIMITED COVERAGE	1.00	30.00	30.00	
7	I 14 513214	HUB ASSEMBLY 513214 MOOG RF BEARING NOISY	1.00	249.99	249.99	DZT SW6
8	I AW MISC	MISC MECHANIC LABOR	1.00	85.00	85.00	DZT SW6
9	I 17 K80252	STABILIZER BAR LINK KIT K80252 MOOG FRONT LINKS	2.00	55.00	110.00	DZT SW6
10	I AW MISC	MISC MECHANIC LABOR LR COIL SPRING INSTALLED UPSIDE DOWN	0.80	85.00	68.00	DZT SW6

<u>Payment By</u>	<u>Sl's Id</u>	<u>Approval/Check #</u>	<u>Amount</u>
DISCOVER CARD	9C1	[REDACTED]	\$1,311.28
Terms: C.O.D. ONLY			

Total Labor:	373.00
Total Parts:	771.97
Other:	119.99
Sales Tax:	46.32
Invoice Total:	\$1,311.28
Balance Due:	\$0.00

Mechanics / Technicians

DZT - DANIEL M. THOMPSON M143088
SW6 - SCOTT R. WINTERS M254354



BDiamond Detail

FOLLOW

3921 3 MILE RD NW STE D
GRAND RAPIDS, MI 495341214
+1 616-232-7878

<https://www.bdiamonddetail.com>

info@bdiamonddetail.com

Subtotal	\$200.00
Total Taxes	\$0.00
Tip	\$60.00

Total	\$ 260 00
-------	-----------

PAYMENT ID: [REDACTED]
Cashier: Shannon W.

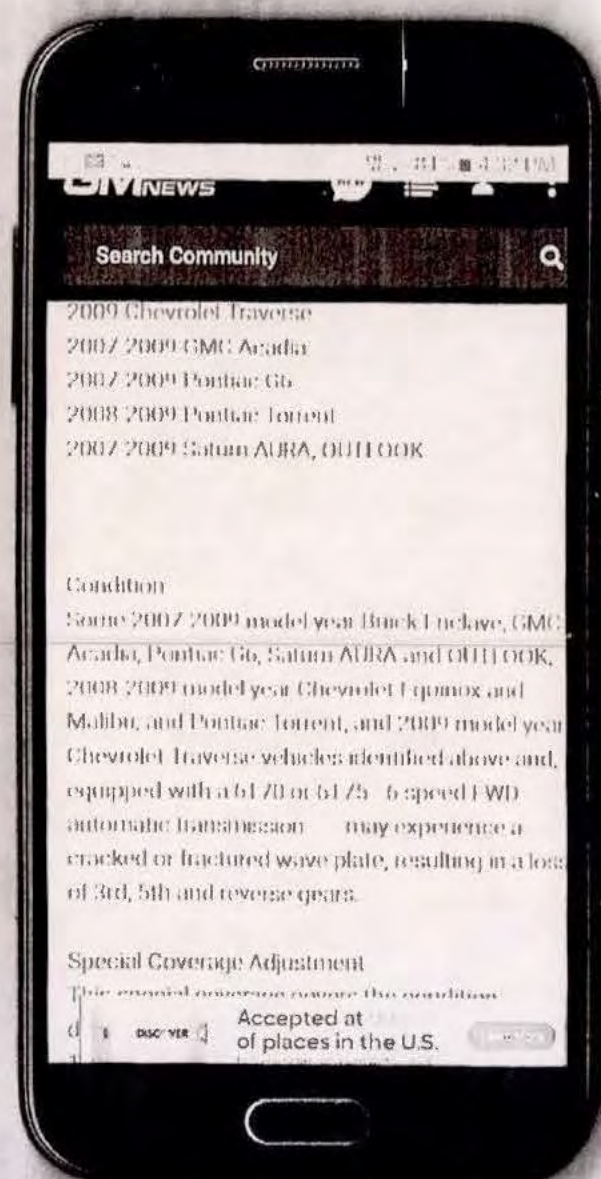
Hide Details

Card: Discover [REDACTED]
October 11, 2021, 11:46 AM
Method: EMV
Auth ID: 01150R
Reference ID: [REDACTED]
AID: A0000001523010
CVM: SIGNATURE VERIFIED

DATE	DISCOVER
October 11, 2021	DISC
11:46 am	[REDACTED]

[View the Privacy Policies for](#)





12:45 CIVILNEWS

Search Community

2009 Chevrolet Traverse
2007/2009 GMC Acadia
2007/2009 Pontiac G6
2008/2009 Pontiac Torrent
2007/2009 Saturn AURA, OUTLOOK

Condition

Name 2007/2009 model year Buick Inclave, GMC Acadia, Pontiac G6, Saturn AURA and OUTLOOK, 2008/2009 model year Chevrolet Equinox and Malibu, and Pontiac Torrent, and 2009 model year Chevrolet Traverse vehicles identified above and, equipped with a 61/70 or 61/75 6-speed FWD automatic transmission may experience a cracked or fractured wave plate, resulting in a loss of 3rd, 5th and reverse gears.

Special Coverage Adjustment

This special coverage adjustment requires the condition:

Accepted at
of places in the U.S.

www.guianadonews.com

2007-2009 6spd GM Extends Wave Plate Coverage 10yr/120,000

Didn't see this anywhere else:

#14404: Special Coverage Adjustment
Transmission Clutch Wave Plate (Mar 3,
2015)

Subject: 14404 - Special Coverage
Adjustment - Transmission Clutch Wave
Plate

Models: 2007-2009 Buick Enclave
2008-2009 Chevrolet Equinox, Malibu
2008-2009

