

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint -----11443293 -----
Date: Thursday, February 24, 2022 1:49:51 PM
Attachments: [11443293.pdf](#)

From: [REDACTED]
Sent: Thursday, February 24, 2022 11:42 AM
To: [REDACTED] >; DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: RE: Follow up to ODI Complaint -----11443293 -----

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks so much!

[REDACTED]

Vis

P:

C:

F:

License #

California DGS Small Business #

From: [REDACTED]
Sent: Thursday, February 24, 2022 8:24 AM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint -----11443293 -----

[Sent from Yahoo Mail on Android](#)

----- Forwarded Message -----

From: "EVOQ (NHTSA)" <EVOQ@dot.gov>

To: [REDACTED] >

Cc:

Sent: Thu, Feb 24, 2022 at 7:58 AM

Subject: FW: Follow up to ODI Complaint -----11443293 -----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-DEC-2021

Repository ☐

Reference No.
11443293

PERSONAL INFORMATION (Type or Print)

Name

Address

City

Oceanside

State

CA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
SALSF2D41C

MAKE
LAND ROVER

Model
RANGE ROVER SPORT

Model Year
2012

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City Carlsbad

STATE

CA

ZIP Code
92008

Transmission Type



Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)
01-JUN-2021



Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage
100000.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL 9ABC036)

☐ Original Requirement

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2012 Land Rover Range Rover Sport. The contact received notification of NHTSA Campaign Number: 21V635000 (Fuel System, Gasoline) however, the part to do the recall repair was not available. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The contact stated that while driving at an undisclosed speed, a fuel odor was detected. The dealer was made aware of the failure but informed the contact that parts were not available. The manufacturer was made aware of the failure and confirmed that parts were not available. The failure mileage was approximately 100,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.