

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint
Date: Tuesday, February 22, 2022 8:01:35 AM
Attachments: [REDACTED]

From: [REDACTED] >
Sent: Friday, February 18, 2022 10:28 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Follow up to ODI Complaint

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

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 [REDACTED]
 Education Program Consultant
 Office of Workforce Development

 LOUISIANA WORKFORCE COMMISSION
 [REDACTED]
 Baton Rouge, Louisiana [REDACTED]
 [REDACTED]
 Email [REDACTED]



U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-NOV-2021

Repository ☐Reference No.
11441257**OWNER INFORMATION (Type or Print)**

Name

Address

City

Baton Rouge

State

LA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
21mdj6jk7dbMAKE
LINCOLNModel
MKXModel Year
2013

Date Purchased

1-11-2014

Dealer's Name and Telephone Number

ROBINSON BROTHERS-225-293-8900

Engine:
No. Cylinders

Fuel Type:

3.7L
DOHC V6 GAS.

Gasoline

Original Owner

Dealer's City baton rouge

STATE

LA

ZIP Code

70816

Transmission Type

☐

Antilock Brakes

☐

Cruise Control

Powertrain

3.7L
DOHC V6-9AS

Multiple Failure:

BRAKE

Incident Date(s)

01-SEP-2021

6SPED-6F50

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 980000 UNKNOWN OR OTHER

see below statement - ALSO
BRAKE FAILURE when hitting Bumps

Failure Mileage
45000.0Failure Speed
60**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2013 Lincoln MKX. The contact stated that while driving at approximately 60 MPH, the brake pedal was depressed and traveled to the floorboard. In addition, the brake pedal needed to be pumped several times for the brakes to operate. The failure occurred three times. The vehicle was taken to the dealer and then to an independent mechanic where the failure was undetermined. The vehicle was taken to the dealer where a diagnostic test was not performed. The vehicle was not repaired. The manufacturer was notified of the failure. The approximate failure mileage was 45,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent