

U.S. Department of Transportation National Highway Traffic Safety Administration		To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 19-NOV-2021 Repository: ☐ Reference No. 11441093	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]	
Name: [REDACTED] Address: [REDACTED] City: Philadelphia State: PA ZIP Code: [REDACTED]		Evening Telephone Number: [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 5397; (10/3/2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 1nb12467 [REDACTED]		MAKE: NISSAN		Model: ALTIMA	
Date Purchased: [REDACTED]		Dealer's Name and Telephone Number: O'Neil Nissan (215) 674- [REDACTED]		Engine: [REDACTED] No. Cylinders: [REDACTED]	
Original Owner: ☐		Dealer's City: Warminster, PA		ZIP Code: 18974	
Transmission Type: ☐ Automatic Brakes: ☐ Powertrain: [REDACTED]		Multiple Failures: [REDACTED]		Incident Date(s): 18-NOV-2021	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 110000 ELECTRICAL SYSTEM, 010200 STEERING/STEERING CONTROL MODULE				Failure Mileage: 80000.0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: [REDACTED]		Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (e.g. DOTM1 SABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location: [REDACTED]	
Tire Component Code: [REDACTED]				Tire Failure Type: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: [REDACTED]	
				Number of Deaths: [REDACTED]	
				Reported to Police: N	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe: (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (as applicable).					
The contact owns a 2009 Nissan Altima. The contact stated that after entering the vehicle and attempting to start the vehicle, the contact depressed the Push-to-Start button and depressed on brake pedal to start the vehicle however, the vehicle would not start. The contact had the vehicle towed to an independent mechanic who inspected the vehicle and replaced the battery and the key slot to attempt to fix the issue however, the battery replacement failed to fix the vehicle. The contact called a local dealer and was informed over the phone that the failure could be related to the electronics steering locking module and would need to be replaced. The vehicle was not diagnosed or repaired. The manufacturer was made aware of the failure. The failure mileage was approximately 80,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

RockAuto Order Confirmation

Ref Number 11441093

From: RockAuto (noreply@rockauto.com)

To:

Date: Sunday, November 21, 2021, 05:42 PM EST



RockAuto Order Confirmation

Sunday, November 21, 2021 04:42 PM Central Time

Ship To:

PHILADELPHIA, PA
United States

Bill To:

Philadelphia, PA
United States

	Part Number	Part Type	Price EA	Core EA	Quantity	Total
2009 NISSAN ALTIMA 3.5L V6						
DORMAN	601037 (601-037)	Steering Column Lock Actuator Regular Inventory - Add to Cart to See Price	\$ 300.99	\$ 0.00	1	\$ 300.99
Shipping	Ground					\$ 12.99
Tax						\$ 25.12
Order Total						\$ 339.10
/isa						-\$ 339.10
Balance Due						\$ 0.00

Your credit card will be charged when your order ships.

When the last item on your order ships, we will send an email listing tracking numbers for all the items on the order.

To CHECK ORDER STATUS, MAKE CHANGES, ARRANGE A RETURN (including Cores) or REPORT A PROBLEM

Please print this page as your receipt.

ALL THE PARTS YOUR CAR WILL EVER NEED



Parts
Catalog



Help
Pages



Order Status
& Returns

Result - car had to be towed from workplace \$ 200.00

\$ 95 For locksmith to come out & diagnose issue

\$ 100 to Re-program the car

\$ 339.10 For the part

Light is still on in vehicle, had to call locksmith out again to look at it.

No car or transportation for White

Uber trips to work \$ 125.00
and back