



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



December 15, 2021

NEF-109 tgd
Ref. No. 1440993

[REDACTED]
Seattle, WA [REDACTED]

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2010 Ford Ranger truck. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. Among other activities, we also monitor the completion rate and adequacy of manufacturers' recall campaigns.

We are aware of the delay for NHTSA Safety Recall Campaign No. 21V-158. The recall addresses a problem with the Takata driver side air bag inflator in certain MY 2007 through MY 2011 Ford Ranger trucks. The driver side air bag inflator may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling.

The recall of defective Takata inflators has grown over the past few years to include 19 separate vehicle manufacturers. Approximately 67 million air bags are under recall in tens of millions of vehicles in the United States, making it the largest, most complex recall in NHTSA's history. The most significant challenge presented by this recall has been the availability of remedy parts, which has been affected by numerous factors including, but not limited to, the need to obtain redesigned parts from alternative inflator suppliers, testing to ensure the safety of remedy parts, manufacturing and capacity constraints given the enormous global demand, and logistics in getting the parts out to the distribution networks and into the dealer's hands.

You will soon receive a final notification to advise you that recall parts are now available. You may have already received the final notification. If so, you should contact your dealer to schedule a service appointment immediately. If you are unable to schedule an appointment after receiving a notice that parts are available, you should notify the agency so that we may investigate whether the vehicle manufacturer has violated the Coordinated Remedy Order. You can file a complaint on our website at <https://www-odi.nhtsa.dot.gov/VehicleComplaint/> or via NHTSA's Vehicle Safety Hotline at 888-327-4236.

For the most up-to-date information on the Takata recalls, we also encourage you to visit our website at www.nhtsa.gov/recall-spotlight/takata-air-bags.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please file a complaint on our website or on the hotline listed above. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement