

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11440060
Date: Wednesday, February 2, 2022 5:22:30 PM

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Please update and add to ODI- 11440060 with the following information:

The contact called the hotline stating that she could not print or update the form for her complaint. She stated the 1) there was no crash 2) Failure mileage was approx. 20,000. She also said that she was upset that Ford would not work with her since she said the vehicle was still under warranty at the time.

[REDACTED]
ASRC Federal Holding Company
Quality Control Analyst
[REDACTED]

7000 Muirkirk Meadows Drive, Beltsville, MD 20705

[REDACTED] Purpose Driven. Enduring Commitment.

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