

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\):](#) [REDACTED]
Cc: [REDACTED], [NHTSA ODI CRD](#)
Subject: ODI-11439697
Date: Tuesday, November 9, 2021 5:41:40 PM
Attachments: [doc03427320211108121136.pdf](#)

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[REDACTED]
Subject: TRACKING number 11439697

To: nhtsa.webmaster@dot.gov

Cc: [REDACTED]

To whom it may concern,

I submitted a claim to your NHTSA site today and the Honda dealer responded to me afterwards (see below) with the information that matched the original recall-NHTSA Recall ID: [15V574000](#) of the 2014 Honda Civic. I would like this included in my claim and how do I go about trying to get this car on the recall list. Do I need to contact HONDA as well? The 7 year /100k mile powertrain went out of warranty on 8/18/21 and I had no knowledge this was an issue until last Friday when the car stopped working or I would have taken it to them before the Powertrain warranty "expired". My college daughter is now stuck in Tallahassee without a vehicle due to the faulty/recalled CVT Transmission on a Honda car that should lasted well over 200k miles.

Please let me know the next steps.

Thank you,

[REDACTED]
Finance/Human Resources

"Find Your Personal Bravery" Valor Fitness

[REDACTED]
Seminole, FL

Phone: [REDACTED]

Email: [REDACTED]

Website: [REDACTED]

...

ASRC Federal Holding Company
Quality Control Analyst
[REDACTED]

7000 Muirkirk Meadows Drive, Beltsville, MD 20705
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Service Pricing

Customer Information

Customer Name:

Customer Phone:

RO Number:

Selection Criteria

VIN: 19XFB2F58EE

Make: Honda

Model: Civic

Year: 2014

Page Help

Section: Transmission

Op Code: TR001

Op Description: Miscellaneous Transmission - Repair

Model Qualifier:

Op Code Qualifier: All

Op Code Qualifier Details

Operation Description:

Op Code Qualifier

Included
ServicesSupp.
ServicesRelated
Repairs

Labor Type

Dispatch
CodeEstimated
Duration

Hours

Skill
Code

Miscellaneous Transmission - Repair

All

0

0

0

CH1

S10

8.0

8.00

1

Part Number	Description	Qty	On Hand	Avail Qty	Unit Price	Sale Amount	Pricing Status	Forced Status
06200-R3W-040RM	ATR KIT	1	0	0	3,761.55	3,761.55	DP	No
08200-HCF2	FLUID (HCF-2)	6.00	181	181	14.20	85.20	DP	No
FREIGHT	FREIGHT CHARGE	1	20	20	150.00	150.00	SP	Yes
ALIGNMENT		1	0	0	89.95	89.95	SP	Yes

Labor Price:

\$1,040.00

Parts:

\$6,086.70

Misc Charge:

\$25.00

Labor & Parts
Fees:

\$0.00

Subtotal:

\$7,151.70

Tax:

\$304.10

Total:

\$7,655.80

Add Parts

Reset

View Factory Op Codes

View Operation Notes

View Labor Fee Codes

Add To List