

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: FW: Follow up to ODI Complaint -----11439521 -----  
**Date:** Friday, January 14, 2022 11:34:54 AM  
**Attachments:** [REDACTED]

---

**From:** [REDACTED]  
**Sent:** Thursday, January 13, 2022 5:02 PM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** Fwd: FW: Follow up to ODI Complaint -----11439521 -----

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

Please see attached updates to the complaint, labeled as "11439521b". And please confirm receipt.

Thank you!

Best,

----- Forwarded message -----

**From:** **EVOQ (NHTSA)** <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)>  
**Date:** Thu, Jan 13, 2022 at 2:09 PM  
**Subject:** FW: Follow up to ODI Complaint -----11439521 -----  
**To:** [REDACTED]

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-NOV-2021

Repository Reference No.  
11439521**OWNER INFORMATION (Type or Print)**

Name

Address

City

lynbrook

State

NY

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3vwra7aj5an

MAKE  
VOLKSWAGENModel  
JETTAModel Year  
2010

Date Purchased

Dealer's Name and Telephone Number

Engine:  
No: Cylinders

Fuel Type:

Original Owner  

Dealer's City hicksville

STATE  
NYZIP Code  
11801

Transmission Type

 Antilock Brakes  
 Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)  
01-OCT-2021**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 046600 SERVICE BRAKES, AIR:ANTILOCK:ABS WARNING LIGHT

Failure Mileage  
45000.0Failure Speed  
30**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL 9ABC036)

 Original Requirement  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION***(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)*

Crash

 Yes  No

Fire

 Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2010 Volkswagen Jetta. The contact stated that while driving approximately 30 MPH, the ABS warning light illuminated and remained illuminated. The vehicle was taken to the dealer where it was diagnosed that the ABS module, stabilizer links, and carbon manifold needed to be repaired. The vehicle was not repaired. The manufacturer was notified of the failure. The approximate failure mileage was 45,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-NOV-2021

Repository Reference No.  
11439521**OWNER INFORMATION (Type or Print)**

Name	[REDACTED]			Daytime Telephone Number	[REDACTED]	
Address	[REDACTED]			E-mail Address	[REDACTED]	
City	State	NY	ZIP Code	[REDACTED]	Member	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3wvra7aj5an[REDACTED]		MAKE VOLKSWAGEN	Model JETTA - Wolfsburg Edition	Model Year 2010
Date Purchased December, 2012	Dealer's Name and Telephone Number Bayside VW, 516-614-5135		Engine: No: Cylinders	Fuel Type: Premium
Original Owner <input type="checkbox"/>	Dealer's City hicksville	STATE NY	ZIP Code 11801	
Transmission Type DSG / Auto	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 01-OCT-2021

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 046600 SERVICE BRAKES, AIR:ANTILOCK:ABS WARNING LIGHT	Failure Mileage 55000.0	Failure Speed 30
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL 9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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**Narrative Description of Incident(s), Crash(es), Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2010 Volkswagen Jetta. The contact stated that while driving approximately 30 MPH, the ABS warning light illuminated and remained illuminated along with the traction control and brakes. The vehicle was taken to the dealer where it was diagnosed that the ABS module, stabilizer links, and carbon manifold needed to be repaired. The vehicle was not repaired. The manufacturer was notified of the failure. The approximate failure mileage was 55,000.

While the owner does not expect VW to pay for the stabilizer links or carbon manifold repairs, they do expect the ABS module to be covered because it was the same faulty module which was in all the other 2009 and 2010 Jettas which were recalled previously. This specific vehicle was, I believe, limited to 1,000 vehicles as it is a limited edition version of the 2010 VW Jetta. It does, however, have the same ABS module as the 2010 Jettas with the open recall.

VW Corporate as well as Platinum VW in Hicksville were informed about the recall for 45F2 which recalled the ABS module on most VW Jettas from 2009 to 2010. We were told that our vehicle, for unknown reasons, was not part of that recall. Mind you, this is DESPITE having the same exact failure of the ABS module and Traction Control as the regular 2010 VW Jettas

We got the vehicle repaired and had to pay a very large amount of money to replace and repair the module which should have been covered under the recall.

We should not be penalized because we have a more limited edition of a vehicle, please help, thank you!


I've attached the invoices and payment slips from VW and Eagle Nest Motors which analyzed and repaired the vehicle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CUSTOMER #:

PLATINUM VOLKSWAGEN 

WORKORDER

Service and Parts

Sales

45 Nelson Ave

340 W. Old Country Rd.

Hicksville, NY 11801

Hicksville, NY 11801

Tel (516) 681-1300

Tel (516) 942-7300

NYS R # 7107334

NYS R # 7105959

PAGE 1

LYNBROOK NY

HOME: CONT: [REDACTED]  
BUS: CELL: [REDACTED]

SERVICE ADVISOR: 222 FOX, STEVEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	10	VOLKSWAGEN JETTA	3VWRA7AJ5AM [REDACTED]		55076/	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN10 DD			15:00 25OCT21		140.00	CASH	

R.O. OPENED: READY OPTIONS: DLR:E

25OCT2021 08:23

LINE OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A 0		CVW	CUSTOMER STATES THAT THE ABS, TRAC, TIRE, AND AIR BAG LIGHTS ARE ON.

# B DIAG CVW PERFORM VEHICLE DIAGNOSIS. CHARGE OF \$159.95 PLUS TAX APPLIES. X

# C MULTI CVW PERFORM INTERACTIVE VEHICLE INSPECTION

*\*This copy from before work completed 10/25*

# CUSTOMER COPY

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS, WITHOUT ANY WARRANTY OR GUARANTEE. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

**LABOR COSTS:** Our labor charges may be based on a Job Rate, an Hourly Rate multiplied by clock hours, Flat Rate Manual time, or a combination thereof. See "Rate" above. Our Hourly Rate is \$ \_\_\_\_\_. The Manual(s) used for Flat Rates is \_\_\_\_\_. You have the right to review time rates as listed in the Manual upon request.

**PAYMENT TERMS:** I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in Cash or approved credit card upon completion of the Repairs unless the Dealer agrees to other payment arrangements in advance. If I authorize commencement of repairs or disassembly of the vehicle or a vehicle component for diagnostic purposes and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, reassembly or partially completed work and I agree to pay the same. A garageman's lien is hereby acknowledged on the vehicle to secure the cost of labor, materials, parts and other authorized charges.

I understand that the Dealer is not responsible for any delays caused by unavailability of parts or shipping by the parts manufacturer or distributor or the transporter, nor is it responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind or any other cause beyond its control. I hereby grant the Dealer permission to operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the manufacturer for diagnostic and research purposes. Customer consents to communication via Email, Text or Telephone.

**ESTIMATE:** OUR DEALERSHIP WILL PROVIDE YOU WITH AN ESTIMATE OF THE COST OF PARTS AND LABOR NECESSARY TO PERFORM REPAIRS UPON REQUEST. YOUR BILL WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR AUTHORIZATION. PLEASE INITIAL BESIDE THE KIND OF ESTIMATE YOU WANT TO RECEIVE.

\_\_\_\_\_ WRITTEN ESTIMATE \_\_\_\_\_ ORAL ESTIMATE \_\_\_\_\_ NO ESTIMATE

It is necessary to disassemble the vehicle to provide an estimated price for repairs. The estimated teardown and reassembly charge is \$ \_\_\_\_\_ and does not include the cost of repairs.

PRELIMINARY ESTIMATE/DIAGNOSTIC FEE \$ \_\_\_\_\_

**STORAGE CHARGES:** A storage charge equal to \$45.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 5 business days from the date I am notified that the repairs are complete or after the communication of an estimate if I fail to authorize repairs.

Original Estimate (1) (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Manner of Authorization
\$	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax/E-mail
Revised Estimate (2)	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax/E-mail

**PARTS:** All parts installed are new and all body shop parts are new OEM parts unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Replaced parts will be returned to you upon written request, except those parts which are subject to a manufacturer's warranty or sold on an exchange basis.

Discard Replaced Parts (INITIAL) Save Replaced Parts (INITIAL)

CUSTOMER

PLATINUM VOLKSWAGEN  
340 W. OLD COUNTRY ROAD  
HICKSVILLE, NY 11801  
(516) 942-7300

\*INVOICE\*

Service and Parts  
45 Nelson Ave  
Hicksville, NY 11801  
Tel (516) 681-1300  
NYS R # 7107334

Sales  
340 W. Old Country Rd.  
Hicksville, NY 11801  
Tel (516) 942-7300  
NYS R # 7105959

Term ID: 001 Ref #: 011

PAGE 2

Sale

SERVICE ADVISOR: 222 STEVEN FOX

HOME:  
BUS:

XXXXXXXXXX  
MASTERCARD Entry Method: Chip

	VIN	LICENSE	MILEAGE IN / OUT	TAG
A	3VWRA7AJ5AM		55076/55076	
PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
:00 25OCT21		140.00	CASH	25OCT21
OPTIONS: DLR:E				

BLACK  
DEL. DA

10/25/21 10:16:08  
Inv #: Appr Code: 97810P

01JAN10  
R.O.

Batch#  
Total: \$ 173.75

08:23  
LINE OF

Mastercard  
AID: A6000000041010  
151 6500  
IVR: 0000000000

Thank You

LIST NET TOTAL

\*Thank you for choosing Platinum Volkswagen!  
You soon will be receiving a follow up email survey from Volkswagen Corporate, if for any reason you are unable to give the highest score on our survey please contact me at 516-681-1300 ext1400  
Thank you! David Martinez Service Director.

Platinum Volkswagen, LLC.



Steven Fox  
Service Consultant

45 Nelson Avenue  
Hicksville, NY 11801  
(516) 681-1300  
(516) 900-5100 Fax  
www.platinumvw.com

After work  
Completed  
10/25

# CUSTOMER COPY

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Manner of Authorization
\$	\$			<input checked="" type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail
Revised Estimate	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Fax <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via E-Mail

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS, WITHOUT ANY WARRANTY OR GUARANTEE. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you had the opportunity to inspect the vehicle and received or inspected any replaced parts as requested by you before paying this invoice. The vehicle is being returned to you in exchange for your payment of the Amount Due.

ALL PARTS INSTALLED ARE NEW AND ALL BODY PARTS ARE NEW OEM UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
PARTS RETURN WAIVER: I hereby waive the return of any replaced parts.	LABOR AMOUNT	159.95
	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES *	0.00
	TOTAL CHARGES	159.95
	LESS INSURANCE	0.00
	SALES TAX	13.80
	PLEASE PAY THIS AMOUNT	173.75

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER COPY

Thank You!

CUSTOMER

# PLATINUM VOLKSWAGEN



\*INVOICE\*

Service and Parts

Sales

45 Nelson Ave  
Hicksville, NY 11801  
Tel (516) 681-1300  
NYS R # 7107334

340 W. Old Country Rd.  
Hicksville, NY 11801  
Tel (516) 942-7300  
NYS R # 7105959

PAGE 2

LYNBROOK, NY

HOME: CONT: [REDACTED]  
BUS: CELL: [REDACTED]

SERVICE ADVISOR: 222 STEVEN FOX

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	10	VOLKSWAGEN JETTA	3VWRA7AJ5AM [REDACTED]		55076/55076	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN10 DD			15:00 25OCT21		140.00	CASH	25OCT21
R.O. OPENED	READY	OPTIONS:	DLR:				
08:23 25OCT21	10:35 25OCT21		E				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

\*Thank you for choosing Platinum Volkswagen!  
 You soon will be receiving a follow up email survey from Volkswagen Corporate, if for any reason you are unable to give the highest score on our survey please contact me at 516-681-1300 ext1400  
 Thank you! David Martinez Service Director.

*After work  
 Completed  
 10/25*

## CUSTOMER COPY

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Manner of Authorization	ALL PARTS INSTALLED ARE NEW AND ALL BODY PARTS ARE NEW OEM UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail	PARTS RETURN WAIVER: I hereby waive the return of any replaced parts.  INITIALS _____	LABOR AMOUNT	159.95
Revised Estimate \$	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail		PARTS AMOUNT	0.00
<small>WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS, WITHOUT ANY WARRANTY OR GUARANTEE. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you had the opportunity to inspect the vehicle and received or inspected any replaced parts as requested by you before paying this invoice. The vehicle is being returned to you in exchange for your payment of the Amount Due.</small>						GAS, OIL, LUBE	0.00
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE				SUBLET AMOUNT	0.00
						MISC. CHARGES *	0.00
						TOTAL CHARGES	159.95
						LESS INSURANCE	0.00
					SALES TAX	13.80	
					PLEASE PAY THIS AMOUNT	173.75	

CUSTOMER COPY

*Thank You!*

\*INVOICE\*

**Service and Parts**  
 45 Nelson Ave  
 Hicksville, NY 11801  
 Tel (516) 681-1300  
 NYS R # 7107334

**Sales**  
 340 W. Old Country Rd.  
 Hicksville, NY 11801  
 Tel (516) 942-7300  
 NYS R # 7105959

PAGE 1

HICKSVILLE, NY  
 HOME:  
 BUS:

CONT: [REDACTED]  
 CELL: [REDACTED]

SERVICE ADVISOR: 222 STEVEN FOX

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	10	VOLKSWAGEN JETTA	3VWRA7AJ5AM [REDACTED]		55076/55076	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN10 DD			15:00 25OCT21		140.00	CASH	25OCT21

R.O. OPENED: 08:23 25OCT21  
 READY: 10:35 25OCT21  
 OPTIONS: DLR:E

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THAT THE ABS, TRAC, TIRE, AND AIR BAG LIGHTS ARE ON.  
 O CUSTOMER STATES THAT THE ABS, TRAC, TIRE, AND AIR BAG LIGHTS ARE ON.

57 ISP (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
 55076 DUPLICATED THE CONCERN AND FOUND THE ABS MODULE AND PUMP SHORTED OUT. CUSTOMER DECIDING ON REPAIRS.

B PERFORM VEHICLE DIAGNOSSIS. CHARGE OF \$159.95 PLUS TAX APPLIES.

X  
 DIAG PERFORM VEHICLE DIAGNOSSIS. CHARGE OF \$159.95 PLUS TAX APPLIES. X  
 57 CVW 159.95 159.95  
 PARTS: 0.00 LABOR: 159.95 OTHER: 0.00 TOTAL LINE B: 159.95

C PERFORM INTERACTIVE VEHICLE INSPECTION  
 MULTI PERFORM INTERACTIVE VEHICLE INSPECTION

57 ISP (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00  
 55076 INTAKE MANIFOLD AND TURBO VALVE COVERED BY WARRANTY. DECARB CLEANING RECOMMENDED \$500.00 PLUS TAX. CONNECTING LINKS HAVE EXCESSIVE PLAY \$400.00 PLUS TAX.


EST: 159.95 25OCT21 08:23 SA: 222  
 CONTACT:

# CUSTOMER COPY

Original Estimate (Parts & Labor)	Total Additional Costs Authorized	Approved By:	Date & Time	Member of Authorization	ALL PARTS INSTALLED ARE NEW AND ALL BODY PARTS ARE NEW OEM UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail	PARTS RETURN WAIVER: I hereby waive the return of any replaced parts.	LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail		PARTS AMOUNT	
<p><b>WARRANTY DISCLAIMER:</b> ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS WITHOUT ANY WARRANTY OR GUARANTEE. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE ORIGINAL MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you had the opportunity to inspect the vehicle and received or inspected any replaced parts as requested by you before paying this invoice. The vehicle is being returned to you in exchange for your payment of the Amount Due.</p>					TOTAL CHARGES		
					LESS INSURANCE		
					SALES TAX		
					PLEASE PAY THIS AMOUNT		
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE			INITIALS		

*Thank You!*

PLATINUM VOLKSWAGEN  
340 W. OLD COUNTRY ROAD  
HICKSVILLE, NY 11801  
Tel (516) 681-1300

**PLATINUM VOLKSWAGEN** 

\*INVOICE\*

**Service and Parts**  
45 Nelson Ave  
Hicksville, NY 11801  
Tel (516) 681-1300  
NYS R # 7107334

**Sales**  
340 W. Old Country Rd.  
Hicksville, NY 11801  
Tel (516) 942-7300  
NYS R # 7105959

DUPLICATE 1  
PAGE 3

Sale

XXXXXXXXXX  
MASTERCARD  
11-08-21  
Inv # [REDACTED]  
Batch# [REDACTED]  
Total: \$ 488.81

Entry Method: Chip  
Appr Code: 18627P  
17:16:29

SERVICE ADVISOR: 222 STEVEN FOX

VEHICLE MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
AGEN JETTA	3VWRA7AJ5AM [REDACTED]		55291/55292	[REDACTED]
RR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
	15:00 08NOV21		150.00	CASH
READY	OPTIONS: DLR:E			INV. DATE
08NOV21				08NOV21
3 HOURS				
			LIST	NET
				TOTAL

LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

55291 [REDACTED] checked and found oil pushing thru connector of over run valve checked boost pressure and turbo for leak found to be all ok --- removed and replaced over run and cleaned connector

\*\*\*\*\*  
E PERFORM INTERACTIVE VEHICLE INSPECTION  
MULTI PERFORM INTERACTIVE VEHICLE INSPECTION  
57 ISP

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: (N/C) 0.00

55291 abs light is present --- suggest replacement of stabilizer links

EST: 405.00 08NOV21 08:14 SA: 222  
CONTACT:

\*Thank you for choosing Platinum Volkswagen!  
You soon will be receiving a follow up email survey from Volkswagen Corporate, if for any reason you are unable to give the highest score on our survey please contact me at 516-681-1300 ext1400  
Thank you! David Martinez Service Director.

**RECEIVED**  
NOV 08 2021  
By *MC [Signature]*

**CUSTOMER COPY**

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Manner of Authorization	ALL PARTS INSTALLED ARE NEW AND ALL BODY PARTS ARE NEW OEM UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS	
\$	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail	PARTS RETURN WAIVER: I hereby waive the return of any replaced parts.	LABOR AMOUNT	388.05	
Revised Estimate	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail	INITIALS	PARTS AMOUNT	61.95	
<p><b>WARRANTY DISCLAIMER:</b> ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS WITHOUT ANY WARRANTY OR GUARANTEE. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you had the opportunity to inspect the vehicle and received or inspected any replaced parts as requested by you before paying this invoice. The vehicle is being returned to you in exchange for your payment of the Amount Due.</p>					PLEASE PAY THIS AMOUNT	488.81		
					DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	

*Thank You!*

CUSTOMER COPY



**PLATINUM VOLKSWAGEN**



**Service and Parts**

45 Nelson Ave  
Hicksville, NY 11801  
Tel (516) 681-1300  
NYS R # 7107334

**Sales**

340 W. Old Country Rd.  
Hicksville, NY 11801  
Tel (516) 942-7300  
NYS R # 7105959

\*INVOICE\*

DUPLICATE 1  
PAGE 2

SERVICE ADVISOR: 222 STEVEN FOX

LYNBROOK, NY

HOME: CONT: [REDACTED]  
BUS: CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	10	VOLKSWAGEN JETTA	3VWRA7AJ5AM [REDACTED]		55291/55292	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN10 DL			15:00 08NOV21		150.00	CASH	08NOV21
R.O. OPENED	READY	OPTIONS: DLR:E					
08:14 08NOV21	16:35 08NOV21						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
AUTH CODE:							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
55291 road test and performed diagnosis found intake manifold leaking and to fail test -- removed manifold and replaced as per bulletin reset adaptation and reset codes. REPAIRED AS PER TECH BULLETIN 2045138

\*\*\*\*\*

B PERFORM INTERNAL ENGINE DECARBONIZATION SERVICE  
DECARB PERFORM INTERNAL ENGINE DECARBONIZATION SERVICE

57 CVW

1 VP071 THROTKIT

PARTS: 61.95 LABOR: 388.05 OTHER: 0.00 TOTAL LINE B: 450.00  
55291 performed carbon removal

\*\*\*\*\*

C STABILIZER LINKS.

0 STABILIZER LINKS.

57 ISP

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C)  
55291 NOT DONE AT THIS TIME 0.00

\*\*\*\*\*

D CUSTOMER STATES CHECK ENGINE LIGHT IS COMING ON

CAUSE:

21010100 CHARGE AIR SYSTEM CHECK

57 W40

1 06H-145-710-J VALVE

21641918 OVERRUN CUT-OFF VALVE REMOVE+REINSTALL

(N/C)

(N/C)

FC:

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

**CUSTOMER COPY**

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\$	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail	I hereby waive the return of any replaced parts.  INITIALS	LABOR AMOUNT	
Revised Estimate				<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax <input type="checkbox"/> Via E-Mail		PARTS AMOUNT	
WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS, WITHOUT ANY WARRANTY OR GUARANTEE. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. BY SIGNING BELOW, you acknowledge that you were notified of and authorized the Dealership to perform the repairs/repairs itemized in this invoice and that you had the opportunity to inspect the vehicle and received or rejected any replaced parts as requested by you before paying this invoice. The vehicle is being returned to you for change for your payment of the Amount Due.						GAS, OIL, LUBE	
DATE						SUBLET AMOUNT	
CUSTOMER SIGNATURE						MISC. CHARGES *	
AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE						TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

Thank You!

\*INVOICE\*

**Service and Parts**                      **Sales**  
 45 Nelson Ave                      340 W. Old Country Rd.  
 Hicksville, NY 11801              Hicksville, NY 11801  
 Tel (516) 681-1300                  Tel (516) 942-7300  
 NYS R # 7107334                      NYS R # 7105959

DUPLICATE 1  
 PAGE 1

CONT:  
 CELL:

**SERVICE ADVISOR: 222 STEVEN FOX**

OR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	10	VOLKSWAGEN JETTA	3VWRA7AJ5AM		55291/55292		
DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10 DD			15:00 08NOV21		150.00	CASH	08NOV21
I.O. OPENED		READY	OPTIONS: DLR:E				
4 08NOV21		16:35 08NOV21					
E OPCODE TECH TYPE HOURS					LIST	NET	TOTAL

**CUSTOMER STATES CHECK ENGINE LIGHT IS COMING ON**  
**SE:**

27068950 BATTERY LOAD	(N/C)
57 W40	(N/C)
1 06J-133-201-BH MANIFOLD	(N/C)
4 06J-998-907-D REPAIR KIT	(N/C)
1 G-001-780-M3 ADDITIVE	(N/C)
1 06H-133-583-F HOSE	(N/C)
1 N-107-732-01 BOLT	(N/C)
1 VWTOP TIER JAN14 FUEL BROCHURE	(N/C)
1 06J-115-403-Q OIL FILTER	(N/C)
24474199 INSPECTION AND OR REPAIR HOSE AS PER BULLETIN 2045138/2	(N/C)
57 W40	(N/C)
24471918 INTAKE MANIFOLD REMOVE+REINSTALL	(N/C)
57 W40	(N/C)
24475568 INTAKE MANIFOLD REPLACE	(N/C)
57 W40	(N/C)
24662399 CLEAN AIR LINE	(N/C)
57 W40	(N/C)
24402068 INJECTOR REMOVE+REINSTALL	(N/C)
57 W40	(N/C)
01500000 GFF/GUIDED FUNCTIONS	(N/C)
57 W40	(N/C)
01210002 TEST DRIVE	(N/C)
57 W40	(N/C)
01210004 TEST DRIVE	(N/C)
57 W40	(N/C)
01320000 TECHNICAL CHECK	(N/C)
57 W40	(N/C)

FC:  
 PART#:  
 COUNT:  
 CLAIM TYPE:

**CUSTOMER COPY**

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Manner of Authorization	ALL PARTS INSTALLED ARE NEW AND ALL BODY PARTS ARE NEW OEM UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> In Person <input type="checkbox"/> Via Fax <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via E-Mail	PARTS RETURN WAIVER: I hereby waive the return of any replaced parts.  INITIALS	LABOR AMOUNT	
						PARTS AMOUNT	
						GAS, OIL, LUBE	
						SUBLET AMOUNT	
Revised Estimate						MISC. CHARGES *	
						TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						<b>PLEASE PAY THIS AMOUNT</b>	
DATE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____							

*Thank You!*

CUSTOMER #:

PLATINUM VOLKSWAGEN



WORKORDER

Service and Parts

Sales

45 Nelson Ave

340 W. Old Country Rd.

Hicksville, NY 11801

Hicksville, NY 11801

Tel (516) 681-1300

Tel (516) 942-7300

NYS R # 7107334

NYS R # 7105959

LYNBROOK, NY

PAGE 1

HOME: CONT:
BUS: CELL:

SERVICE ADVISOR: 222 FOX, STEVEN

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/ OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes data for a black 2010 Volkswagen Jetta.

LINE OF CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
# A CEL CVW CUSTOMER STATES CHECK ENGINE LIGHT IS COMING ON

# B DECARB CVW PERFORM INTERNAL ENGINE DECARBONIZATION SERVICE

# C 0 CVW STABILIZER LINKS.

# D CEL CVW CUSTOMER STATES CHECK ENGINE LIGHT IS COMING ON

# E MULTI CVW PERFORM INTERACTIVE VEHICLE INSPECTION

CUSTOMER COPY

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS, WITHOUT ANY WARRANTY OR GUARANTEE...

LABOR COSTS: Our labor charges may be based on a Job Rate, an Hourly Rate multiplied by clock hours, Flat Rate Manual time, or a combination thereof...

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in Cash or approved credit card upon completion of the Repairs...

I understand that the Dealership is not responsible for any delays caused by unavailability of parts or shipping by the parts manufacturer or distributor...

ESTIMATE: OUR DEALERSHIP WILL PROVIDE YOU WITH AN ESTIMATE OF THE COST OF PARTS AND LABOR NECESSARY TO PERFORM REPAIRS UPON REQUEST...

PRELIMINARY ESTIMATE/DIAGNOSTIC FEE \$
STORAGE CHARGES: A storage charge equal to \$45.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 5 business day(s)...

Table with columns: Original Estimate (1) (Parts & Labor), Total Additional Cost Authorized, Approved By, Date & Time, Manner of Authorization. Includes checkboxes for In Person, Via Telephone, Via Fax/E-mail.

PARTS: All parts installed are new and all body shop parts are new OEM parts unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion...

INVOICE

EAGLES NEST  
 257 JERICHO TPKE  
 SYOSSET, NY 11791  
 822-9494  
 7116082

Date: 12/23/21  
 Job number: [REDACTED]  
 License plate: [REDACTED]  
 Year/Make: '10 VOLKS WAGON  
 Model: JETTA  
 V.I.N.: 3VWRA7AJ5AM [REDACTED]  
 Mileage: In: 55,819 Out: 55,821  
 Technician: BRAIN  
 Other: 4DR

[REDACTED]  
 LYNBROOK, N.Y.

*Place on*

WORK PERFORMED (Labor @ 120.00)

(1) PERFORM SYSTEM SCAN FOR CODES RELATED TO ABS DASH WARNING LIGHT (FAULTY ABS UNIT).		85.00
(2) REPLACE ABS CONTROL UNIT.	3.5 hrs	420.00
(3) FLUSH & REPLACE BRAKE FLUID.		89.95
(4) CHECK & REPLACE CABIN FILTER	0.5 hrs	60.00
(5) CHECK & REPLACE ENGINE AIR FILTER ELEMENT.	0.5 hrs	60.00
(6) INSTALL NEW SPARK PLUGS.	1.0 hrs	120.00
(7) FLUSH & RENEW ENGINE ANTIFREEZE.		200.00
(8) REPLACE EXHAUST CLAMP (ROTTED).	0.6 hrs	72.00
(9) SWAP TIRES.		25.00

PARTS

1	1K0 614 517 BS ABS UNIT	2,082.00
2	000 989 0807 BRAKE FLUID	N/C
1	1K1819653A CABIN FILTER	19.98
1	1K0129620DP AIR FILTER	24.99
4	FR6KPP332S SPARK PLUGS	72.68
1	G013A8J1GF COOLANT	29.50
1	893253139BF EXHAUST CLAMP	51.00

OTHER ITEMS  
 DROP OFF & PROGRAM 195.00

TOTAL COSTS

Labor	1,131.95
Parts	2,280.15
Other items	195.00
DISP. FEE	5.00
-----	
Subtotal	3,612.10
Sales tax (8.62%)	311.36
-----	
Invoice total	3,923.46
Amount due	3,923.46

N.Y. REG [REDACTED] THANK YOU FOR YOUR PATRONAGE  
 12 MONTH 12 THOUSAND MILE WARRANTY ON ALL REPAIRS, UNLESS OTHERWISE SPECIFIED.  
 STORAGE CHARGES WILL ACCRUE EACH DAY - 48 HOURS AFTER WORK COMPLETION.  
 1.5 % PER MONTH ON ALL PAST DUE AMOUNTS OVER 30 DAYS. SUBJECT TO COURT AND  
 LEGAL FEES . BOUTIQUE MEMBERSHIP 10% DISCOUNT

INVOICE

EAGLES NEST  
257 JERICHO TPKE  
SYOSSET, NY 11791  
822-9494  
7116082

LYNBROOK, N.Y.

EAGLE NEST MOTOR  
SPORT

257 JERICHO TURNPIKE  
SYOSSET, NY 117914502  
5168229494

55, 821

Cashier: CHRISTOPHER PARI

Transaction

Total \$3,923.46  
CREDIT CARD SALE \$3,923.46  
VISA

Retain this copy for statement  
validation

23-Dec-2021 12:07:33P  
\$3,923.46 | Method: KEYED  
VISA XXXXXXXXXXXX  
MANUALLY ENTERED  
Reference ID  
Auth ID: 020  
MID: \*\*\*  
AthNtwkNm: VISA  
SIGNATURE VERIFIED

Online: <https://clover.com/pl-YC1573WM3QP76>

Payment YC1573WM3QP76

Clover Privacy Policy  
<https://clover.com/privacy>

WORK PERFORMED (Labor @ 120.00)

(1) PERFORM SYSTEM SCAN FOR CODES RELATED TO ABS DASH WARNING LIGHT (FAULTY ABS UNIT).		85.00
(2) REPLACE ABS CONTROL UNIT.	3.5 hrs	420.00
(3) FLUSH & REPLACE BRAKE FLUID.		89.95
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(5) CHECK & REPLACE ENGINE AIR FILTER ELEMENT.	0.5 hrs	60.00
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(7) FLUSH & RENEW ENGINE ANTIFREEZE.		200.00
(8) REPLACE EXHAUST CLAMP (ROTTED).	0.6 hrs	72.00
(9) SWAP TIRES.		25.00

PARTS

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1 893253139BF EXHAUST CLAMP		51.00

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DROP OFF & PROGRAM 195.00

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1.5 % PER MONTH ON ALL PAST DUE AMOUNTS OVER 30 DAYS. SUBJECT TO COURT AND  
LEGAL FEES . BOUTIQUE MEMBERSHIP 10% DISCOUNT