

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 27-OCT-2021 Repository: <input type="checkbox"/> Reference No.: 11438348	
OWNER INFORMATION (Type or Print)			
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]	
Address: [REDACTED]		E-mail Address: [REDACTED]	
City: Pittsburgh	State: PA	ZIP Code: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMZU72K532 [REDACTED]		MAKE: FORD	Model Year: 2003
Date Purchased: 9-1-2003		Model: EXPLORER	Engine: No. Cylinders: 4
Dealer's Name and Telephone Number: Valley Chevrolet of Hastings 6514374161 WAS TOM CLARK FORD DIANE & NEIL, NEW SMILE FORD		Fuel Type: GASOLINE	
Original Owner: <input checked="" type="checkbox"/>	Dealer's City, State, ZIP Code: GREENSBURG, MN, PA 55093		
Transmission Type: AUTO	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain:	Multiple Failure: [REDACTED]
	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s): 25-OCT-2021
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 203000 WHEELS/LUGS/NUTS/BOLTS		Failure Mileage: 115000.0	Failure Speed: 25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM1 9ABC136):	<input type="checkbox"/> Original Requirement	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code:			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)			
Crash: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured: 0	Number of Deaths: 0
Reported to Police: N			
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
The contact owns a 2003 Ford Explorer. The contact stated that while driving at approximately 25-35 MPH around a curb, the driver thought that the tire was flat. The contact pulled off the road and noticed that three of the wheel studs on the driver's side rear wheel had sheared off. The vehicle was towed to an independent mechanic and it was confirmed that the studs had sheared off and that there was also a fractured wheel stud on the passenger's side rear wheel. The local dealer was not contacted. The vehicle was not diagnosed or repaired. The manufacturer was not contacted. The approximate failure mileage was 115,000.			
VEHICLE WAS REPAIRED WHERE I GET IT INSPECTED YEARLY & HAVE MY REPAIRS MADE. I WAS ASSURED BY THEM THAT THE LUGS ARE ALWAYS TORQUED TO SPECS. (100 FT LBS) FOR MY VEHICLE. I HAVE READ ONLINE WHERE THIS SEEMS TO HAPPEN QUITE OFTEN WITH THIS YEAR EXPLORER.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			