

Dear Sir;

I called the dealership
that I bought my 2011 Yukon
from, to get them to replace
my recalled TAKATA airbag.

My local GMC dealer - MITCHELL
BUICK-GMC, 4105 SHERWOOD WAY,
SAN ANGELO, TX 76901 (325-949-1811)

has refused to fix my airbag, saying
they don't work on vehicles over
10 years old. I didn't know
there was an age expiration on
recalls? You may consider
this letter as my formal

722

complaint against GMC and
GMC (aka Mitchell Buick GMC, San-
Angelo, Tx) for not following
the rules on Airbag recalls

Thank you



MITCHELL BUICK-GMC
4105 SHERWOOD WAY
SAN ANGELO, TX 76901
(325) 949-1811

JOHN TROSCHINETZ
2410 ROCK SLOUGH RD
SAN ANGELO, TX 76904-7888

THIS SERVICE WILL BE PERFORMED AT **NO CHARGE** TO THE OWNER.



AS A VALUED GMC OWNER, WE WANT TO LET YOU KNOW THAT GM IS COMMITTED TO QUALITY PRODUCTS AND CUSTOMER SATISFACTION.

ACCORDING TO OUR RECORDS, AS OF JULY 2021, SERVICE HAS NOT BEEN COMPLETED ON THE FOLLOWING OPEN RECALL(S) FOR YOUR GMC YUKON:

N212328760 FRONT PASSENGER AIRBAG TAKATA INFLATOR ?
PRIORITY GROUP 6



GMRPCU712E 00002845A

BAC-00000158953



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San Angelo, TX

ABILENE TX 796
13 OCT 2021 PM 2 T



ADMINISTRATOR

NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN
1200 NEW JERSEY AVENUE SE
WASHINGTON, DC

20590

