

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@NHTSA)
Subject: Re: FW: Follow up to ODI Complaint -----11437315 -----
Date: Thursday, December 23, 2021 9:31:44 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Merry Christmas

Thank you for your response. As of to-date (Dec 23, 2021) I have not been able to have my RV recall items looked at nor repaired.

As to the form you send me I can not open the form to make the necessary corrections or clarifications. I have included those items below. I even attempted to download the form so I could correct it and I was not able to do so.

1. The address is **11 FOTIS RD**

2. **The recall items were issued sometime early on (2006) and the timeline for repairing the recall items is 2006-Dec 2021. I was contacted again by the Mfg who indicated they arranged for me to talk to a dealership who would complete the work. I was told by the dealership that they could not do the work since THEY do not get paid for the work. I have personally contacted 12 Dealers who said they could not do the work. The last one I confirmed the appointment the day before, made sure they knew what the issues were, drove 4.5 hours to the apt, spent 4 hours and 40 minutes in the lobby and was told they could not do the work. Actually, they did not take the vehicle in until the 4 hours had lapsed. I was on time at 9:30 in the morning for the apt at 10:00. I drove a total of 14 hours to and from the dealership to be told after four times I was told they could do the work, THEY COULD NOT DO THE WORK. No the Mfg has not made any successful arrangements to complete the work and I still have two recall items pending.**

[REDACTED]
December 23, 2021

On Wed, Dec 22, 2021 at 2:25 PM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation