

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: ISSUE RESOLVED:
Date: Friday, December 17, 2021 3:41:58 PM

From: [REDACTED]
Sent: Friday, December 17, 2021 2:29 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: ISSUE RESOLVED:

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

New engine was installed under warranty by an alternate out of town dealership which could get to it much sooner than the original local dealership. Fox Motors of Grand Rapids completed the work 11/18/21 and all is fine to date. Maple Hill Auto Group of Kalamazoo is the local dealership which told me it would take "months" to get my car in for evaluation. It cost me \$420.00 in towing charges altogether.